US Only - Retail via Authorized Reseller
CSA Template Version: V1.0_20200622

A1S Renewals 20.6.0
CSA Generated: 20200706

RENEWAL	Y	NEW MAINTENANCE ORDER (at Product POS)	N

Customer Service Agreement Order Form

CSA Ref # or QRN #	SUS1991645	**Parent QRN**	SUS1991645
Currency	USD		
Customer Company Name:	CITY OF INDEPENDENCE		

Main Location					
Sold To Number:	3116304				
Payer Number:	101172452				
Street Address:	223 N MEMORIAL DR				
City:	INDEPENDENCE	State:	MO	Zip:	64050

Customer Contact	
Name:	Chris Johnson
Telephone #:	(816) 325-7035
Email Address:	cajohnson@indepmo.org

Contractual Details

Terms & Conditions :
As used in this Agreement, "SMSS" means Avaya's Support, Managed Services and Subscription Services Terms (US) found at https://downloads.avaya.com/css/P8/documents/100172253 or a successor site. "Service Description" means Avaya's Service Agreement Supplement, statement of work, service description, Subscription License Supplement, or similar document, as posted on support.avaya.com and available upon request. "Terms of Use" means the Avaya terms of use located at https://downloads.avaya.com/css/P8/documents/100174102 or a successor site.
This order is subject to, and incorporates by reference, the terms and conditions of the applicable Service Descriptions, Terms of use and SMSS in effect as of the date of this order, unless (i) Customer has a written master agreement executed by Avaya for such products and services, in which case such written master agreement will govern as to those products and services, or (ii) otherwise set forth herein. Cloud and hosted services may require online registration to be activated.
Customer authorizes Avaya to release information related to inventory and billing for this customer location to the authorized Avaya Business Partner/Distributor named on this form to enable the Avaya Business Partner/Distributor to provide accurate quotes for Avaya products and services. This authorization will expire at the end of the service term specified on this order, unless Customer withdraws it sooner.

NOTICE: THIS ORDER IS SUBJECT TO THE TERMS AND CONDITIONS OF AVAYA'S SUPPORT, MANAGED AND SUBSCRIPTION SERVICES TERMS (UNITED STATES) FOUND AT https://downloads.avaya.com/css/P8/documents/100172253 IN EFFECT AS OF THE DATE OF THIS ORDER, AND SUCH TERMS AND CONDITIONS ARE INCORPORATED INTO THIS ORDER BY REFERENCE. ANY TERMS AND CONDITIONS ON CUSTOMER'S PURCHASE ORDER OR OTHER SUBMITTED DOCUMENTATION OR WEBSITES SHALL HAVE NO FORCE AND EFFECT. However, if Avaya and Customer have executed a master or frame agreement that includes maintenance and managed services terms and conditions that is currently in effect between the parties, this Order Form shall be subject to the terms and conditions of such agreement. The support services and/or cloud services ordered hereunder are described and subject to the terms of the service description (e.g., Service Agreement Supplement, statement of work, service description) in effect as of the date of the Order, The subscription licenses ordered hereunder are described and subject to the terms of the Subscription License Supplement in effect as of the date of the Order. The applicable services description, or subscription license supplement is incorporated by reference into this Order. Customer authorizes Avaya to release information related to inventory and billing for this customer location to the authorized Avaya Business Partner/Distributor. This information will enable the Avaya Business Partner/Distributor to accurately quote to Customer future Avaya products and services. Unless otherwise specified, this authorization shall remain in effect until the earlier of written notification by the Customer or the termination/expiration of maintenance by the original Business Partner whose name appears on this Order Form.

Comments - Distributor/Business Partner

20-01-71669
36 month renewal annual pay: 15-JUL-2020 - 14-JUL-2023

MAINTENANCE ORDER - Summary

Quote Reference Number (Parent QRN)	Payer #	Location Number	Location Address	Location Name		Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value (TCV)
SUS1991645	101172452	See Detail	See Detail	See Detail	**Total**	84,401.52	77,741.52	239,884.56

Service Agreement Supplements (SAS)

Customer Signature

Customer signature below indicates customer has read and agrees to the terms and conditions of the applicable agreement including the SASs.

