

2023 City of Independence Resident Survey GIS Maps

Presented to the City of
Independence, Missouri

March 2024



Interpreting the Maps

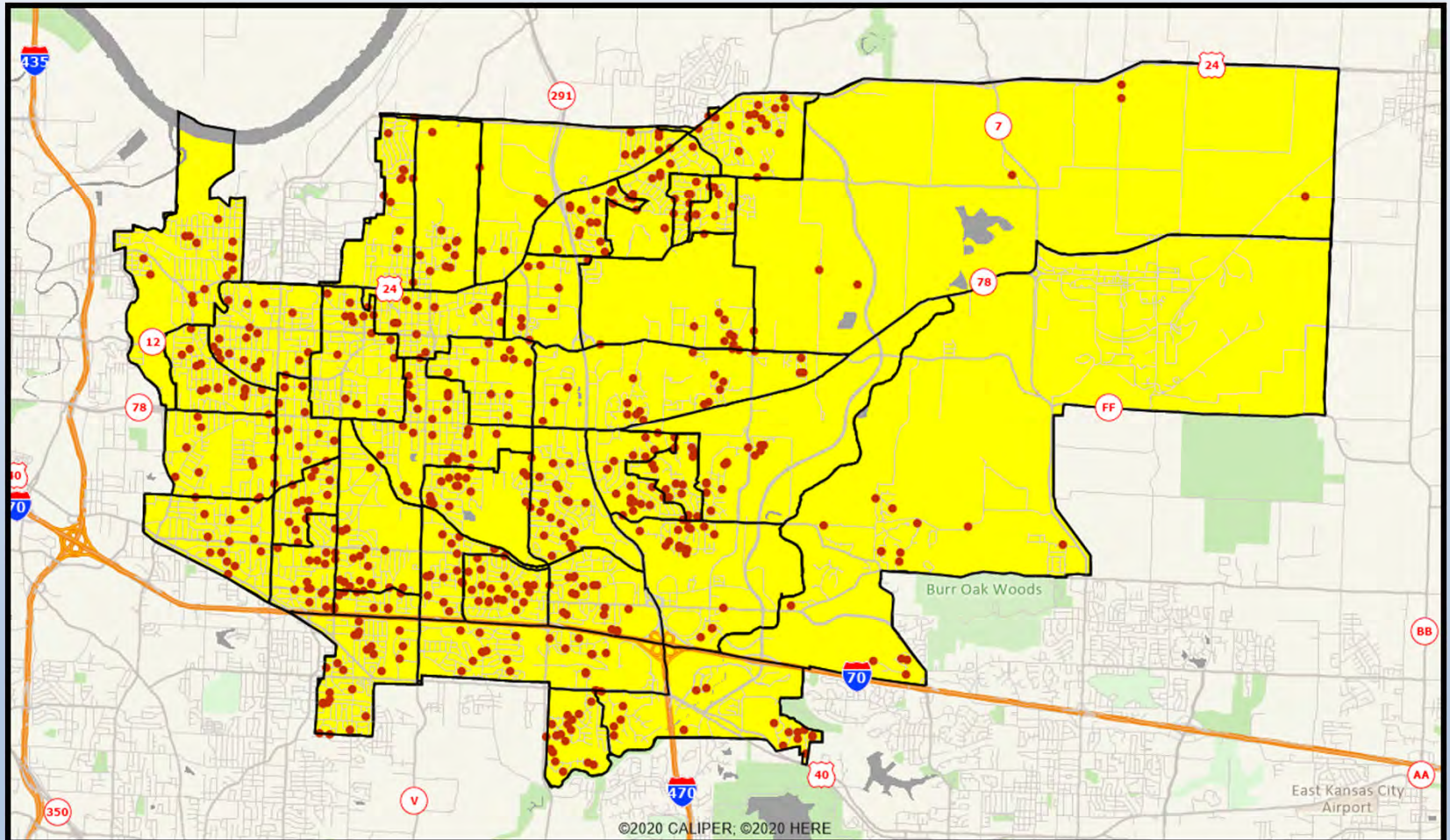
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

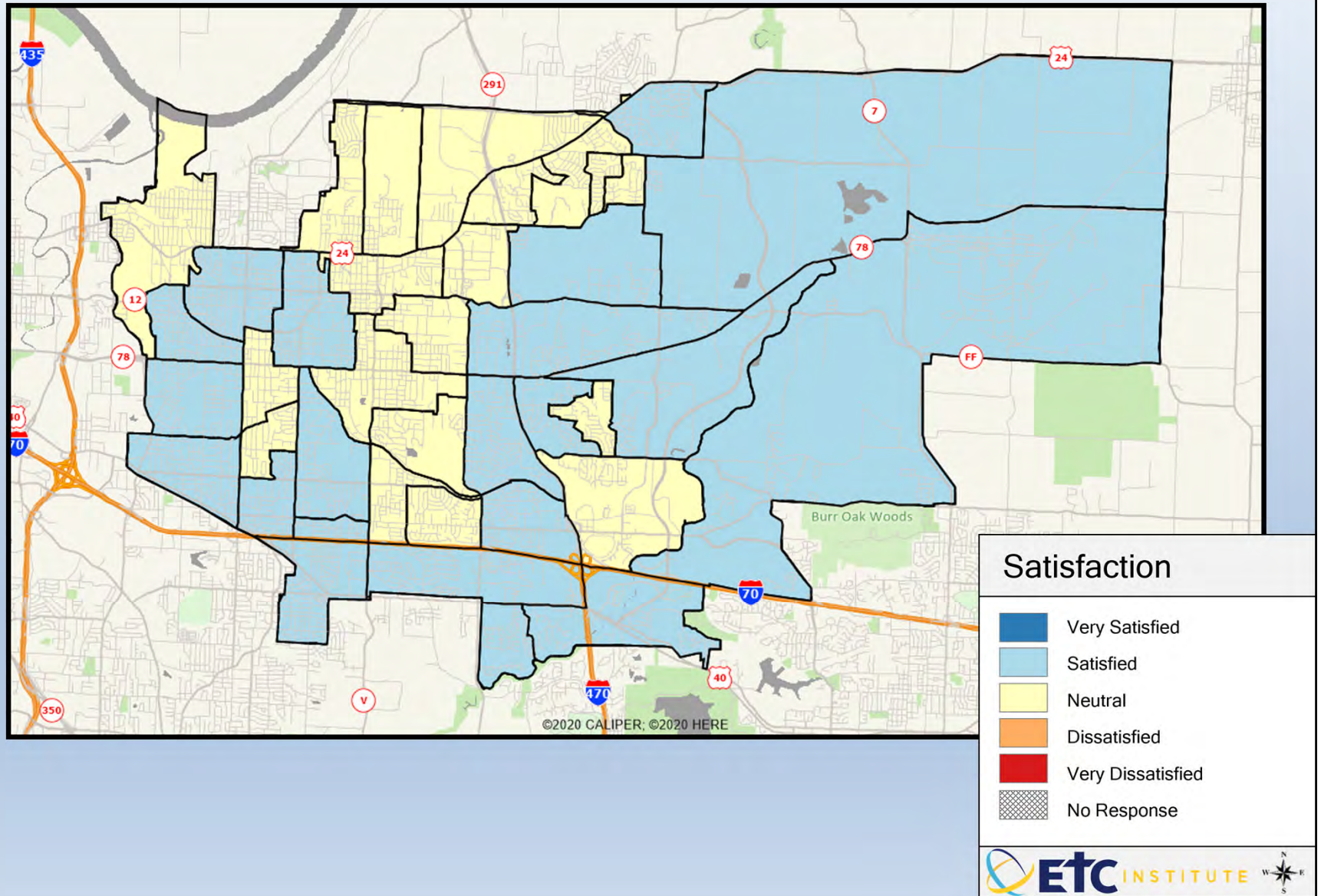
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Respondents

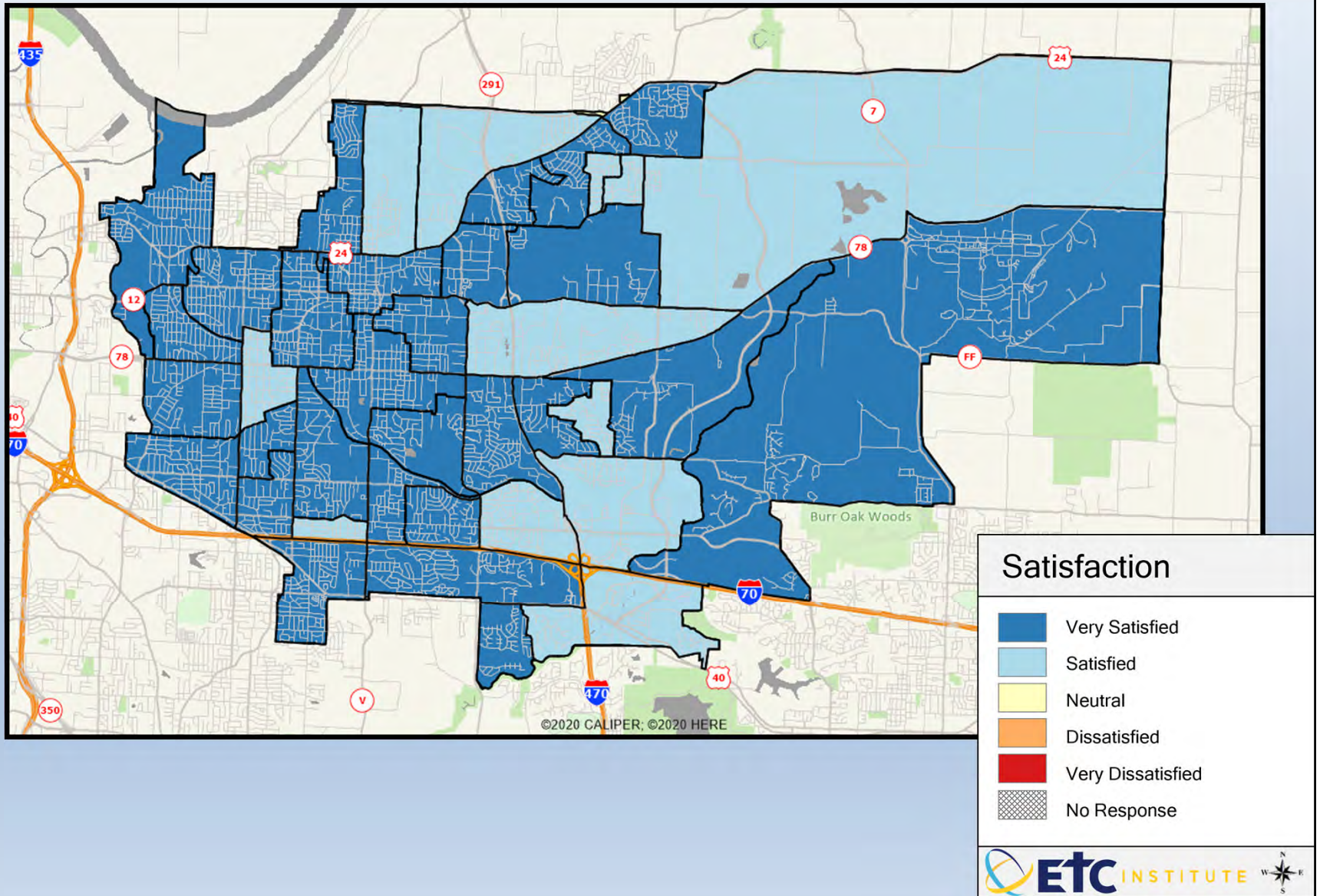
(Boundaries by Census Block Group)



