

Effective Date: 11/1/22

Product #	Product Description	Commercial Price	Government Price
100001	Utility Biller only - Visa, MasterCard, Discover and AMEX- per \$100 in transaction value - Non-Submitter Model - Flat Fee structure	\$3.95	\$2.95
100002	Utility Biller only - Visa, MasterCard, Discover and AMEX- per \$100 in transaction value - Non-Submitter Model - Cost Plus Fee Structure - Cost+ equals network interchange fees, dues and assessments from Merchant Card Brands	\$1.50	\$1.20
100003	Utility Biller only - PayPal, Venmo, Apple Pay, Google Pay - per \$100 in transaction value - Non-Submitter Model - Flat Fee structure	\$3.95	\$2.95
100004	Utility Biller only - PayPal, Venmo, Apple Pay, Google Pay - per \$100 in transaction value - Non-Submitter Model - Cost Plus Fee Structure - Cost+ equals network interchange fees, dues and assessments from Merchant Card Brands	\$1.50	\$1.20
100005	Utility Biller only - ACH - per transaction - Non-Submitter Model	\$2.95	\$1.95
100006	Utility Biller only - Visa, MasterCard, Discover and AMEX- per \$100 in transaction value - Submitter Model	\$4.95	\$3.95 (min \$1.95)
100007	Utility Biller only - PayPal, Venmo, Apple Pay, Google Pay - per \$100 in transaction value - Submitter Model	\$4.95	\$3.95 (min \$1.95)
100008	Utility Biller only - ACH - per transaction - Submitter Model	\$5.95	\$3.95
100009	Utility Biller only - Platform Monthly Access Fee - includes unlimited users	\$150.00	\$100.00
100010	Utility Biller only - Set-Up Integration Fee	\$15,000.00	\$10,000.00
100011	Utility Biller only - ACH Reject Fee	\$15.00	\$10.00
100012	Utility Biller only - Credit Card Chargeback Fee	\$15.00	\$10.00
100013	Utility Biller only - Electronic Invoice Presentment Paperless Fee, per bill per bill cycle - ONLY CHARGED WHEN PAYER ELECTS TO GO PAPERLESS AND A PAPER INVOICE IS NOT MAILED – INCLUDES UP TO 3 TEXT OR E-MAIL REMINDERS PER CYCLE.	\$0.60	\$0.40
100014	Utility Biller only - Online Bank Direct Monthly Access Fee	\$150.00	\$100.00
100015	Utility Biller only - Online Bank Direct Transaction Fee- Per transaction	\$0.80	\$0.50
100016	Utility Biller only - Broadcast IVR Monthly Access Fee	\$150.00	\$100.00
100017	Utility Biller only - Broadcast IVR Collections per call fee, text, or e-mail	\$0.25	\$0.15
100018	Utility Biller only - CloudStore Monthly Access Fee	\$75.00	\$50.00
100019	Utility Biller only - CloudStore Set-up fee for each CloudStore (no prior CloudStore deployments)	\$300.00	\$250.00
100020	Utility Biller only - CloudPay Monthly Access Fee	\$150.00	\$100.00
100021	Utility Biller only - CloudPay set-up fee for each CloudPay (no prior CloudPay deployments)	\$1,200.00	\$1,000.00
100022	Utility Biller only - EMV P2PE Devices (per month, per device)	\$75.00	\$50.00
100023	Utility Biller only - Standard Swipe Readers (per month, per device)	\$35.00	\$25.00
100024	Utility Biller only - In-Line Donations Non-Submitter (below 10K meters) Monthly Access Fee	\$75.00	\$50.00
100025	Utility Biller only - In-Line Donations Non-Submitter (above 10K meters) Monthly Access Fee	\$150.00	\$100.00
100026	Utility Biller only - In-Line Donations Submitter Per Transaction Charge (additional cost Per Transaction over other processing fees)	\$0.15	\$0.10
100027	Utility Biller only - Inbound IVR per call fee - ONLY CHARGED WHEN PAYER PROCESSES PAYMENT VIA IVR CHANNEL - NOT CHARGED FOR BALANCE INQUIRIES	\$1.95	\$1.00