Customer Company Name:	INDEPENDENCE, CITY OF				
Customer Authorized Signature:					
Typed Name:		Date:			
Street Address:	223 N MEMORIAL DR				
City:	INDEPENDENCE	State:	MO	Zip:	64058

Avaya Signature

Authorized Signature:			
Typed Name:		Date:	
Email Address:			

MAINTENANCE ORDER - Summary By Location

Quote Reference Number	Payer #	Location Number	Location Address	Location Name	Service Term	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value (TCV)
SUS1991645	101172452	3116444	14700 CEMENT CITY RD, SUGAR CREEK, MO, 64058	INDEPENDENCE, CITY OF	36	912.00	912.00	2,736.00
SUS1991646	101172452	4504223	21500 EAST TRUMAN ROAD DOCK A, INDEPENDENCE, MO, 64056	CITY OF INDEP - POWER & LIGHT PLANT	36	28,512.36	28,512.36	85,537.08
SUS1991647	101172452	5337003	950 N SPRING, INDEPENDENCE, MO, 64050	CITY OF INDEPENENCE	36	2,885.40	2,885.40	8,656.20
SUS1991648	101172452	4494337	9600 NORLEDGE STREET, INDEPENDENCE, MO, 64053-1254	CITY OF INDEPENDENCE	12	3,105.00	0.00	3,105.00
SUS1991649	101172452	5102828	14909 E TRUMAN, INDEPENDENCE, MO, 64050	CITY OF INDEPENDENCE WPC	12	3,555.00	0.00	3,555.00
SUS1991650	101172452	51566114	17221 E 23RD ST S, INDEPENDENCE, MO, 64057	CITY OF INDEPENDENCE	36	1,513.92	1,513.92	4,541.76
SUS1991651	101172452	3116304	223 N MEMORIAL DR, INDEPENDENCE, MO, 64050-3013	INDEPENDENCE CITY OF	36	42,549.84	42,549.84	127,649.52
SUS1991652	101172452	5334724	875 VISTA AVE, INDEPENDENCE, MO, 64056	CITY OF INDEPENDENCE	36	1,368.00	1,368.00	4,104.00
Total						84,401.52	77,741.52	239,884.56

Maintenance Order – Coverage Summary by Location

QRN	Payer #	Location Number	Location Address	Location Name	Service Term	Coverage	Payment Term	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value (TCV)
SUS1991645	101172452	3116444	14700 CEMENT CITY RD, SUGAR CREEK, MO, 64058	INDEPENDENCE, CITY OF	36	Onsite Support - 8x5x4 hours	AN	912.00	912.00	2,736.00
SUS1991646	101172452	4504223	21500 EAST TRUMAN ROAD DOCK A, INDEPENDENCE, MO,	CITY OF INDEP - POWER & LIGHT PLANT	36	Onsite Support - 8x5x4 hours	AN	5,709.12	5,709.12	17,127.36
	101172452	4504223	21500 EAST TRUMAN ROAD DOCK A, INDEPENDENCE, MO,	CITY OF INDEP - POWER & LIGHT PLANT	36	Preferred Support	AN	12,581.52	12,581.52	37,744.56
	101172452	4504223	21500 EAST TRUMAN ROAD DOCK A, INDEPENDENCE, MO,	CITY OF INDEP - POWER & LIGHT PLANT	36	Upgrade Advantage	AN	10,221.72	10,221.72	30,665.16
SUS1991647	101172452	5337003	950 N SPRING, INDEPENDENCE, MO, 64050	CITY OF INDEPENENCE	36	Preferred Support	AN	149.40	149.40	448.20
	101172452	5337003	950 N SPRING, INDEPENDENCE, MO, 64050	CITY OF INDEPENENCE	36	Onsite Support - 8x5x4 hours	AN	2,736.00	2,736.00	8,208.00
	101172452	5337003	950 N SPRING, INDEPENDENCE, MO, 64050	CITY OF INDEPENENCE	36	Upgrade Advantage	AN	0.00	0.00	0.00
SUS1991648	101172452	4494337	9600 NORLEDGE STREET, INDEPENDENCE, MO,	CITY OF INDEPENDENCE	12	Full Coverage 8x5 (US)	PP	3,105.00	0.00	3,105.00
SUS1991649	101172452	5102828	14909 E TRUMAN, INDEPENDENCE, MO, 64050	CITY OF INDEPENDENCE WPC	12	Full Coverage 8x5 (US)	PP	3,555.00	0.00	3,555.00
SUS1991650	101172452	51566114	17221 E 23RD ST S, INDEPENDENCE, MO, 64057	CITY OF INDEPENDENCE	36	Onsite Support - 8x5x4 hours	AN	1,513.92	1,513.92	4,541.76
SUS1991651	101172452	3116304	223 N MEMORIAL DR, INDEPENDENCE, MO, 64050-3013	INDEPENDENCE CITY OF	36	Onsite Support - 8x5x4 hours	AN	5,928.00	5,928.00	17,784.00
	101172452	3116304	223 N MEMORIAL DR, INDEPENDENCE, MO, 64050-3013	INDEPENDENCE CITY OF	36	Preferred Support	AN	21,867.24	21,867.24	65,601.72
	101172452	3116304	223 N MEMORIAL DR, INDEPENDENCE, MO, 64050-3013	INDEPENDENCE CITY OF	36	Upgrade Advantage	AN	14,754.60	14,754.60	44,263.80
SUS1991652	101172452	5334724	875 VISTA AVE, INDEPENDENCE, MO, 64056	CITY OF INDEPENDENCE	36	Onsite Support - 8x5x4 hours	AN	1,368.00	1,368.00	4,104.00
							Total	84,401.52	77,741.52	239,884.56

