



Megger Warranty Information

Megger, Inc. warrants to the original purchaser that the product is free from defects in material and workmanship for a period of twelve (12) months from the date of shipment. This warranty is limited and shall not apply to equipment which has damage or cause of defect, due to accident, negligence, unauthorized modifications, improper operation, faulty installation by the purchaser, or improper service or repair by any person, company, or corporation not authorized by Megger, Inc.

Megger, Inc. will, at its own option, either repair or replace those parts and / or materials that it deems to be defective. Any costs incurred by the purchaser for the repair or replacement of such parts and / or materials shall be the responsibility of the original purchaser.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED ON THE PART OF MEGGER, INC., AND IN NO EVENT SHALL MEGGER, INC. BE LIABLE FOR THE CONSEQUENTIAL DAMAGES DUE TO THE BREACH THEREOF.

Megger Extended Product Warranty Program

Megger also offers the same coverage as described above for periods longer than one year, at a nominal additional charge. This charge is 5% of the list price of the product for each year of coverage requested.

NOTE: An extended product warranty must be purchased at the same time as the purchase of the new unit.

The cost of the warranty is based on the list price only.

Other details concerning this program are as follows:

1. The extended product warranty program applies to all newly purchased Megger manufactured products or Megger factored products (excluding high voltage systems).
2. It does not cover any individual software products.
3. It does not cover hardware/firmware updates which might be added to a product during the initial or extended warranty period.

Megger, Inc markets their products under a variety of brand names. The particular brand name will determine where a product is returned for warranty repair / replacement as follows:

Brand Names

Location

Biddle, Megger, Metrosonics, HDW, Seba

Attn: Service & Repair Department
2621 Van Buren Avenue
Norristown, PA 19403
Phone: 610-676-8500
Toll Free: 1-800-641-2349, option 2

Multi-Amp, Programma

Attn: Service & Repair
4271 Bronze Way
Dallas, TX 75237
Phone: 214-333-3201
Toll Free: 1-800-641-2349, option 1

Prior to returning any product to Megger, Inc., first call the appropriate telephone number to request a Return Authorization Number.