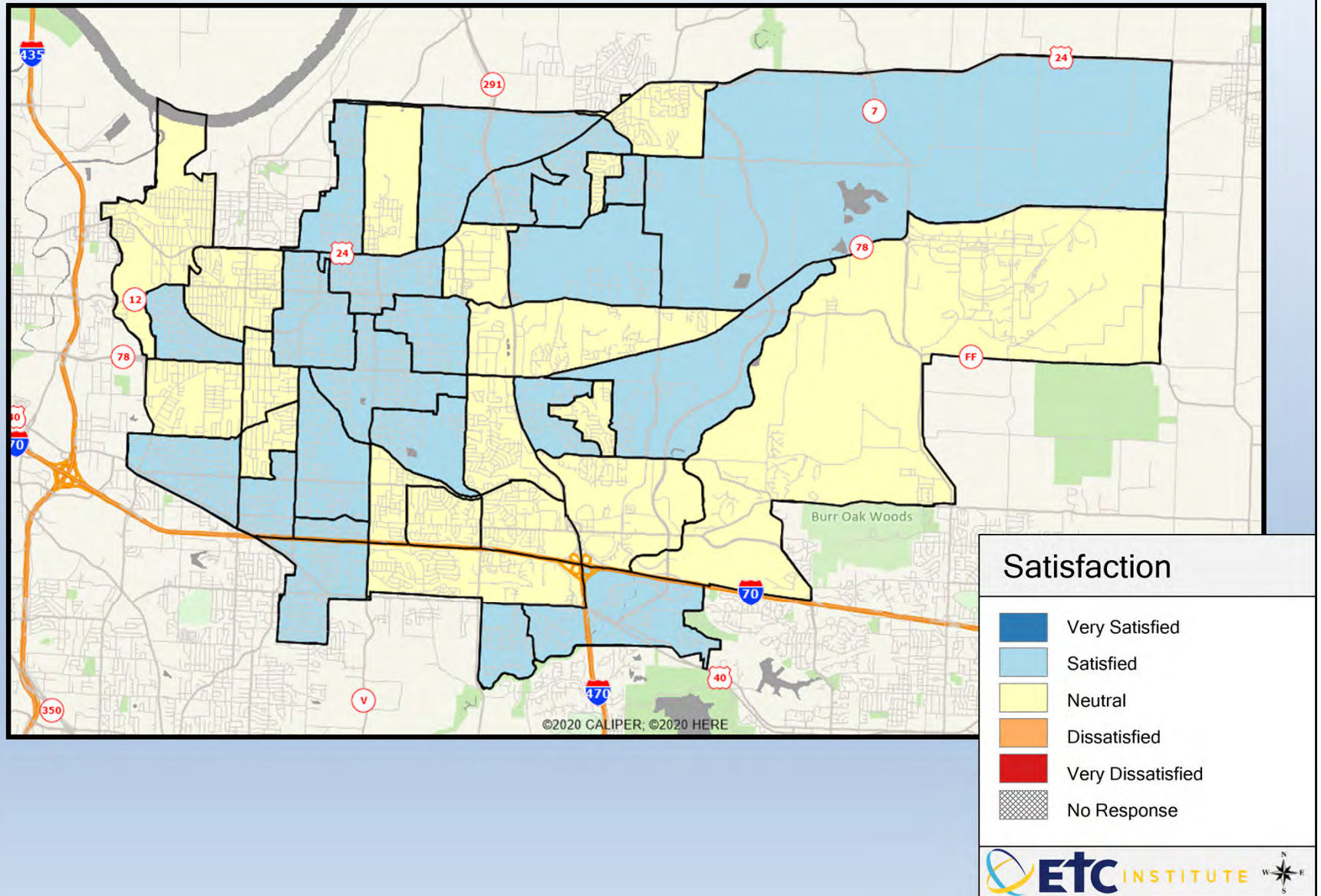
Q1-01. Police services



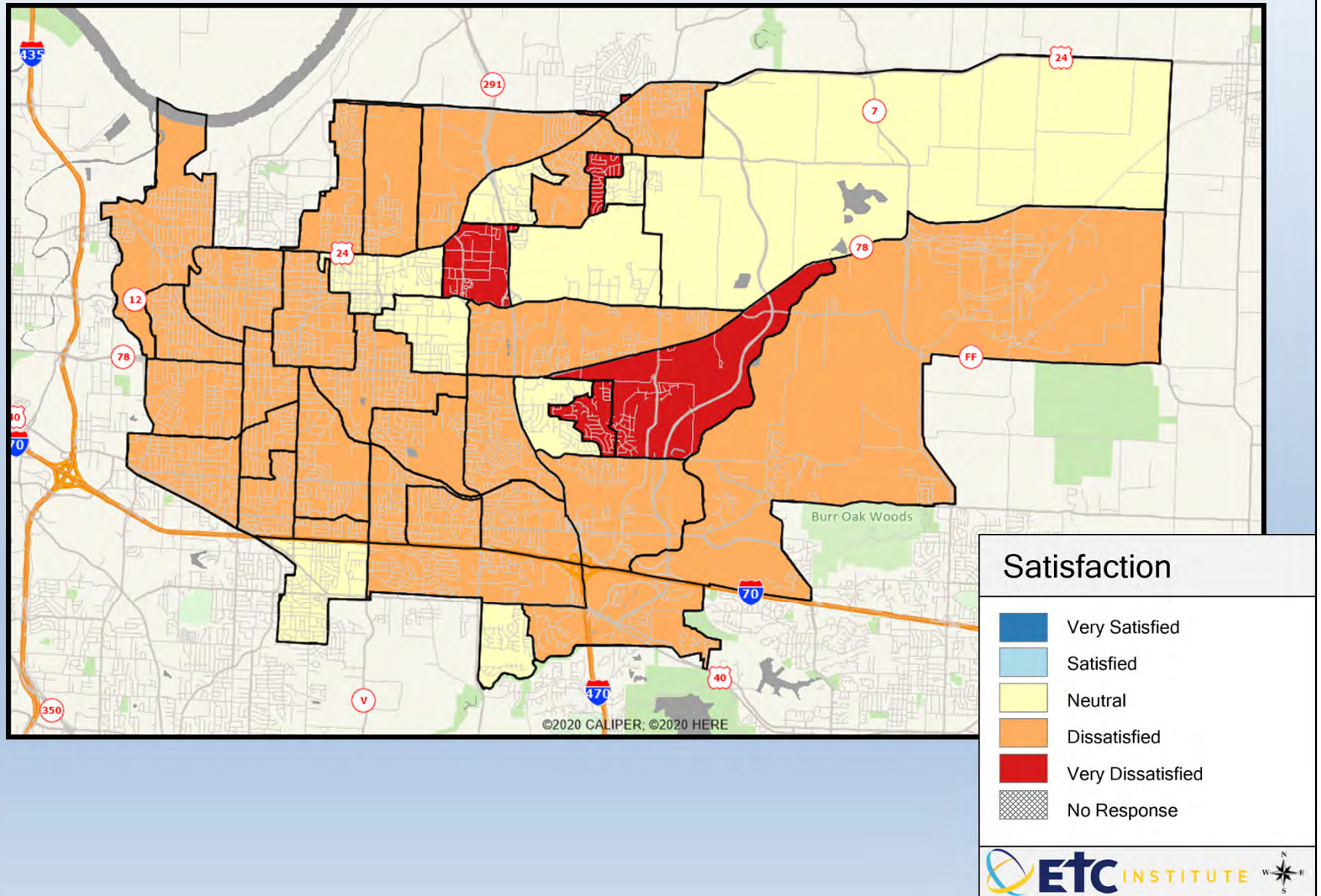
Q1-02. Fire services



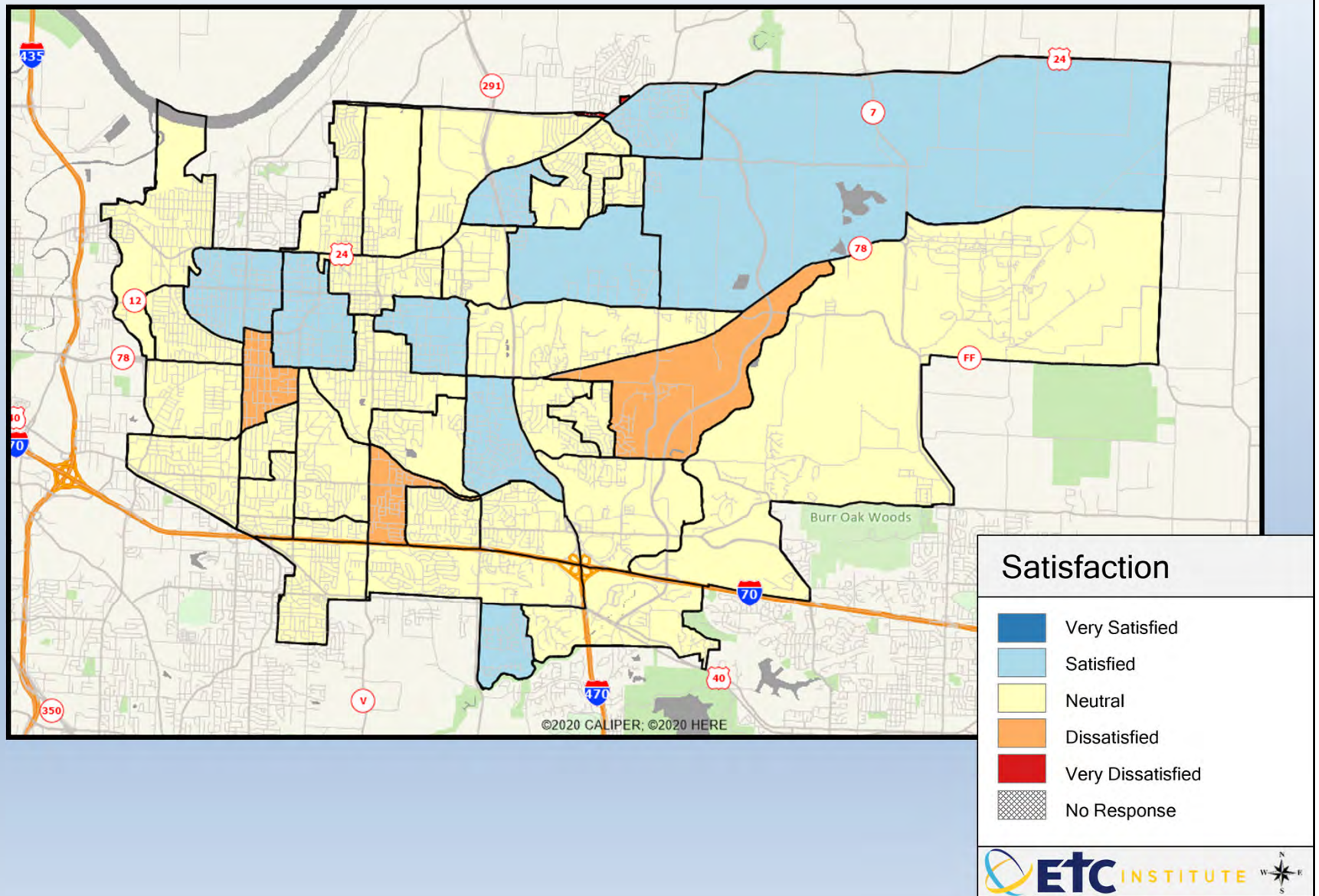
Q1-03. City parks and recreation programs and facilities



