

# Five9 Software Licenses



**Date of Quote:** 07/5/2022  
**Quote #:** 61815-00422-01110  
**Revision Number:** 1  
**Customer:** City of Independence  
**Contact:** Chris Johnson  
**Address:** 223 N. Memorial Drive

**Expiration Date:** 08/04/2022  
**Account Executive:** Fran Culbertson  
**Phone:** (800) 882-7779 Ext. 7267  
**Email:** fran.culbertson@avispl.com  
**Opportunity #:** 391430  
**Contract:** TIPS 200904

**\$96,450.24**

Monthly Fee - Five9 Contact Center (36 month term)			
Qty	Description	Unit Price	Extended Price
30	Five9 Core - Voice Contact Center - Monthly Fee	\$96.00	\$2,880.00
3	VCC Supervisor - Monthly Fee	\$84.60	\$253.80
1	VCC Administrator - Monthly Fee	\$90.00	\$90.00
30	Web-based CRM - Monthly Fee	\$3.36	\$100.80
1	Secure RTP (sRTP) - Monthly Fee	\$359.64	\$359.64
30	Five9 UC Adapter - MS TEAMS (Native) - Monthly Fee	\$9.00	\$270.00
30	Five9 Chat Agent - Monthly Fee	\$6.00	\$180.00
30	Five9 Email Agent - Monthly Fee	\$6.00	\$180.00
10	Technical Account Management - Monthly Fee	\$288.00	\$2,880.00
1	SIP Inbound Flat Rate - Monthly Fee	\$394.34	\$394.34
1	SIP Outbound (Five9 Backup) -- Monthly Fee	\$448.94	\$448.94
	<b>Subtotal</b>		<b>\$8,037.52</b>

**Annual Total**

**\$96,450.24**

**Estimated Freight**  
**Estimated Tax**

**\$0.00**  
**\$0.00**

## Conditions / Exceptions

This Quote is subject to the terms and conditions set forth in the related Statement of Work agreed upon by AVI-SPL and Customer and will be attached to and incorporated into such Statement of Work.

PRICING QUOTED MAY BE CHANGED WITHOUT NOTICE. APPLICABLE TAX AND SHIPPING NOT INCLUDED. ALL OPENED PRODUCT IS NON-RETURNABLE.

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## Payment Terms & Billing Schedule

Please see Terms and Billing Schedule related to Statement of Work