Maintenance Order – Location Detail

Location Name: SUGAR CREEK, MO | **Location QRN: SUS1991645** | **Location Number: 3116444**

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
292934	1	SA PREF REMOTE SITE TRKG AURA R7	36		Remote Tracking Code - Preferred Support	AN	0.00	0.00
230188	1	SA ON-SITE 8X5 CM MED GTWY 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	76.00	912.00
700506956	1	G450 MP160 MEDIA GATEWAY NON GSA						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Support Advantage								
292934	1	SA PREF REMOTE SITE TRKG AURA R7	0.00	0.00	0.00		36	AN
230188	1	SA ON-SITE 8X5 CM MED GTWY 3YAN	912.00	912.00	2,736.00	404	36	AN
		Total Summary Support Advantage	912.00	912.00	2,736.00			
Location Total			912.00	912.00	2,736.00			

Maintenance Order – Location Detail

Location Name: POWER & LIGHT PLANT 21500 EAST TRUMAN ROAD | **Location QRN: SUS1991646** | **Location Number: 4504223**

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
257043	421	SA PREF AURATM R6 EE 101-1K U1 3YAN	36	402	Preferred Support	AN	728.33	8,739.96
229583	421	AVAYA AURATM R6 ENT ED UPG LIC						
230068	1	SA ON-SITE 8X5 CM MED SRV 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	164.16	1,969.92
263764	1	DL360G7 SERVER CM S/D/MBT/SBC						
230218	2	SA ON-SITE 8X5 CM LG GTWY 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	197.60	2,371.20
700394950	2	G650 MEDIA GATEWAY RHS						
238268	90	SA PREF AES R6 BSC TSAPI 3YAN	36	402	Preferred Support	AN	23.40	280.80
229655	90	AES 6.X BSC TSAPI RTU						
238304	44	SA PREF AES R6 DMCC FULL 3YAN	36	402	Preferred Support	AN	46.64	559.68
229704	44	AES 6.X DMCC FULL LIC						
238307	20	SA PREF AES R6 DMCC BASIC 3YAN	36	402	Preferred Support	AN	5.20	62.40
229705	20	AES 6.X DMCC BASIC LIC						
343700	1	SA PREF AES R6 PLDS ENBL APPL 3YAN	36	402	Preferred Support	AN	0.00	0.00
260051	1	AES 6.X PLDS ENABLE FOR APPL LIC						
238373	12	SA PREF CCR6 ELITE AGT 1-100 3YAN	36	402	Preferred Support	AN	63.48	761.76
225925	12	CC R6 NEW ELITE PER AGT 1-100						
238373	25	SA PREF CCR6 ELITE AGT 1-100 3YAN	36	402	Preferred Support	AN	132.25	1,587.00
225925	25	CC R6 NEW ELITE PER AGT 1-100						
293092	20	SA PREF CMS R18 AGT 1-100 3YAN	36	402	Preferred Support	AN	38.20	458.40
381691	20	CMS R18 NEW AGT LIC 1-100						
293200	1	SA PREF CMS R18 SUPERVISOR 3YAN	36	402	Preferred Support	AN	5.44	65.28
381830	1	CMS R18 SUPV LIC NEW OR ADD						
293212	1	SA PREF CMS R18 INITIAL ACD 3YAN	36	402	Preferred Support	AN	0.00	0.00
381832	1	CMS R18 INITIAL ACD						
257128	24	SA PREF SM R6 SIP CONNECTION 3YAN	36	402	Preferred Support	AN	5.52	66.24
264148	24	SM R6.X SIP CONNECTION LICENSE						
343311	2	SA PREF SM R6 VE VAPP 3YAN	36	402	Preferred Support	AN	0.00	0.00
271552	2	AVAYA AURATM SM R6 VE VAPP						
343317	1	SA PREF SM R6 V-PLTFRM NEW SYS 3YAN	36	402	Preferred Support	AN	0.00	0.00
271553	1	SM R6 VIRTUAL PLATFRM NEW SYS TRK						
253607	1	SA PREF ADS SAL GTWY SFTW ONLY	36	402	Preferred Support	AN	0.00	0.00
227272	1	OBSLT SAL GTWY SFTW ONLY						
253609	1	SA PREF SAL AXEDA POLICY SRVR SFTW ONLY	36	402	Preferred Support	AN	0.00	0.00
227273	1	SAL AXEDA POLICY SRVR SFTW ONLY						
230428	1	SA ON-SITE 8X5 APPL MED SRV 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	114.00	1,368.00
700502596	1	R610 SRVR AES						
251372	421	UPG ADV AURATM R6 EE 101-1K U1 3YAN	36	410	Upgrade Advantage	AN	610.45	7,325.40