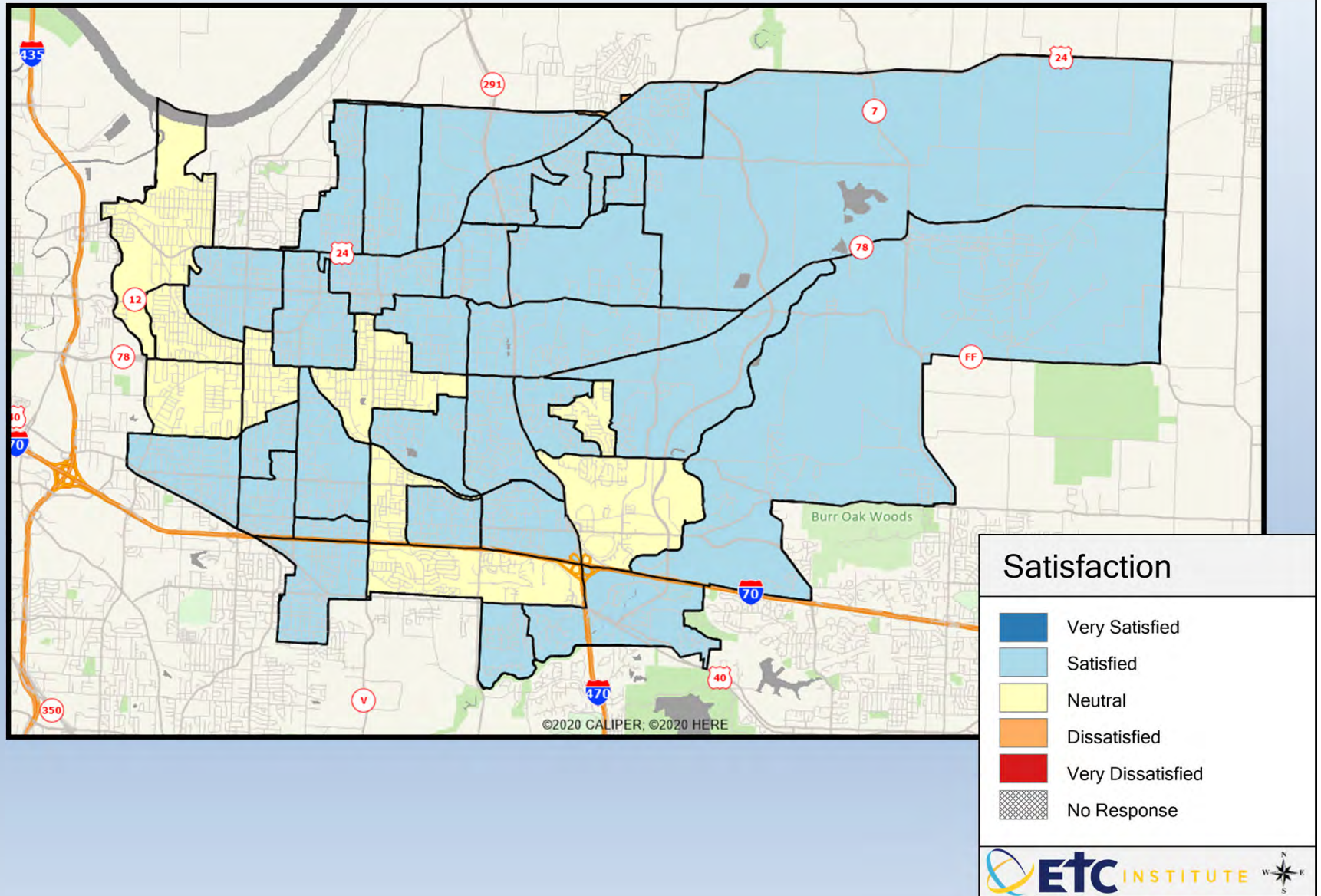
Q1-04. Maintenance of city streets



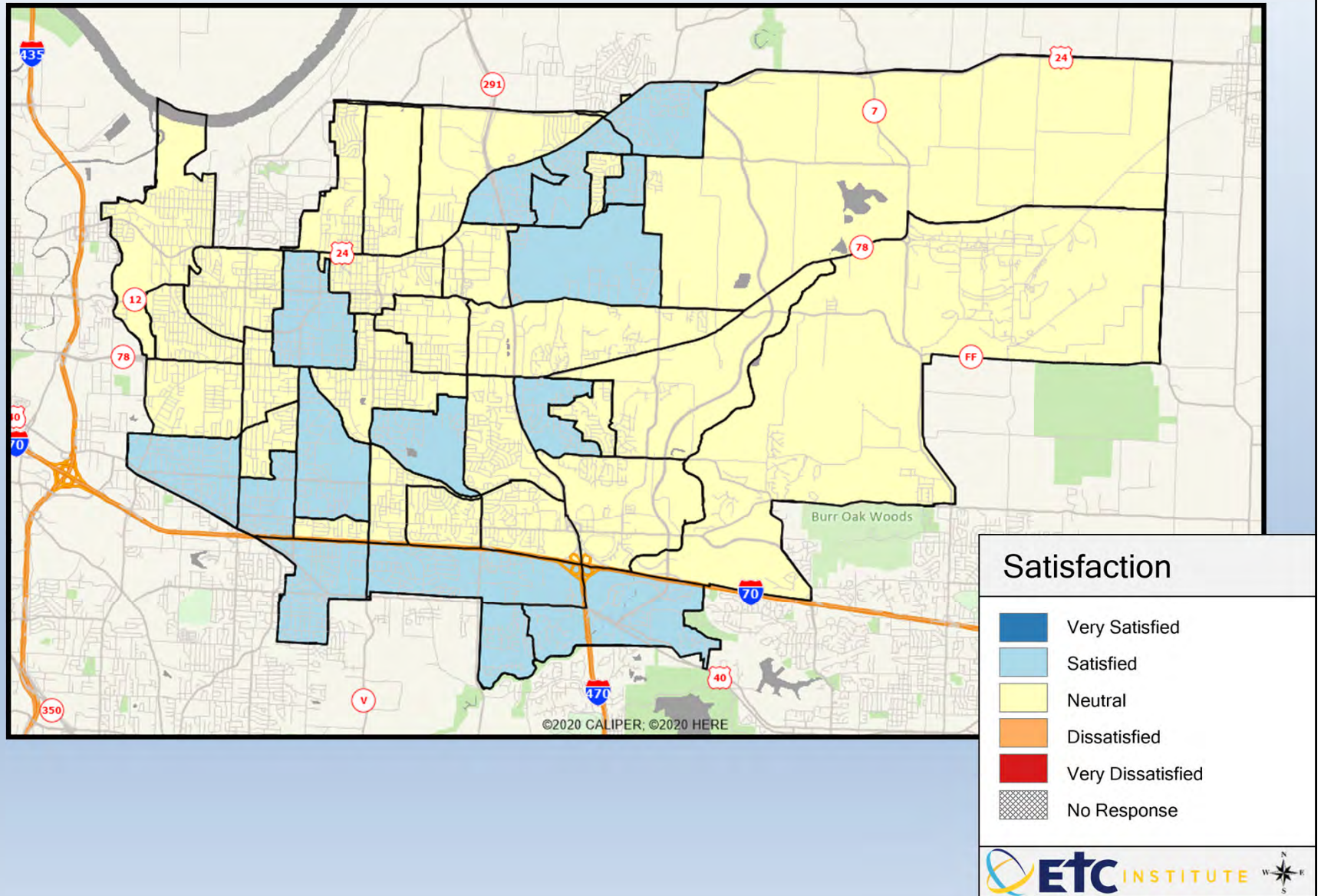
Q1-05. Overall flow of traffic and congestion management in the city



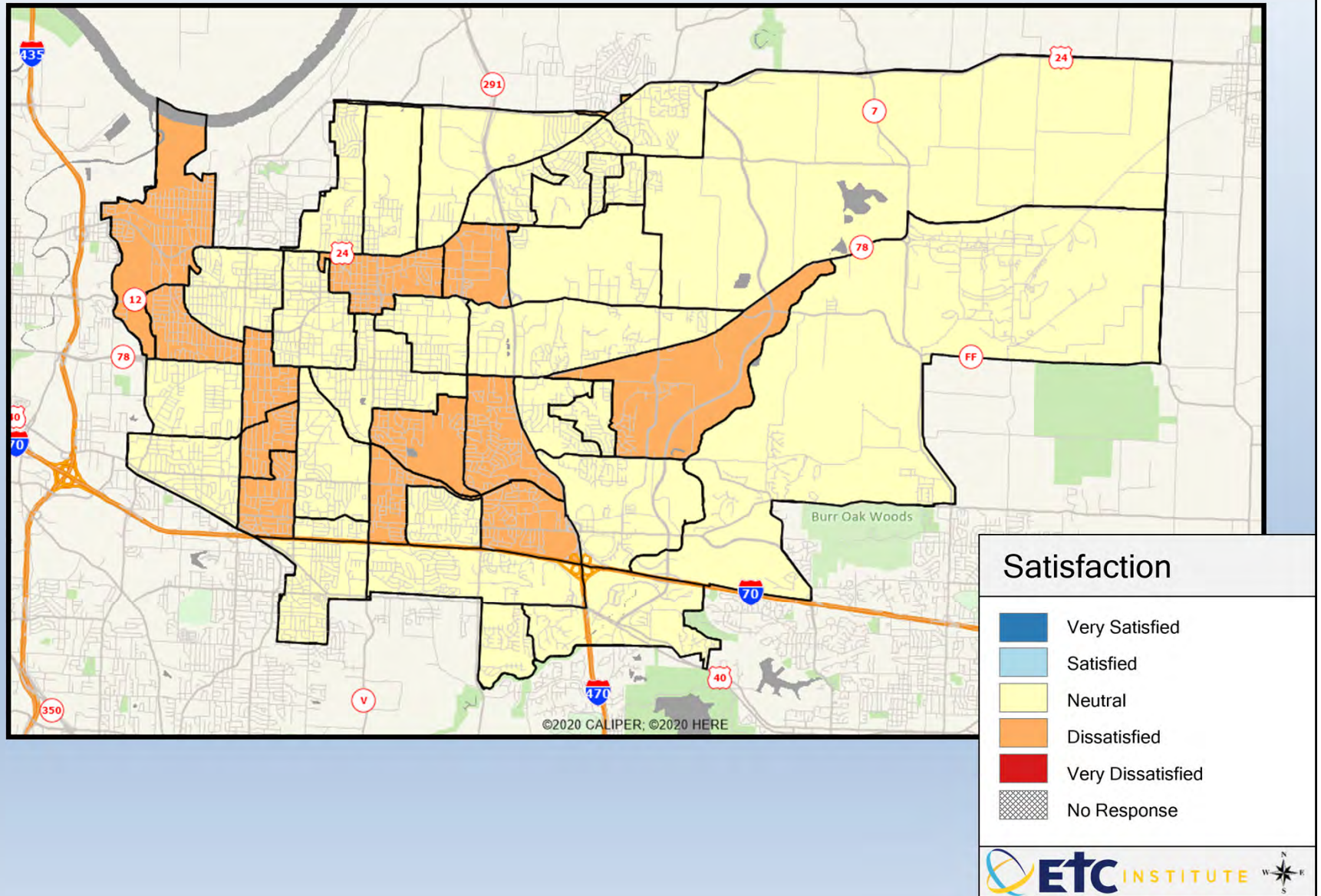
Q1-06. City water, sanitary, and stormwater management



