

## Questions Received Prior to Study Session:

How have cities handled bulky trash pick-up? Fee? Frequency? Curbside vs dumpster in neighborhood? Are there lessons we can learn?

The majority of municipalities that provide trash service also have “bulky item” pick-up included. Frequency varies by jurisdiction (monthly, bi-annually, annually). Typically, an extra fee is associated that the resident pays separately (not thru the City).

How have cities handled low-income residents? Waive fee? Reduced rate for seniors with less trash? Do they shut off trash pick-up if other utilities are suspended?

None of the neighboring jurisdictions have a reduced rate program. This is something we could choose to look at as part of our program. The primary cost associated with trash hauling is the labor, so haulers don't have an incentive to provide a lower rate for less volume, as a truck still must pick up at each residence.

We would explore the possibility of providing an extra service for those with mobility issues (i.e. disabled or elderly). This is sometimes referred to as “door service”, where said resident would not have to bring the trash to curb, but rather just have it outside and the hauler will pick it up. Some jurisdictions require medical justification for this service.

If utilities are suspended, then typically trash service would halt too. If utilities have been shut off to a property for any significant amount of time, the property is considered unsafe to occupy and thereby no one should be there to generate trash. (Some shut-off situations, i.e. making repairs caused by a fire or other one-off scenarios would be handled on a case-by-case basis.)

How have cities handled hazardous waste?

Residential hazardous waste is handled through the Regional HHW Collection Program administered by the MARC Solid Waste Management District. This program encompasses all of Jackson County (and the other MARC counties on the Missouri side). Paint and other residential construction debris commonly requiring disposal isn't allowed to be picked up by trash haulers.

How have cities handled yard waste composting?

The majority of municipalities that provide trash service include curbside yard waste pick-up.

How are cities handling recyclables?

All of our peer cities that provide trash service include curbside recycling.