229583	421	AVAYA AURATM R6 ENT ED UPG LIC						
238269	90	UPG ADV AES R6 BSC TSAPI 3YAN	36	410	Upgrade Advantage	AN	18.00	216.00
229655	90	AES 6.X BSC TSAPI RTU						
238305	44	UPG ADV AES R6 DMCC FULL 3YAN	36	410	Upgrade Advantage	AN	52.80	633.60
229704	44	AES 6.X DMCC FULL LIC						
238308	20	UPG ADV AES R6 DMCC BASIC 3YAN	36	410	Upgrade Advantage	AN	4.00	48.00
229705	20	AES 6.X DMCC BASIC LIC						
343706	1	UPG ADV AES R6 PLDS ENBL APPL 3YAN	36	410	Upgrade Advantage	AN	0.00	0.00
260051	1	AES 6.X PLDS ENABLE FOR APPL LIC						
238374	12	UPG ADV CCR6 ELITE AGT 1-100 3YAN	36	410	Upgrade Advantage	AN	34.56	414.72
225925	12	CC R6 NEW ELITE PER AGT 1-100						
238374	25	UPG ADV CCR6 ELITE AGT 1-100 3YAN	36	410	Upgrade Advantage	AN	72.00	864.00
225925	25	CC R6 NEW ELITE PER AGT 1-100						
293098	20	UPG ADV CMS R18 AGT 1-100 3YAN	36	410	Upgrade Advantage	AN	57.60	691.20
381691	20	CMS R18 NEW AGT LIC 1-100						
251458	24	UPG ADV SM R6 SIP CONNECTION 3YAN	36	410	Upgrade Advantage	AN	2.40	28.80
264148	24	SM R6.X SIP CONNECTION LICENSE						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Support Advantage								
257043	421	SA PREF AURATM R6 EE 101-1K U1 3YAN	8,739.96	8,739.96	26,219.88	402	36	AN
230068	1	SA ON-SITE 8X5 CM MED SRV 3YAN	1,969.92	1,969.92	5,909.76	404	36	AN
230218	2	SA ON-SITE 8X5 CM LG GTWY 3YAN	2,371.20	2,371.20	7,113.60	404	36	AN
238268	90	SA PREF AES R6 BSC TSAPI 3YAN	280.80	280.80	842.40	402	36	AN
238304	44	SA PREF AES R6 DMCC FULL 3YAN	559.68	559.68	1,679.04	402	36	AN
238307	20	SA PREF AES R6 DMCC BASIC 3YAN	62.40	62.40	187.20	402	36	AN
343700	1	SA PREF AES R6 PLDS ENBL APPL 3YAN	0.00	0.00	0.00	402	36	AN
238373	12	SA PREF CCR6 ELITE AGT 1-100 3YAN	761.76	761.76	2,285.28	402	36	AN
238373	25	SA PREF CCR6 ELITE AGT 1-100 3YAN	1,587.00	1,587.00	4,761.00	402	36	AN
293092	20	SA PREF CMS R18 AGT 1-100 3YAN	458.40	458.40	1,375.20	402	36	AN
293200	1	SA PREF CMS R18 SUPERVISOR 3YAN	65.28	65.28	195.84	402	36	AN
293212	1	SA PREF CMS R18 INITIAL ACD 3YAN	0.00	0.00	0.00	402	36	AN
257128	24	SA PREF SM R6 SIP CONNECTION 3YAN	66.24	66.24	198.72	402	36	AN
343311	2	SA PREF SM R6 VE VAPP 3YAN	0.00	0.00	0.00	402	36	AN
343317	1	SA PREF SM R6 V-PLTFRM NEW SYS 3YAN	0.00	0.00	0.00	402	36	AN
253607	1	SA PREF ADS SAL GTWY SFTW ONLY	0.00	0.00	0.00	402	36	AN
253609	1	SA PREF SAL AXEDA POLICY SRVR SFTW ONLY	0.00	0.00	0.00	402	36	AN
230428	1	SA ON-SITE 8X5 APPL MED SRV 3YAN	1,368.00	1,368.00	4,104.00	404	36	AN
		Total Summary Support Advantage	18,290.64	18,290.64	54,871.92			
Summary Upgrade Advantage								
251372	421	UPG ADV AURATM R6 EE 101-1K U1 3YAN	7,325.40	7,325.40	21,976.20	410	36	AN
238269	90	UPG ADV AES R6 BSC TSAPI 3YAN	216.00	216.00	648.00	410	36	AN
238305	44	UPG ADV AES R6 DMCC FULL 3YAN	633.60	633.60	1,900.80	410	36	AN
238308	20	UPG ADV AES R6 DMCC BASIC 3YAN	48.00	48.00	144.00	410	36	AN
343706	1	UPG ADV AES R6 PLDS ENBL APPL 3YAN	0.00	0.00	0.00	410	36	AN
238374	12	UPG ADV CCR6 ELITE AGT 1-100 3YAN	414.72	414.72	1,244.16	410	36	AN
238374	25	UPG ADV CCR6 ELITE AGT 1-100 3YAN	864.00	864.00	2,592.00	410	36	AN
293098	20	UPG ADV CMS R18 AGT 1-100 3YAN	691.20	691.20	2,073.60	410	36	AN
251458	24	UPG ADV SM R6 SIP CONNECTION 3YAN	28.80	28.80	86.40	410	36	AN
		Total Summary Upgrade Advantage	10,221.72	10,221.72	30,665.16			
		Location Total	28,512.36	28,512.36	85,537.08			