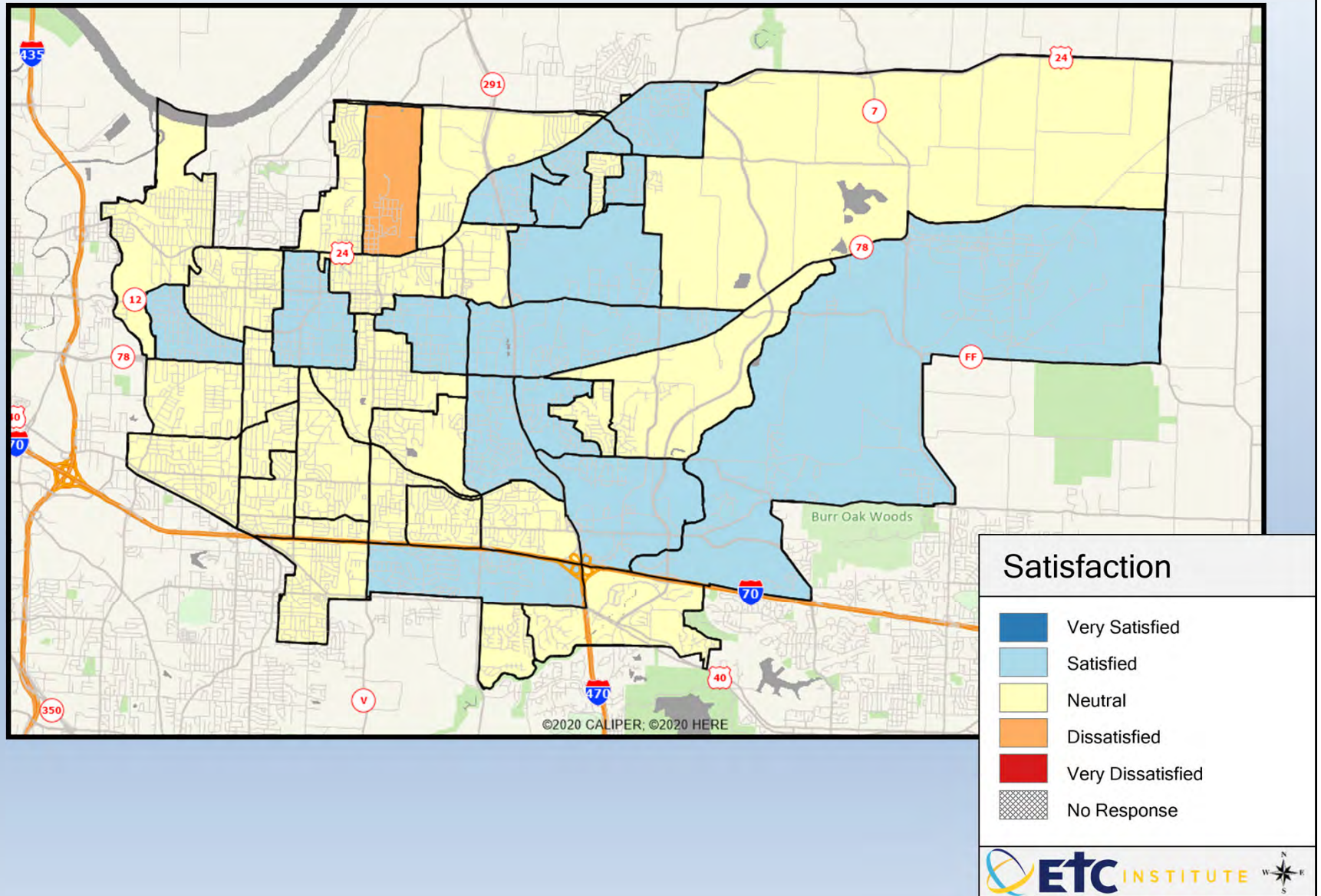
Q1-07. City's electric utilities



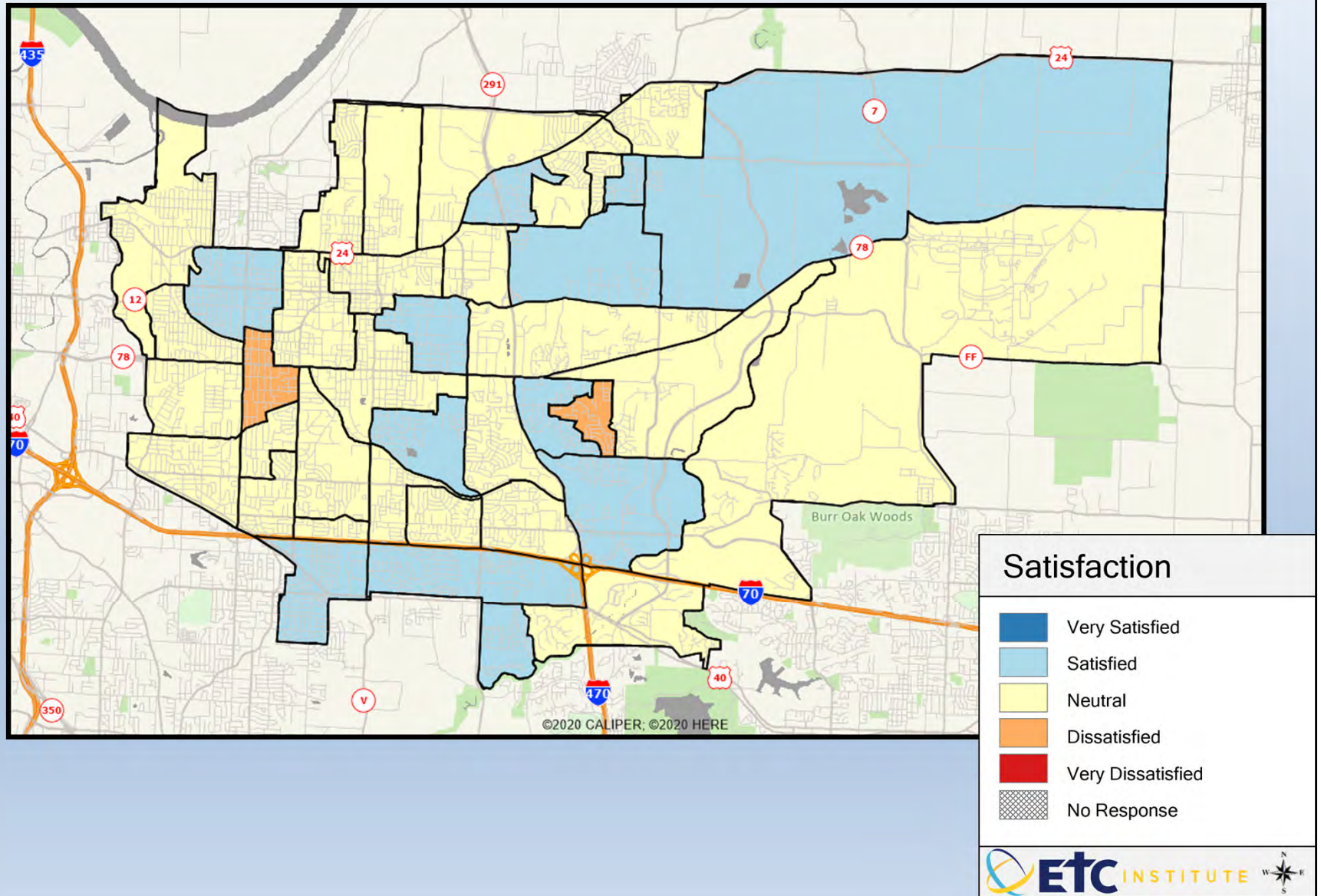
Q1-08. Enforcement of city codes and ordinances



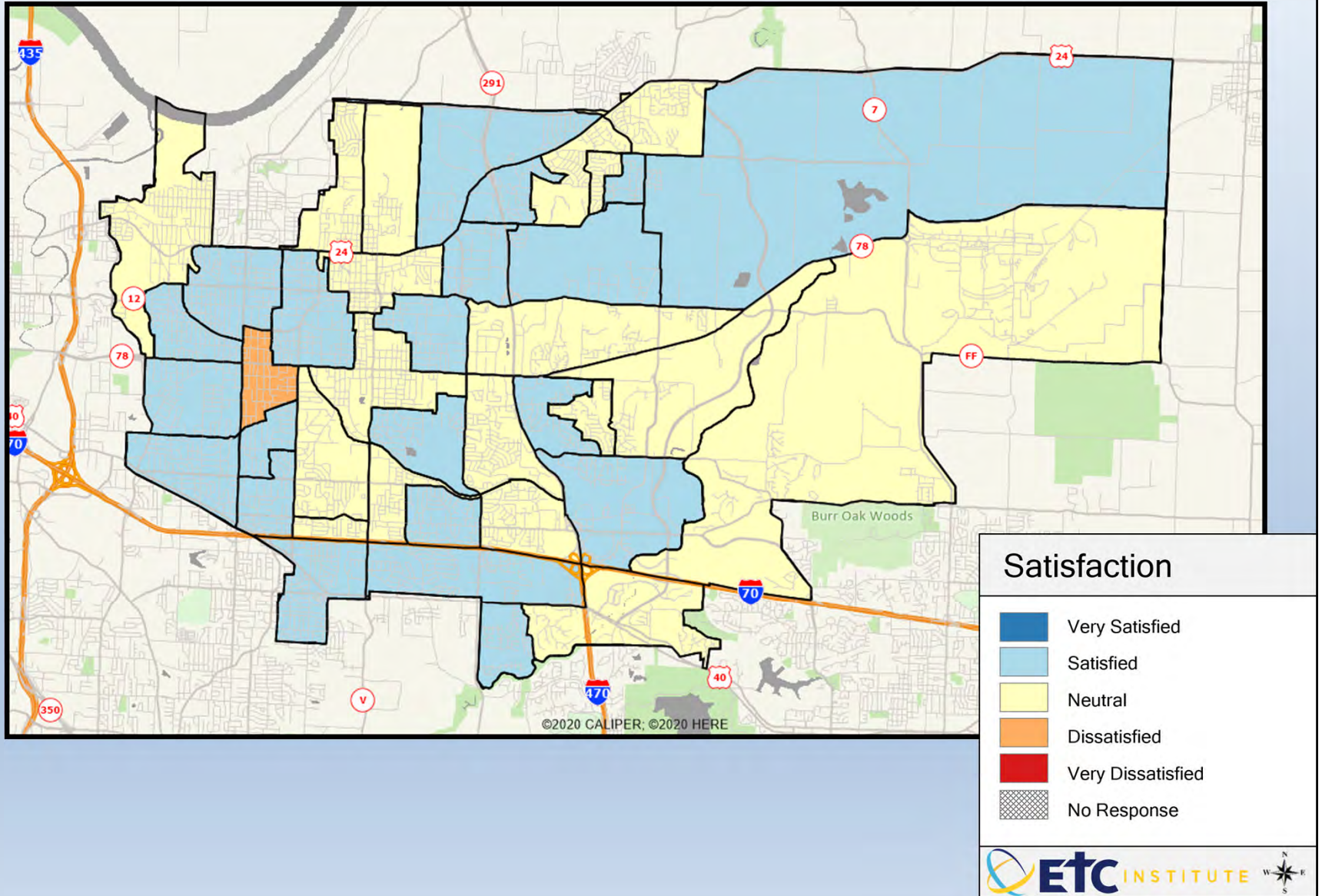
Q1-09. Customer service received from city employees



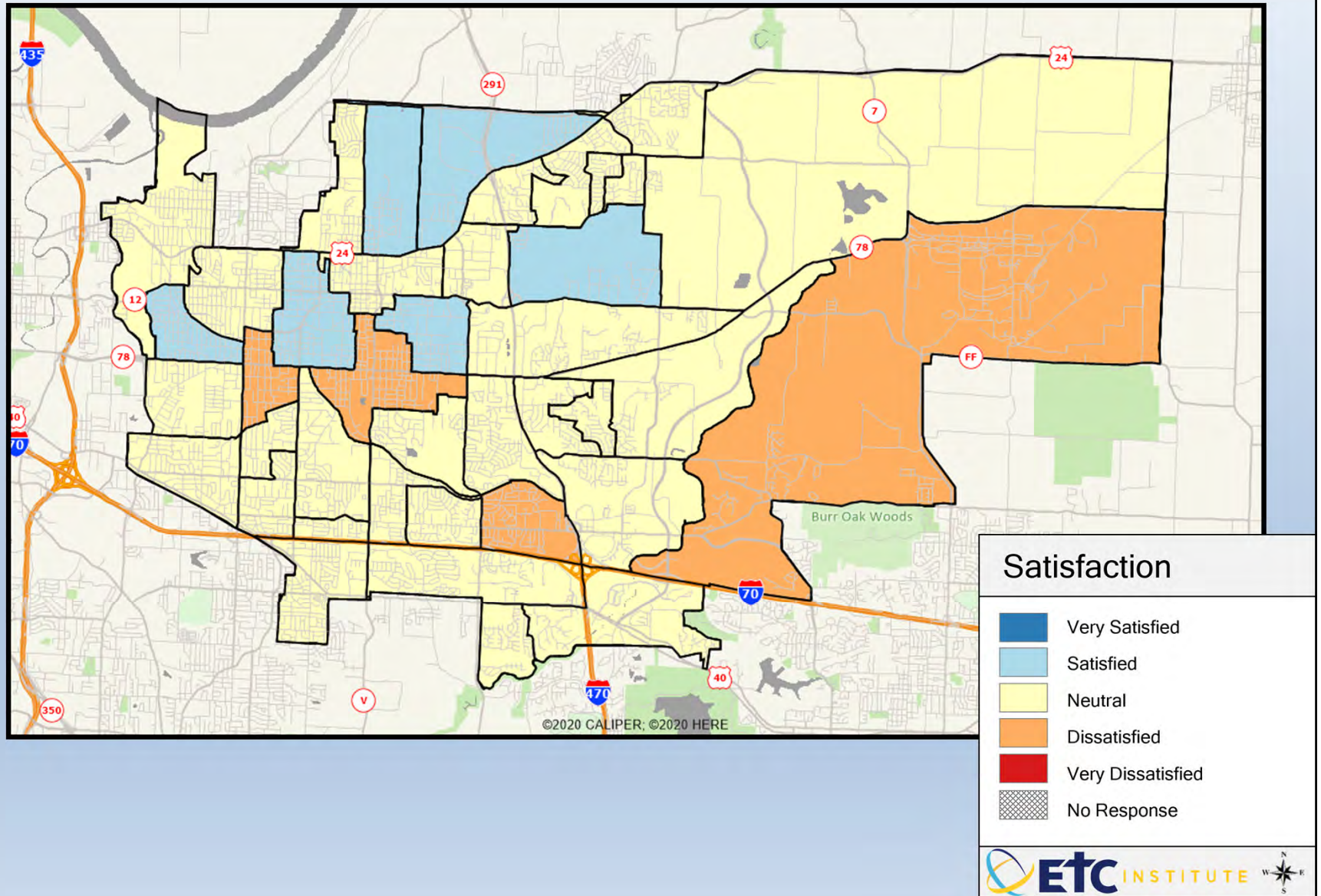
Q1-10. Accessibility of city communication to the public



