



ARCH

Alternative Response for Community Health

What did ARCH do April-December in 2023?

ARCH responded to **746** emergency incidents involving community members in crisis, with **588** in-person or phone follow-up visits.

On average, ARCH is responding or involved with a community member at least once every **90 minutes** while on duty.

What did ARCH do April-December in 2023?

ARCH cancelled or released **703** Independence 911 units from community crisis incidents.



What did ARCH do April-December in 2023?

ARCH completed **176** transports, eliminating transport costs for those seeking care for behavioral health and addiction services by an estimated **\$166,800**.

Community members' engagement with 911 services decreased an average of **40%** following engagement with ARCH providers.

Relationships & Community Connections

ARCH has developed and maintained collaborative partnerships with agencies within Independence and across the Kansas City Metro.

Missouri Department of Health & Senior Services

Heartland Center for Behavioral Change

EPICC – Substance Use Program

Kansas City Veterans Association

Centerpoint Medical Center – HCA Midwest

Kansas City Region Community Paramedics

Emergency Room Enhancement (ERE) Program

IRIS Community Referral Program

Comprehensive Mental Health – Rapid Access Unit & Homeless Outreach Team

American Medical Response

Independence Library System – North Branch



Moving Forward - January 2024



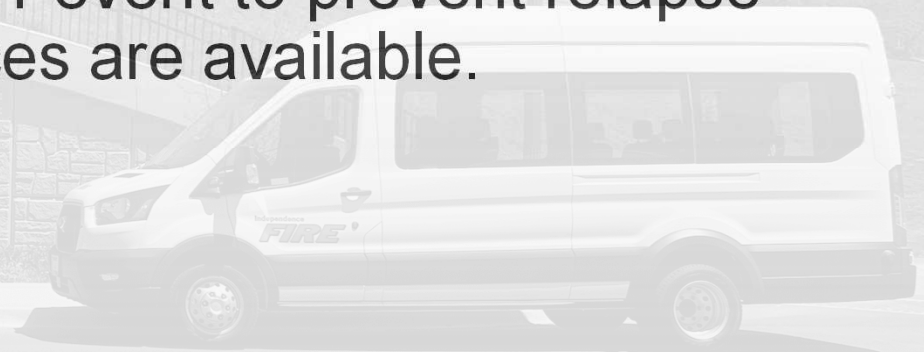
The addition of a full-time **Substance Use Co-Responder** from Heartland Center for Behavioral Change to the ARCH team.

HCBC Co-Responder will specialize in incidents involving substance use (alcohol, narcotics, etc.) to facilitate immediate services and resources including detox, addiction services & healthcare options.

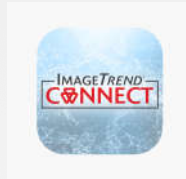
Moving Forward - March 2024

ARCH is working with other agencies and COI Medical Director to investigate a **Suboxone Bridge Program**.

If successful, ARCH will be able to “bridge” community members immediately post-911 event to prevent relapse until in-patient services are available.



Moving Forward - 2024



ARCH is participating in a report system upgrade.

ARCH will be able to both develop better case management methods and build data on an individual's involvement with the 911 system and how to best guide them to the correct services.