Maintenance Order – Location Detail

Location Name: CITY OF INDEPENENCE 950 N SPRING | **Location QRN: SUS1991647** | **Location Number: 5337003**

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
292934	1	SA PREF REMOTE SITE TRKG AURA R7	36		Remote Tracking Code - Preferred Support	AN	0.00	0.00
230068	1	SA ON-SITE 8X5 CM MED SRV 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	164.16	1,969.92
263764	1	DL360G7 SERVER CM S/D/MBT/SBC						
230158	1	SA ON-SITE 8X5 CM SM GTWY 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	63.84	766.08
700476393	1	G430 MEDIA GATEWAY NON-GSA						
293632	1	SA PREF AAVP R7 SNGL CPU CMN 3YAN	36	402	Preferred Support	AN	12.45	149.40
381275	1	AVP R7+ SNGL CPU CMN LIC						
293638	1	UPG ADV AAVP R7 SNGL CPU CMN 3YAN	36	410	Upgrade Advantage	AN	0.00	0.00
381275	1	AVP R7+ SNGL CPU CMN LIC						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Support Advantage								
292934	1	SA PREF REMOTE SITE TRKG AURA R7	0.00	0.00	0.00		36	AN
230068	1	SA ON-SITE 8X5 CM MED SRV 3YAN	1,969.92	1,969.92	5,909.76	404	36	AN
230158	1	SA ON-SITE 8X5 CM SM GTWY 3YAN	766.08	766.08	2,298.24	404	36	AN
293632	1	SA PREF AAVP R7 SNGL CPU CMN 3YAN	149.40	149.40	448.20	402	36	AN
		Total Summary Support Advantage	2,885.40	2,885.40	8,656.20			
Summary Upgrade Advantage								
293638	1	UPG ADV AAVP R7 SNGL CPU CMN 3YAN	0.00	0.00	0.00	410	36	AN
		Total Summary Upgrade Advantage	0.00	0.00	0.00			
		Location Total	2,885.40	2,885.40	8,656.20			

Maintenance Order – Location Detail

Location Name: CITY OF INDEPENDENCE 9600 NORLEDGE STREET | **Location QRN: SUS1991648** | **Location Number: 4494337**