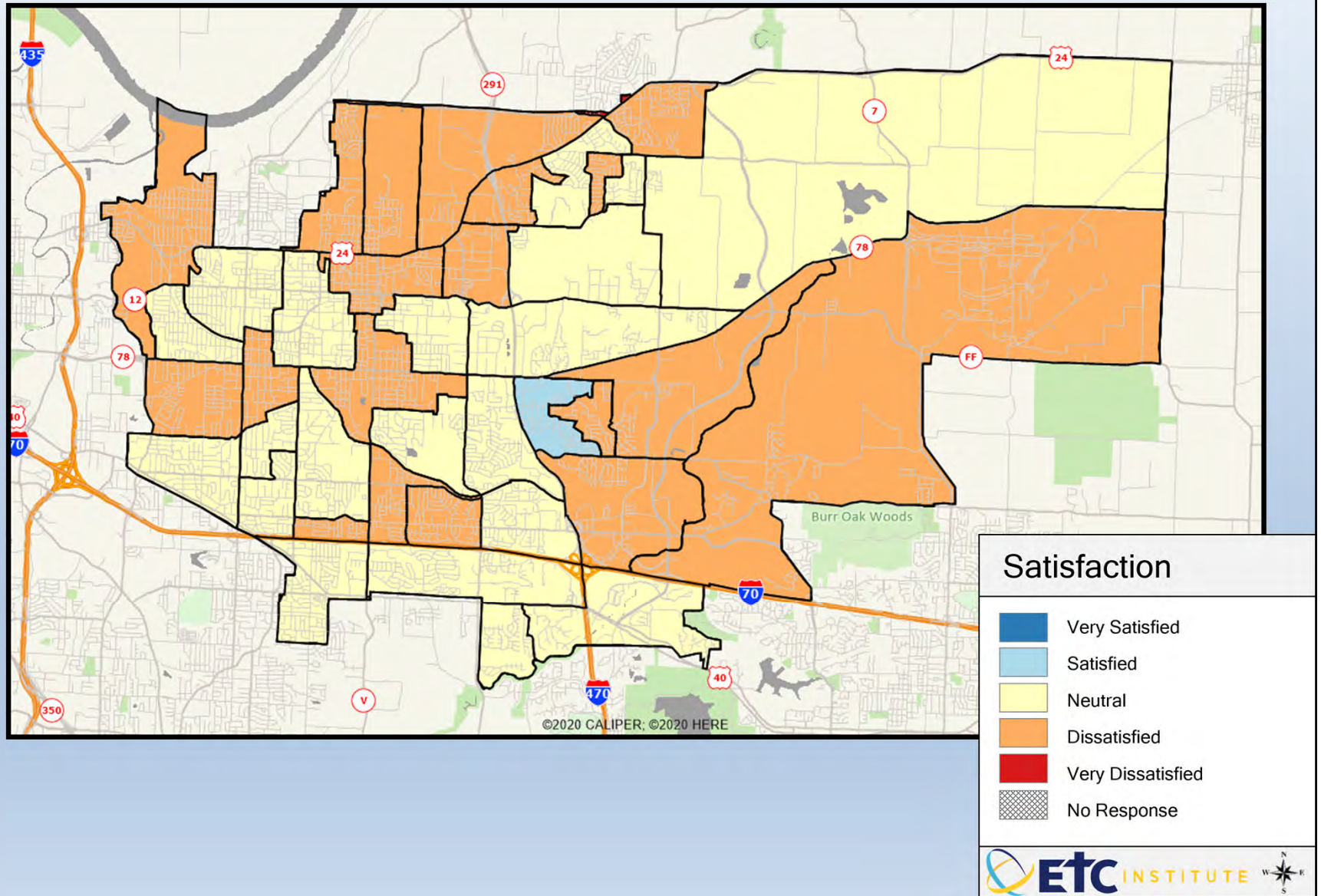
Q1-11. City public health services



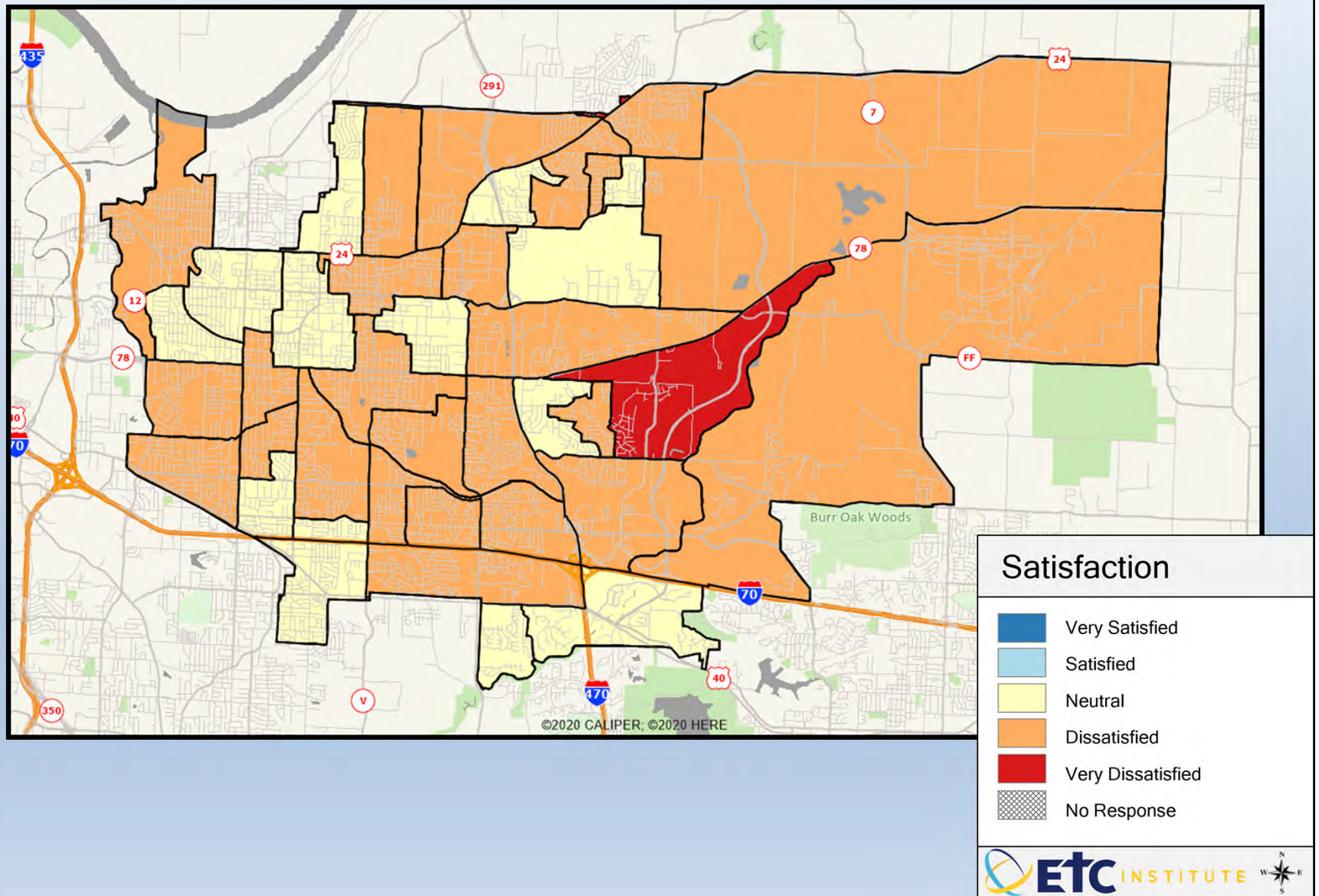
Q1-12. Your access to bus transportation



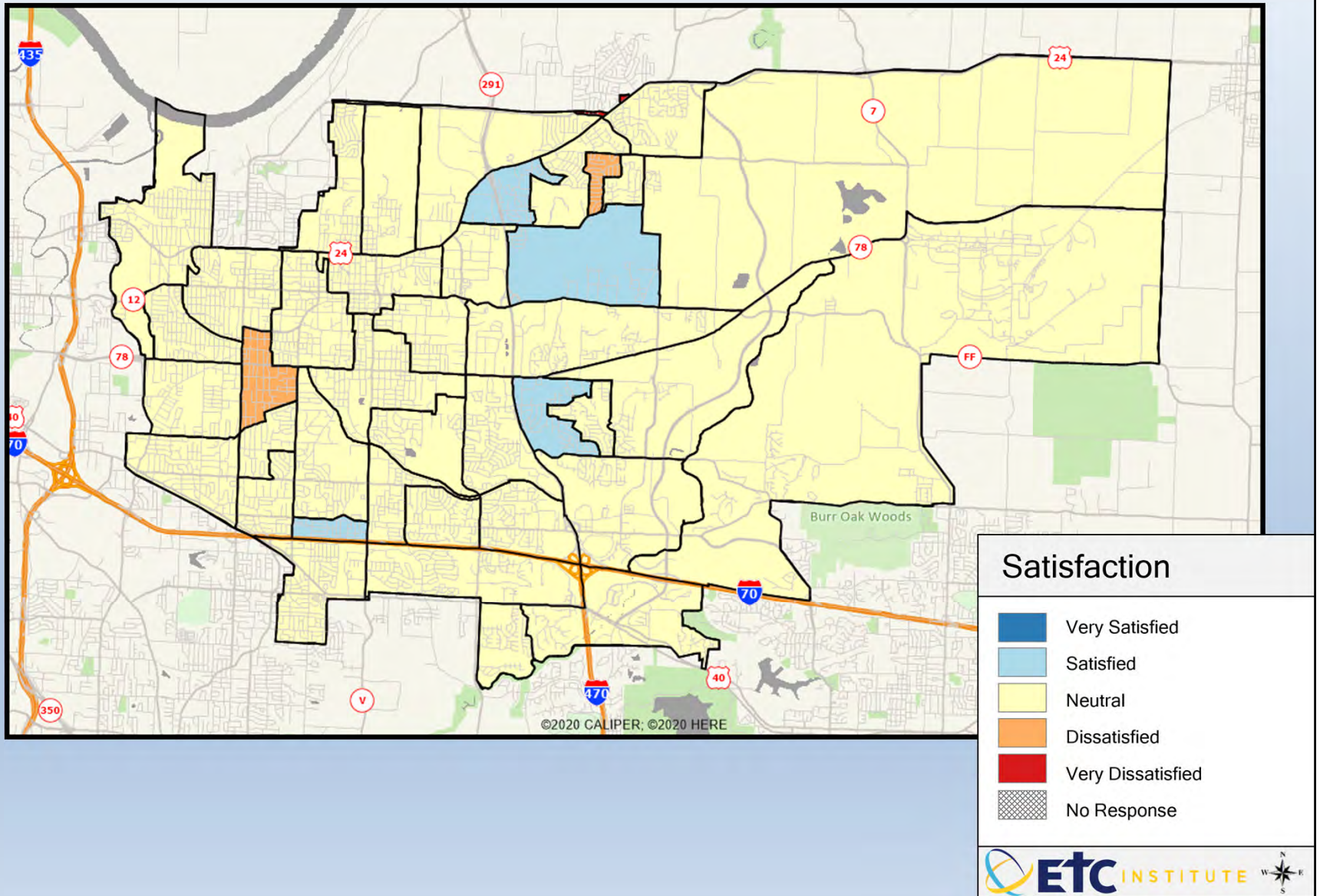
Q3-1. Overall value received for your city tax dollars and fees



