



Good Neighbor Guide

Good Neighbor Guide is designed to educate Short-Term Rental (STR) guests on the importance of being a good neighbor and respecting the neighborhood in which you are staying.

- **Local Agent Contact Information** – The local agent is available 24/7. If at any time you have concerns about your stay, please call the 24-hour contact number listed in the rental lease agreement or posted at the property. In the event of an emergency, call 911.
- **Parking & Traffic Safety** – Refer to the parking diagram posted in the unit and park in the designated visitor spots. Do not park on lawns or in a manner which blocks driveways, sidewalks, alleys, or mailboxes. Drive slowly through neighborhoods and watch for pedestrians and children playing.
- **General Respect for Neighbors** – Be friendly, courteous and treat your neighbors like you want to be treated. Respect your neighbors and their property.
- **Noise and Outdoor Lighting** – Be considerate of the neighborhood and your neighbor's right to the quiet and peaceful enjoyment of their home and property, especially between the hours of 10PM and 8AM.
- **Maintenance of Property** – Be sure to pick up after yourself and keep the property clean, presentable and free of trash.
- **Garbage Disposal** – Place trash and recycling containers at the appropriate place and time for pickup. Return trash and recycling containers to the designated location within 12 hours after pickup. Cigarette butts should be properly extinguished and disposed of in the garbage.
- **Pets** – Promptly clean up after your pets. Prevent excessive and prolonged barking and keep pets from roaming the neighborhood. Control aggressive pets and be sure to abide by the local leash laws. Store pet food indoors and in a secure container to reduce the likelihood of unwanted pest problems.
- **Care of Property** – You are staying in someone else's property; treat it with respect and leave it cleaner than when you arrived.
- **Guest Responsibilities** – Guests and visitors are expected to follow the Good Neighbor Guide. Be sure to read your rental agreement for additional terms and conditions.
- **Prohibited Uses** - Short-term rentals may not be used for hosting events, such as banquets, parties, charitable fundraising, corporate retreats, conferences, or wedding receptions.

Owner, please post in a conspicuous place on the STR property.