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
202841	1	UTILITY MAINT S8300 SERVER CM V4	12	81	Full Coverage 8x5 (US)	PP	258.75	3,105.00
179234	59	COMMUNICATION MGR TDM PORTS SWITCH&TERMS						
184748	10	ADMINISTERED IP PORTS - BASIC SUPPORT CM						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Maintenance Support								
202841	1	UTILITY MAINT S8300 SERVER CM V4	3,105.00	0.00	3,105.00	81	12	PP
		Total Summary Maintenance Support	3,105.00	0.00	3,105.00			
		Location Total	3,105.00	0.00	3,105.00			

Maintenance Order – Location Detail

Location Name: CITY OF INDEPENDENCE WPC 14909 E TRUMAN | **Location QRN: SUS1991649** | **Location Number: 5102828**

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
202841	1	UTILITY MAINT S8300 SERVER CM V4	12	81	Full Coverage 8x5 (US)	PP	296.25	3,555.00
179234	59	COMMUNICATION MGR TDM PORTS SWITCH&TERMS						
184748	20	ADMINISTERED IP PORTS - BASIC SUPPORT CM						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Maintenance Support								
202841	1	UTILITY MAINT S8300 SERVER CM V4	3,555.00	0.00	3,555.00	81	12	PP
		Total Summary Maintenance Support	3,555.00	0.00	3,555.00			
		Location Total	3,555.00	0.00	3,555.00			

Maintenance Order – Location Detail

Location Name: CITY OF INDEPENDENCE 17221 E 23RD ST S | **Location QRN: SUS1991650** | **Location Number: 51566114**

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
292934	1	SA PREF REMOTE SITE TRKG AURA R7	36		Remote Tracking Code - Preferred Support	AN	0.00	0.00
230038	1	SA ON-SITE 8X5 CM SM SRV 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	50.16	601.92
700508955	1	S8300E SERVER - NON GSA						
230188	1	SA ON-SITE 8X5 CM MED GTWY 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	76.00	912.00
700506956	1	G450 MP160 MEDIA GATEWAY NON GSA						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Support Advantage								
292934	1	SA PREF REMOTE SITE TRKG AURA R7	0.00	0.00	0.00		36	AN
230038	1	SA ON-SITE 8X5 CM SM SRV 3YAN	601.92	601.92	1,805.76	404	36	AN
230188	1	SA ON-SITE 8X5 CM MED GTWY 3YAN	912.00	912.00	2,736.00	404	36	AN
		Total Summary Support Advantage	1,513.92	1,513.92	4,541.76			
		Location Total	1,513.92	1,513.92	4,541.76			

Maintenance Order – Location Detail

Location Name: INDEPENDENCE CITY OF 223 N MEMORIAL DR | **Location QRN: SUS1991651** | **Location Number: 3116304**

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
292473	3	SA PREF AURA R7 ANALOG 3YAN	36	402	Preferred Support	AN	0.78	9.36
380364	3	AURA R7 ANALOG NEW LIC						
292606	50	SA PREF AURA R7 CORE 3YAN	36	402	Preferred Support	AN	109.00	1,308.00
380403	50	AURA R7 CORE MOVE/UPL LIC						
292606	699	SA PREF AURA R7 CORE 3YAN	36	402	Preferred Support	AN	1,523.82	18,285.84
380403	699	AURA R7 CORE MOVE/UPL LIC						
341636	1	SA PREF CORE R7 MSG7 BS-MNSTM 3YAN	36	402	Preferred Support	AN	0.13	1.56
392845	1	CORE R7 MSG R7 BSCTOMNSTM UPL						
341636	15	SA PREF CORE R7 MSG7 BS-MNSTM 3YAN	36	402	Preferred Support	AN	1.95	23.40
392845	15	CORE R7 MSG R7 BSCTOMNSTM UPL						
341636	45	SA PREF CORE R7 MSG7 BS-MNSTM 3YAN	36	402	Preferred Support	AN	5.85	70.20
392845	45	CORE R7 MSG R7 BSCTOMNSTM UPL						
230218	5	SA ON-SITE 8X5 CM LG GTWY 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	494.00	5,928.00
700394950	5	G650 MEDIA GATEWAY RHS						
291729	1	SA PREF CC R7 ELITE AGT 3YAN	36	402	Preferred Support	AN	5.29	63.48
270361	1	CC R7 NEW ELITE PER AGT 1-250						
291729	25	SA PREF CC R7 ELITE AGT 3YAN	36	402	Preferred Support	AN	132.25	1,587.00