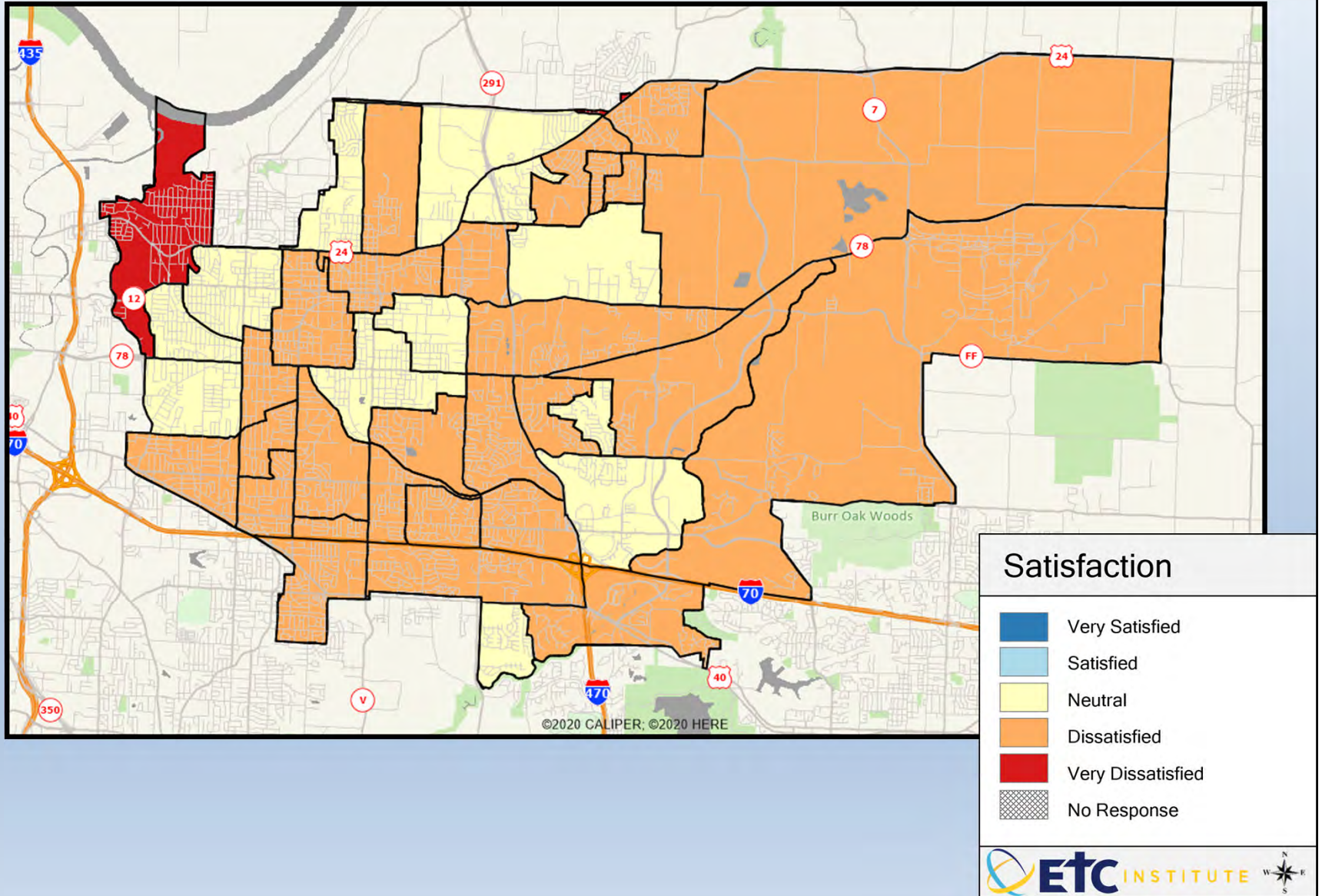
Q3-2. Overall image of the city as a place to locate or expand business



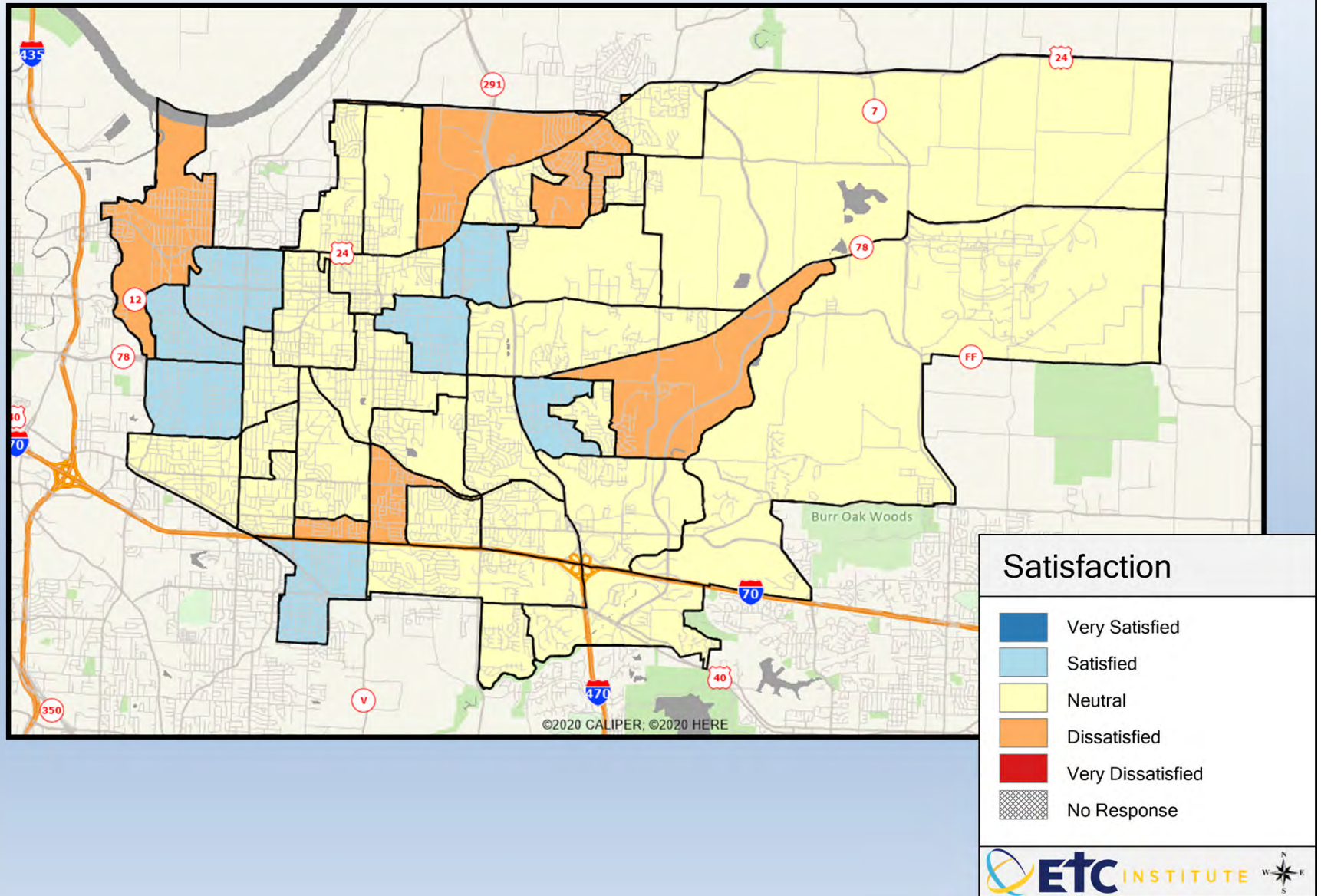
Q3-3. Overall quality of life in the city



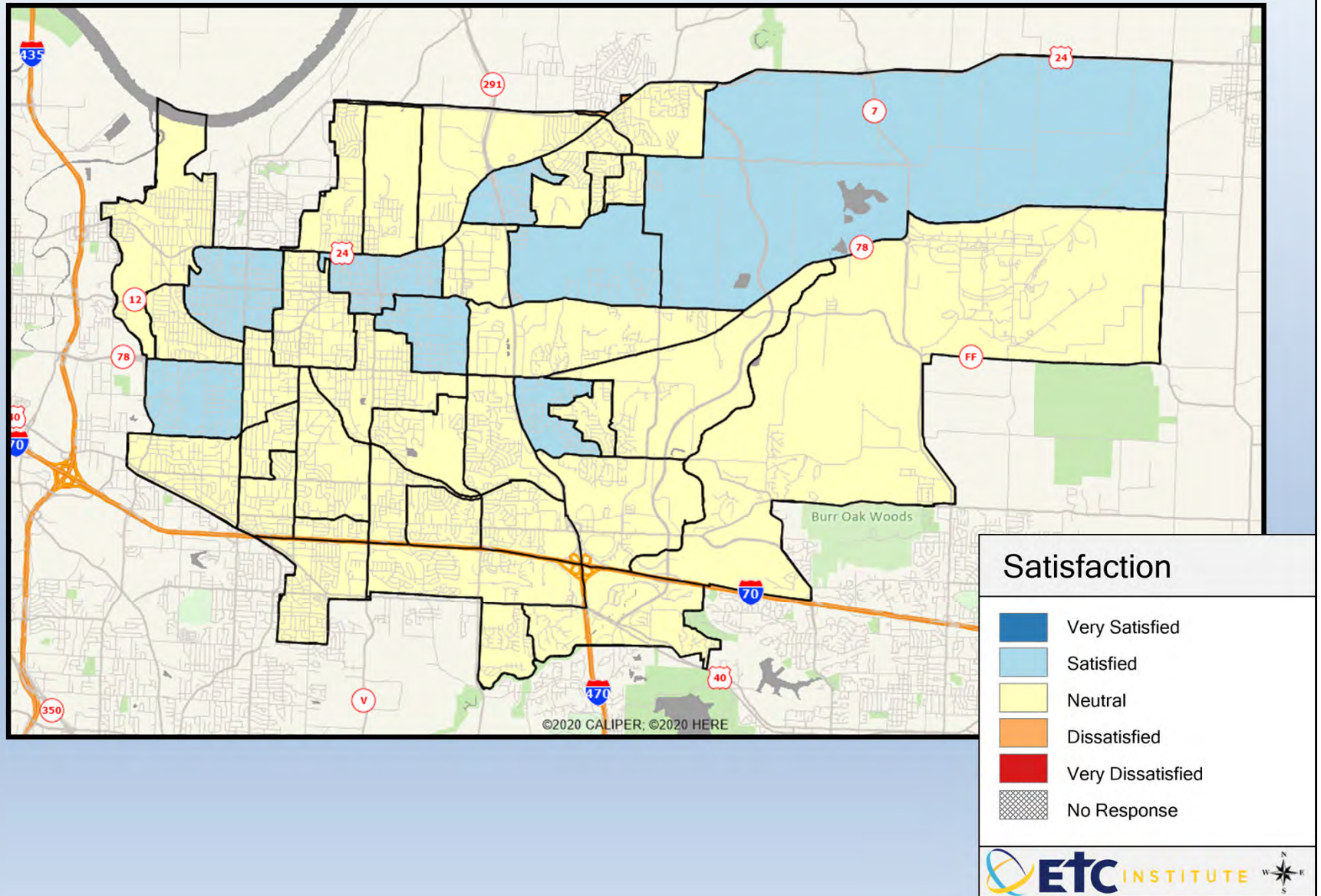
Q3-4. Type and quality of development west of Noland Road