100028	Non-Utility Biller only - Visa, MasterCard, Discover and AMEX- per \$100 in transaction value - Non-Submitter Model - Flat Fee structure	\$3.95	\$2.95
100029	Non-Utility Biller only - Visa, MasterCard, Discover and AMEX- per \$100 in transaction value - Non-Submitter Model - Cost Plus Fee Structure - Cost+ equals network interchange fees, dues and assessments from Merchant Card Brands	\$1.50	\$1.20
100030	Non-Utility Biller only - PayPal, Venmo, Apple Pay, Google Pay - per \$100 in transaction value - Non-Submitter Model - Flat Fee structure	\$3.95	\$2.95
100031	Non-Utility Biller only - PayPal, Venmo, Apple Pay, Google Pay - per \$100 in transaction value - Non-Submitter Model - Cost Plus Fee Structure - Cost+ equals network interchange fees, dues and assessments from Merchant Card Brands	\$1.50	\$1.20
100032	Non-Utility Biller only - ACH - per transaction - Non-Submitter Model	\$2.95	\$1.95
100033	Non-Utility Biller only - Visa, MasterCard, Discover and AMEX- per \$100 in transaction value - Submitter Model	\$4.95	\$3.95 (min \$1.95)
100034	Non-Utility Biller only - PayPal, Venmo, Apple Pay, Google Pay - per \$100 in transaction value - Submitter Model	\$4.95	\$3.95 (min \$1.95)
100035	Non-Utility Biller only - ACH - per transaction - Submitter Model	\$5.95	\$4.95
100036	Non-Utility Biller only - Platform Monthly Access Fee - includes unlimited users	\$150.00	\$100.00
100037	Non-Utility Biller only - Set-Up Integration Fee	\$15,000.00	\$10,000.00
100038	Non-Utility Biller only - ACH Reject Fee	\$15.00	\$10.00
100039	Non-Utility Biller only - Credit Card Chargeback Fee	\$15.00	\$10.00
100040	Non-Utility Biller only - Electronic Invoice Presentment Paperless Fee, per bill per bill cycle - ONLY CHARGED WHEN PAYER ELECTS TO GO PAPERLESS AND A PAPER INVOICE IS NOT MAILED – INCLUDES UP TO 3 TEXT OR E-MAIL REMINDERS PER CYCLE.	\$0.60	\$0.40
100041	Non-Utility Biller only - Online Bank Direct Monthly Access Fee	\$150.00	\$100.00
100042	Non-Utility Biller only - Online Bank Direct Transaction Fee- Per transaction	\$0.80	\$0.50
100043	Non-Utility Biller only - Broadcast IVR Monthly Access Fee	\$150.00	\$100
100044	Non-Utility Biller only - Broadcast IVR Collections per call fee, text, or e-mail	\$0.25	\$0.15
100045	Non-Utility Biller only - CloudStore Monthly Access Fee	\$75.00	\$50.00
100046	Non-Utility Biller only - CloudStore Set-up fee for each CloudStore (no prior CloudStore deployments)	\$300.00	\$250.00
100047	Non-Utility Biller only - CloudPay Monthly Access Fee	\$150.00	\$100.00
100048	Non-Utility Biller only - CloudPay set-up fee for each CloudPay (no prior CloudPay deployments)	\$1,200.00	\$1,000.00
100049	Non-Utility Biller only - EMV P2PE Devices (per month, per device)	\$75.00	\$50.00
100050	Non-Utility Biller only - Standard Swipe Readers (per month, per device)	\$35.00	\$25.00
100051	Non-Utility Biller only - In-Line Donations Non-Submitter (below 10K meters) Monthly Access Fee	\$75.00	\$50.00
100052	Non-Utility Biller only - In-Line Donations Non-Submitter (above 10K meters) Monthly Access Fee	\$150.00	\$100.00
100053	Non-Utility Biller only - In-Line Donations Submitter Per Transaction Charge (additional cost Per Transaction over other processing fees)	\$0.15	\$0.10
100054	Non-Utility Biller only - Inbound IVR per call fee - ONLY CHARGED WHEN PAYER PROCESSES PAYMENT VIA IVR CHANNEL - NOT CHARGED FOR BALANCE INQUIRIES	\$1.95	\$1.00