270361	25	CC R7 NEW ELITE PER AGT 1-250						
337218	45	SA PREF MSG R7 1SEAT MAINSTRM 3YAN	36	402	Preferred Support	AN	43.20	518.40
390050	45	MSG R7.X BASIC TO MAINSTRM UPLIFT						
343341	1	SA PREF MSG R7 VRTL PLTFRM SOL 3YAN	36	402	Preferred Support	AN	0.00	0.00
390065	1	MSG R7.X VIRTUAL PLTFRM SOL TRK						
343341	1	SA PREF MSG R7 VRTL PLTFRM SOL 3YAN	36	402	Preferred Support	AN	0.00	0.00
390065	1	MSG R7.X VIRTUAL PLTFRM SOL TRK						
340527	1	SA PREF SM R7 VE VAPP LIC 3YAN	36	402	Preferred Support	AN	0.00	0.00
380002	1	SM R7 VE VAPP LIC						
340539	1	SA PREF SM R7 SYSTEM LIC 3YAN	36	402	Preferred Support	AN	0.00	0.00
380004	1	SM R7 SYSTEM LIC						
284955	1	SA PREF SAL GTWY OVA	36	402	Preferred Support	AN	0.00	0.00
340055	1	ADS SAL GTWY SFTW ONLY						
292480	3	UPG ADV AURA R7 ANALOG 3YAN	36	410	Upgrade Advantage	AN	0.60	7.20
380364	3	AURA R7 ANALOG NEW LIC						
292613	50	UPG ADV AURA R7 CORE 3YAN	36	410	Upgrade Advantage	AN	75.00	900.00
380403	50	AURA R7 CORE MOVE/UPL LIC						
292613	699	UPG ADV AURA R7 CORE 3YAN	36	410	Upgrade Advantage	AN	1,048.50	12,582.00
380403	699	AURA R7 CORE MOVE/UPL LIC						
341642	1	UPG ADV CORE R7 MSG7 BS-MNSTM 3YAN	36	410	Upgrade Advantage	AN	0.10	1.20
392845	1	CORE R7 MSG R7 BSCTOMNSTM UPL						
341642	15	UPG ADV CORE R7 MSG7 BS-MNSTM 3YAN	36	410	Upgrade Advantage	AN	1.50	18.00
392845	15	CORE R7 MSG R7 BSCTOMNSTM UPL						
341642	45	UPG ADV CORE R7 MSG7 BS-MNSTM 3YAN	36	410	Upgrade Advantage	AN	4.50	54.00
392845	45	CORE R7 MSG R7 BSCTOMNSTM UPL						
291736	1	UPG ADV CC R7 ELITE AGT 3YAN	36	410	Upgrade Advantage	AN	3.25	39.00
270361	1	CC R7 NEW ELITE PER AGT 1-250						
291736	25	UPG ADV CC R7 ELITE AGT 3YAN	36	410	Upgrade Advantage	AN	81.25	975.00
270361	25	CC R7 NEW ELITE PER AGT 1-250						
337225	45	UPG ADV MSG R7 1SEAT MAINSTRM 3YAN	36	410	Upgrade Advantage	AN	14.85	178.20
390050	45	MSG R7.X BASIC TO MAINSTRM UPLIFT						
284956	1	UPG ADV SAL GTWY OVA	36	410	Upgrade Advantage	AN	0.00	0.00
340055	1	ADS SAL GTWY SFTW ONLY						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Support Advantage								
292473	3	SA PREF AURA R7 ANALOG 3YAN	9.36	9.36	28.08	402	36	AN
292606	50	SA PREF AURA R7 CORE 3YAN	1,308.00	1,308.00	3,924.00	402	36	AN
292606	699	SA PREF AURA R7 CORE 3YAN	18,285.84	18,285.84	54,857.52	402	36	AN
341636	1	SA PREF CORE R7 MSG7 BS-MNSTM 3YAN	1.56	1.56	4.68	402	36	AN
341636	15	SA PREF CORE R7 MSG7 BS-MNSTM 3YAN	23.40	23.40	70.20	402	36	AN
341636	45	SA PREF CORE R7 MSG7 BS-MNSTM 3YAN	70.20	70.20	210.60	402	36	AN
230218	5	SA ON-SITE 8X5 CM LG GTWY 3YAN	5,928.00	5,928.00	17,784.00	404	36	AN
291729	1	SA PREF CC R7 ELITE AGT 3YAN	63.48	63.48	190.44	402	36	AN
291729	25	SA PREF CC R7 ELITE AGT 3YAN	1,587.00	1,587.00	4,761.00	402	36	AN
337218	45	SA PREF MSG R7 1SEAT MAINSTRM 3YAN	518.40	518.40	1,555.20	402	36	AN
343341	1	SA PREF MSG R7 VRTL PLTFRM SOL 3YAN	0.00	0.00	0.00	402	36	AN
343341	1	SA PREF MSG R7 VRTL PLTFRM SOL 3YAN	0.00	0.00	0.00	402	36	AN
340527	1	SA PREF SM R7 VE VAPP LIC 3YAN	0.00	0.00	0.00	402	36	AN
340539	1	SA PREF SM R7 SYSTEM LIC 3YAN	0.00	0.00	0.00	402	36	AN
284955	1	SA PREF SAL GTWY OVA	0.00	0.00	0.00	402	36	AN
		Total Summary Support Advantage	27,795.24	27,795.24	83,385.72			
Summary Upgrade Advantage								
292480	3	UPG ADV AURA R7 ANALOG 3YAN	7.20	7.20	21.60	410	36	AN
292613	50	UPG ADV AURA R7 CORE 3YAN	900.00	900.00	2,700.00	410	36	AN
292613	699	UPG ADV AURA R7 CORE 3YAN	12,582.00	12,582.00	37,746.00	410	36	AN
341642	1	UPG ADV CORE R7 MSG7 BS-MNSTM 3YAN	1.20	1.20	3.60	410	36	AN
341642	15	UPG ADV CORE R7 MSG7 BS-MNSTM 3YAN	18.00	18.00	54.00	410	36	AN
341642	45	UPG ADV CORE R7 MSG7 BS-MNSTM 3YAN	54.00	54.00	162.00	410	36	AN
291736	1	UPG ADV CC R7 ELITE AGT 3YAN	39.00	39.00	117.00	410	36	AN
291736	25	UPG ADV CC R7 ELITE AGT 3YAN	975.00	975.00	2,925.00	410	36	AN
337225	45	UPG ADV MSG R7 1SEAT MAINSTRM 3YAN	178.20	178.20	534.60	410	36	AN
284956	1	UPG ADV SAL GTWY OVA	0.00	0.00	0.00	410	36	AN
		Total Summary Upgrade Advantage	14,754.60	14,754.60	44,263.80			
Location Total			42,549.84	42,549.84	127,649.52			