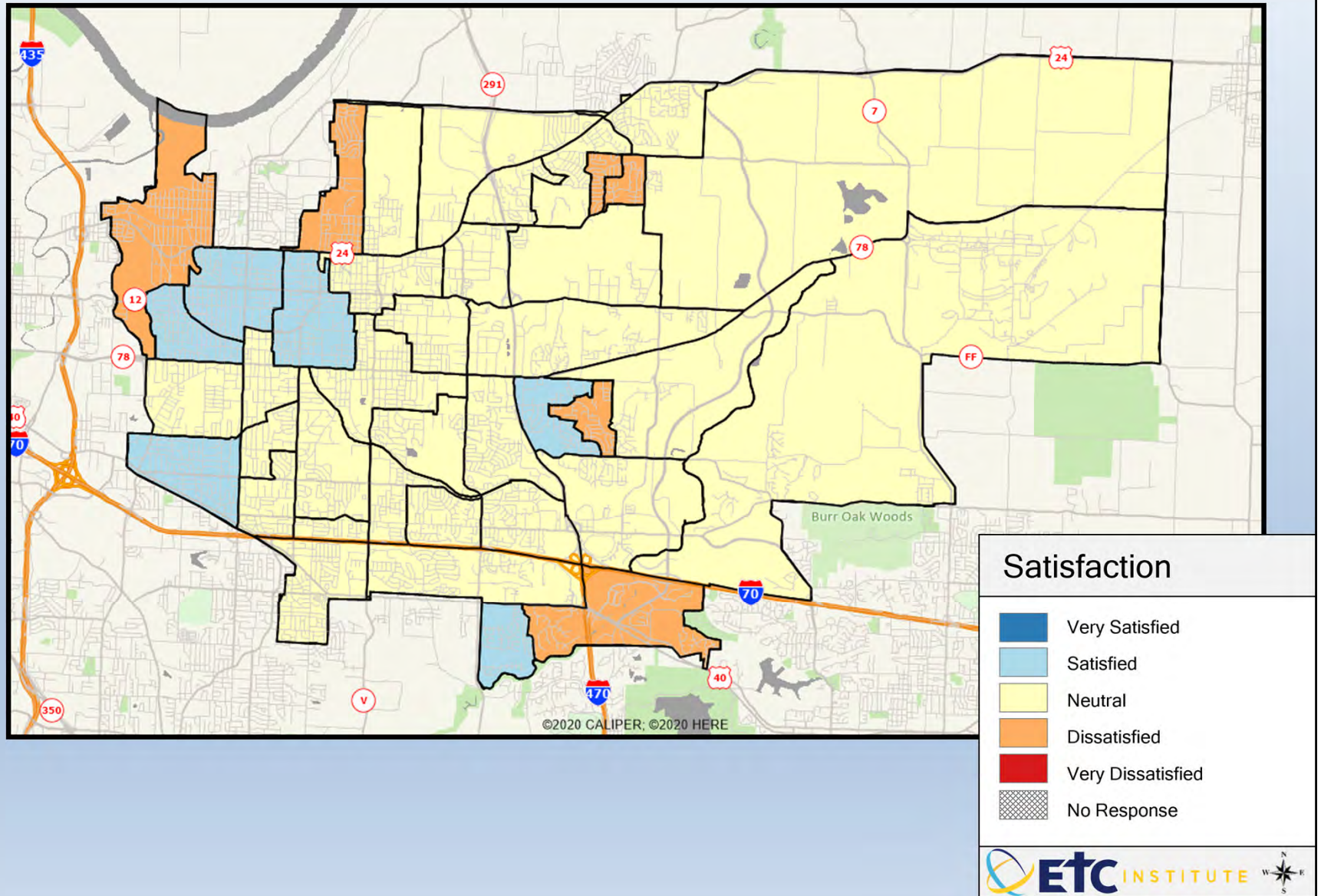
Q3-5. Type and quality of development east of Noland Road



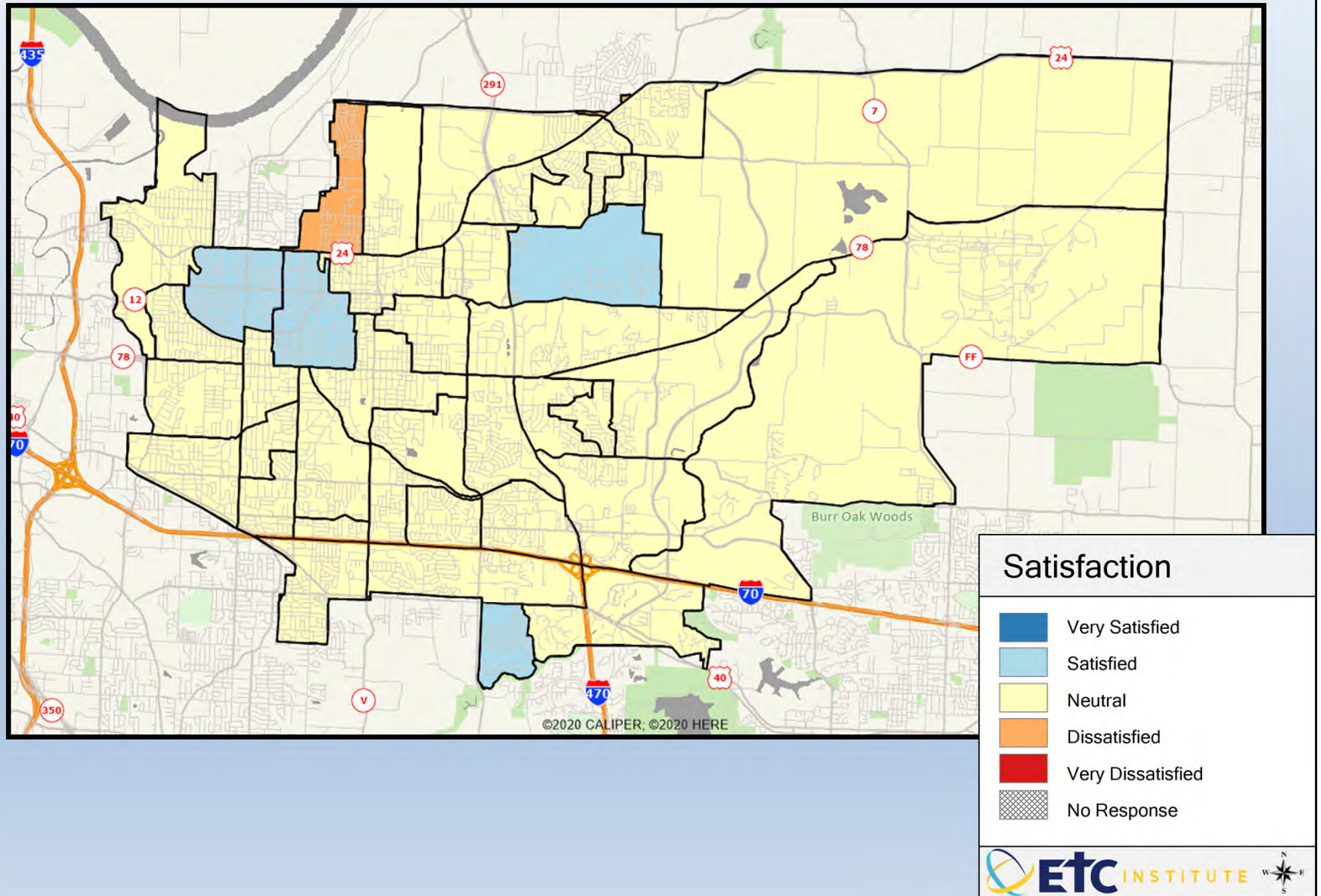
Q3-6. Accessibility and presentation of city facilities



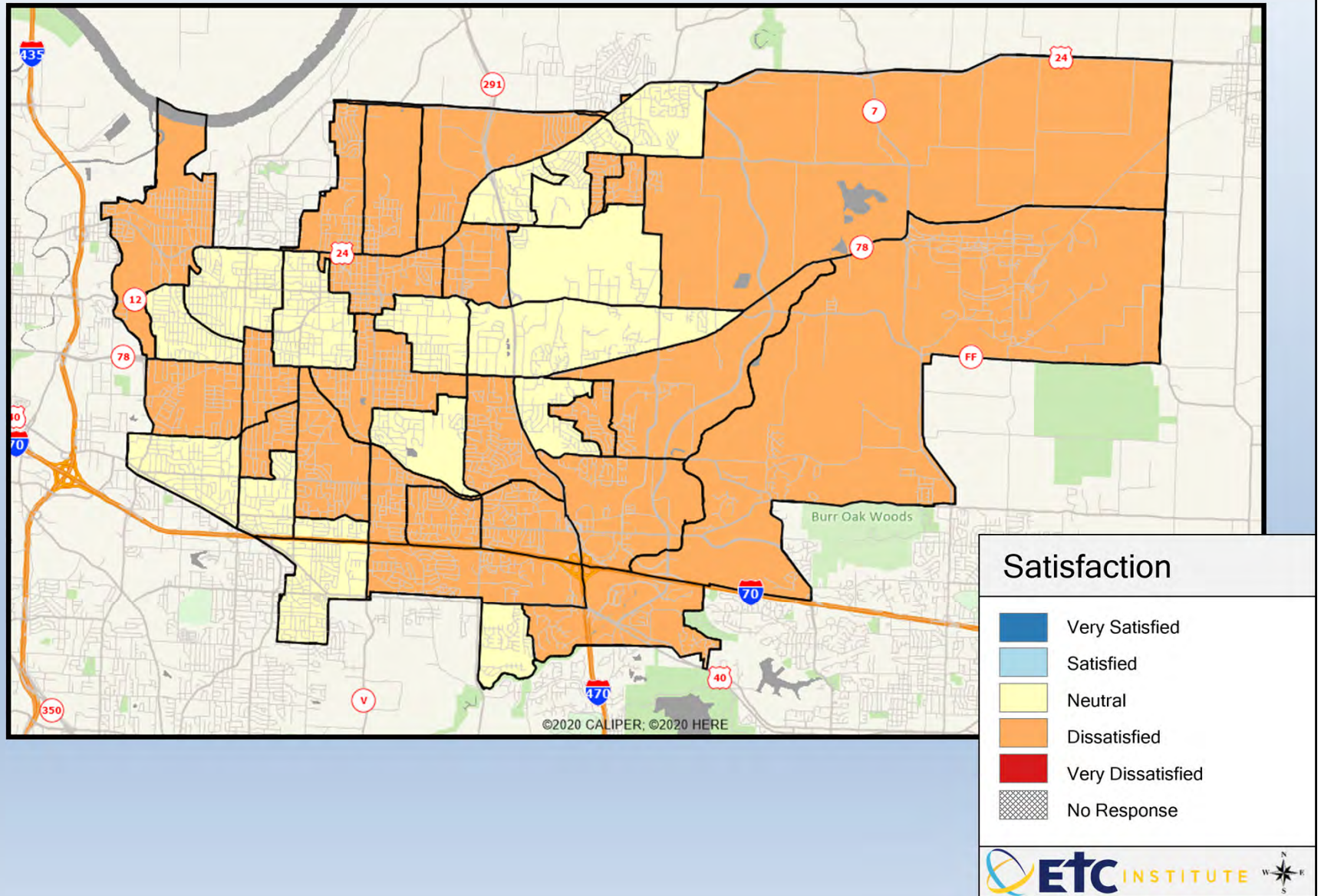
Q4-01. Police presence in your neighborhood



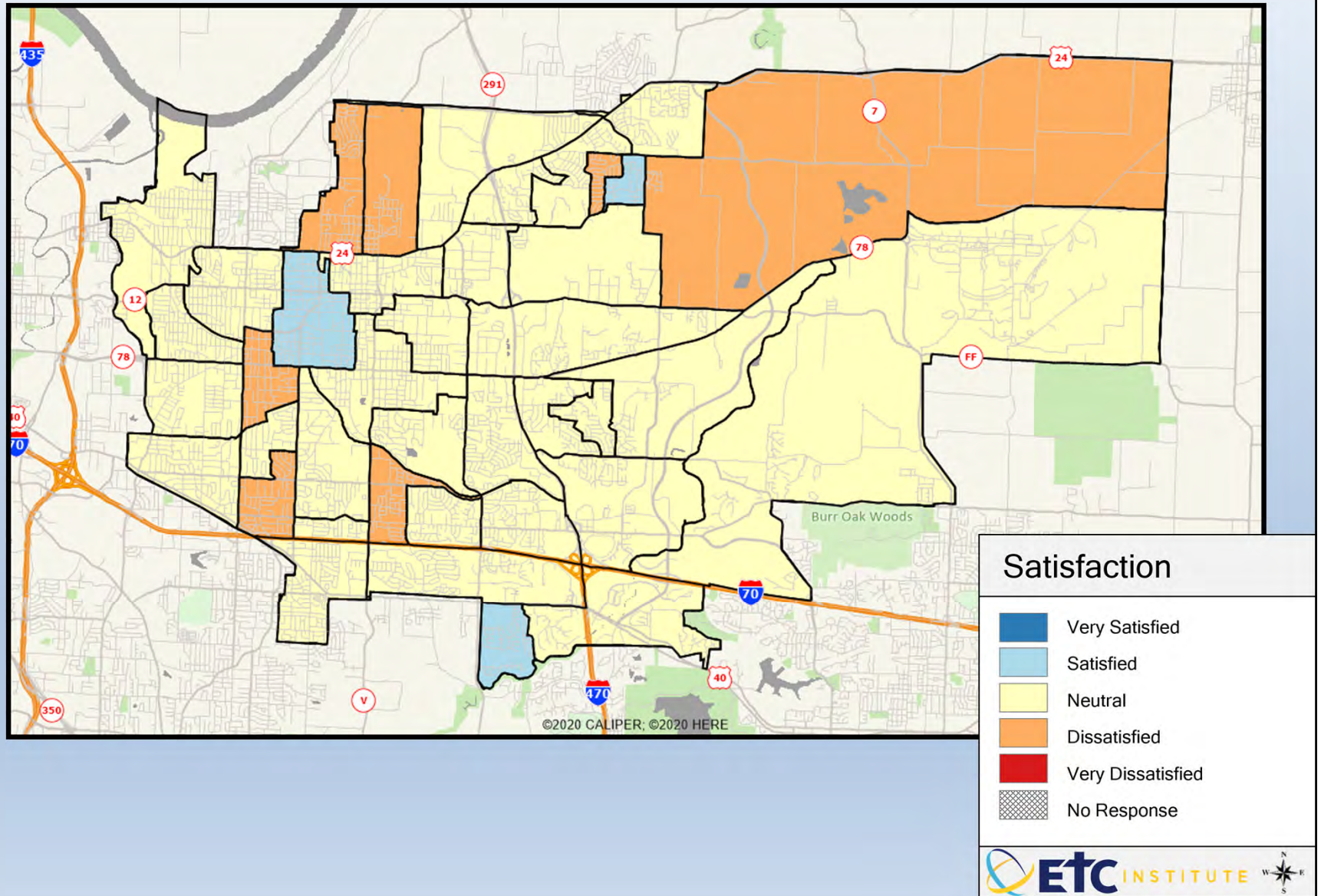
Q4-02. Police presence in commercial areas



