IPL Service Policy Changes

Presented on August 22

2022

SM

#1 Reference Documentation

- The new service policy will simply reference the NEC (National Electric Code) and NESC (National Electrical Safety Code) vs spelling out each individual item
- Allows for cleaner language and prevents changing the policy every time there are updates to the NEC
- Prevents IPL from holding a policy that contradicts the NEC



#2 Meter Sockets

- IPL will no longer provide a meter socket
- Customer is responsible for furnishing and installing an IPL approved meter socket for all residential, commercial, and industrial services
- IPL has already discussed this potential change with numerous contractors and vendors with no negative feedback
- IPL will communicate this change along with a list of approved manufacturers and catalog numbers along with current vendors



#3 Temporary Service Facilities

- IPL will no longer furnish and install temporary 120/240-volt service for construction power
- The customer will be responsible for providing and installing,
 IPL will inspect for safety and hook up service
- IPL will communicate this change along with providing copies of construction standards

#4 Overhead Requirement

- IPL is clarifying the requirements for electric service to be installed underground
- Allows us to make sound decisions on individual circumstances so long as reliability is not in jeopardy

#5 Administrative Cleanup

 Overview of language, logos, and a general administrative cleanup of page numbers, table of contents, and the procedure in general