Maintenance Order – Location Detail

Location Name: CITY OF INDEPENDENCE 875 VISTA AVE	Location QRN: SUS1991652	Location Number: 5334724

Material Code	Qty	Description	Service Term	Coverage ID	Coverage Type	Billing Frequency	Extended Price	Estimated 1st Invoice Value
292934	1	SA PREF REMOTE SITE TRKG AURA R7	36		Remote Tracking Code - Preferred Support	AN	0.00	0.00
230038	1	SA ON-SITE 8X5 CM SM SRV 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	50.16	601.92
700463532	1	S8300D SERVER - NON GSA						
230158	1	SA ON-SITE 8X5 CM SM GTWY 3YAN	36	404	Onsite Support - 8x5x4 hours	AN	63.84	766.08
700469273	1	G430 MEDIA GATEWAY						

Code	Qty	Description	Estimated 1st Invoice Value	Subsequent Invoice Value	Total Contract Value	Coverage ID	Service Term	Billing Frequency
Summary Support Advantage								
292934	1	SA PREF REMOTE SITE TRKG AURA R7	0.00	0.00	0.00		36	AN
230038	1	SA ON-SITE 8X5 CM SM SRV 3YAN	601.92	601.92	1,805.76	404	36	AN
230158	1	SA ON-SITE 8X5 CM SM GTWY 3YAN	766.08	766.08	2,298.24	404	36	AN
		Total Summary Support Advantage	1,368.00	1,368.00	4,104.00			
Location Total			1,368.00	1,368.00	4,104.00			

Business Partner Company			
Company Name:	SKC Communication Products, LLC		
Street Address:	8320 HEDGE LANE TERR		
City:	SHAWNEE MISSION		
State:	KS	Zip:	66227
Main Telephone #	(913) 543-7206		
Avaya Siebel ID:			

Business Partner Preparer	
Name:	Nick Krueger
Telephone #:	(913) 543-7206
Email Address:	Nick.Krueger@skccom.com

Distributor Company			
Company Name:	SCANSOURCE INC		
Street Address:	4020 QUEST WAY STE 114		
City:	MEMPHIS		
State:	TN	Zip:	38115
Main Telephone #	(800) 790-2029		
Avaya Siebel ID:			

Distributor Sales Associate	
Name:	Catalyst Maint Team
Telephone #:	(800) 790-2029
Email Address:	GetAvayaMaint@Scansource.com