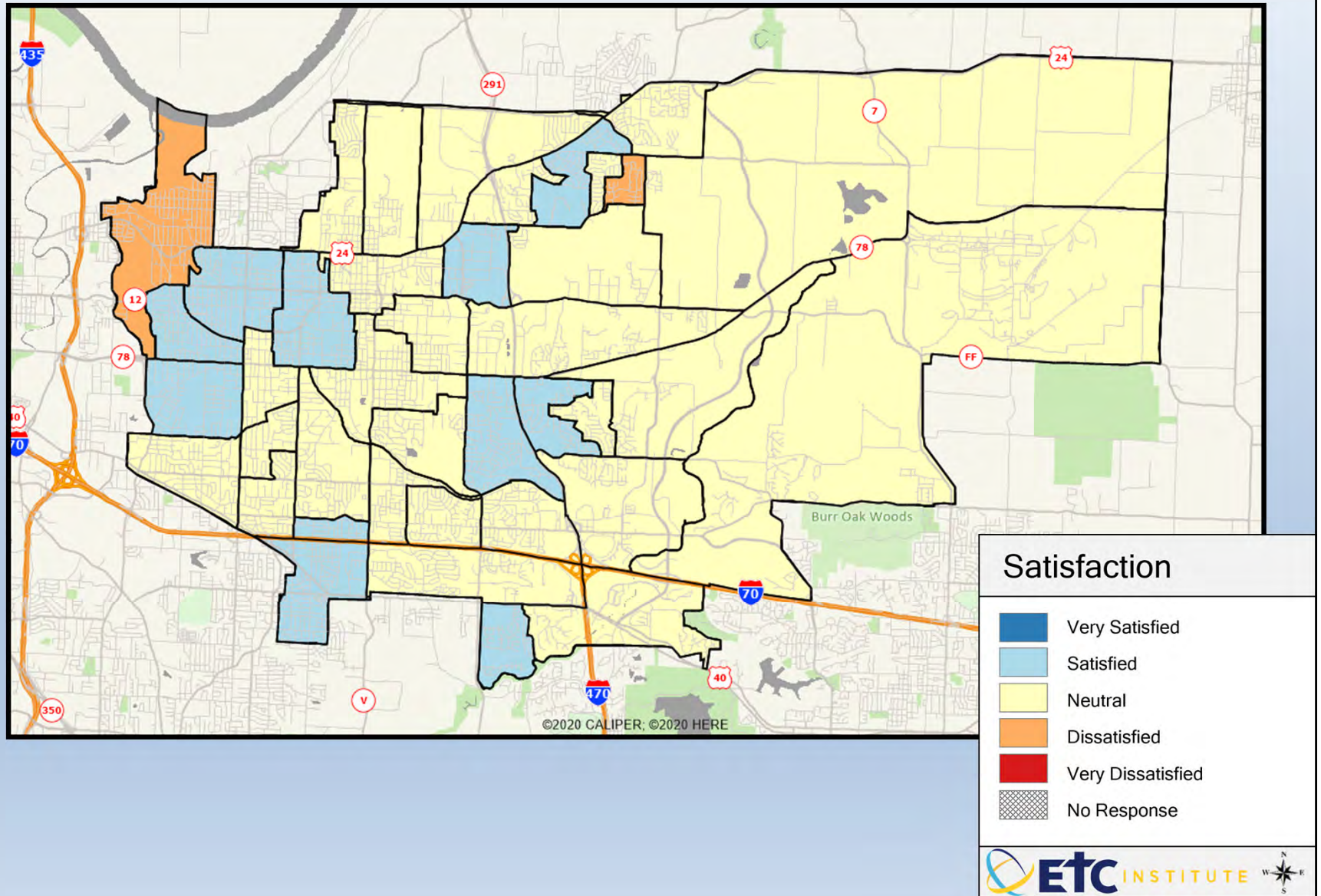
Q4-03. City's efforts to prevent crime



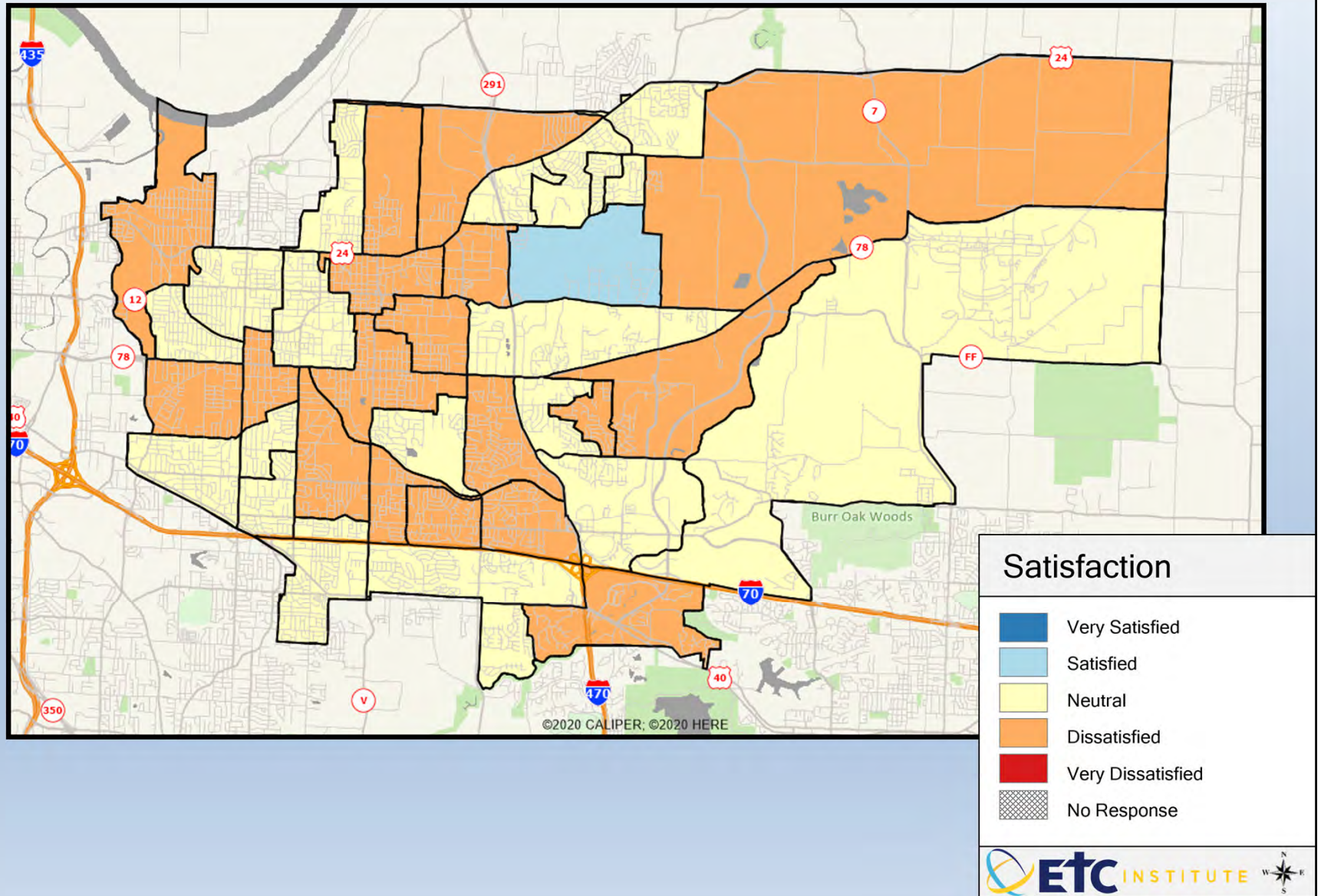
Q4-04. Enforcement of local traffic laws



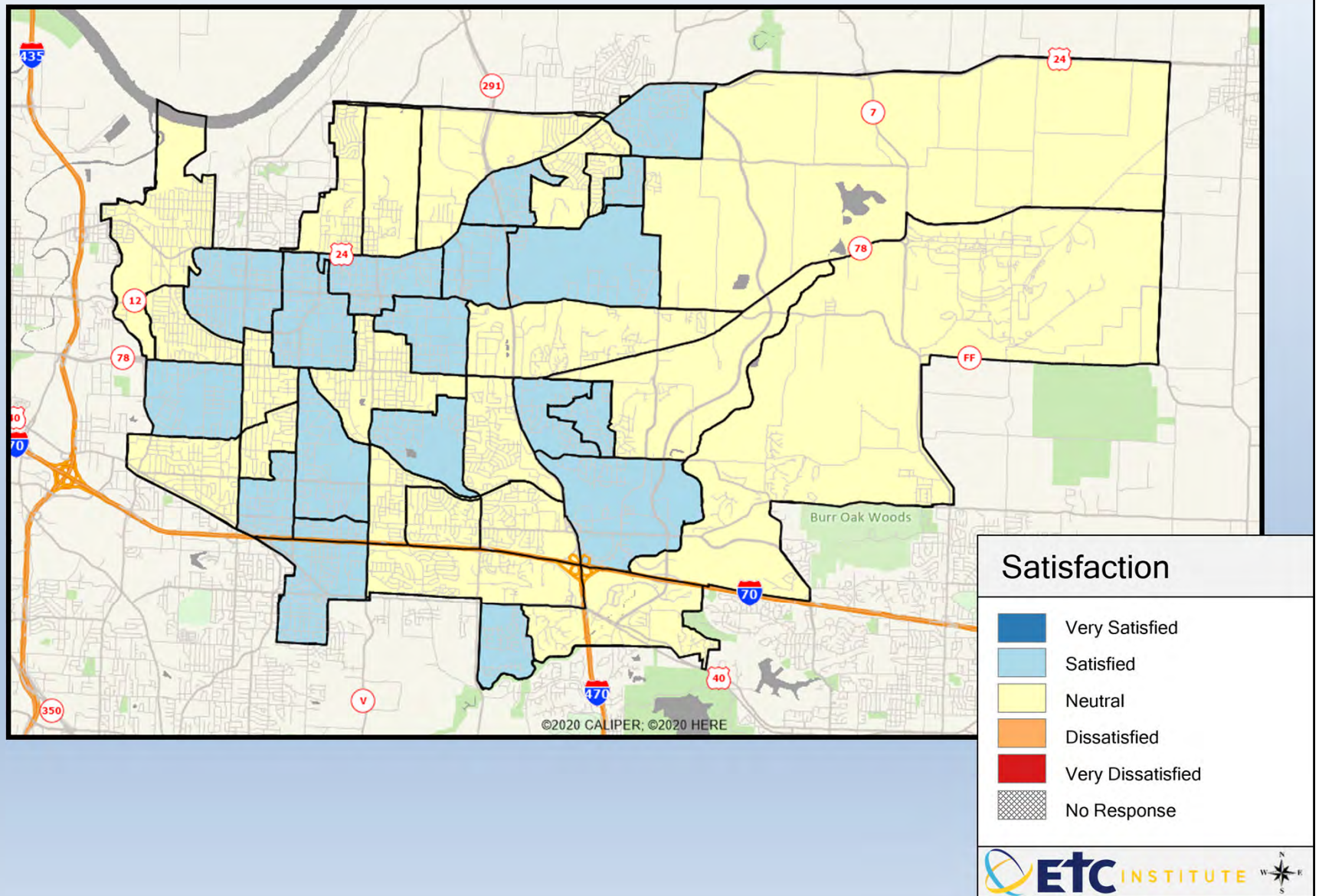
Q4-05. How quickly police arrive at emergencies



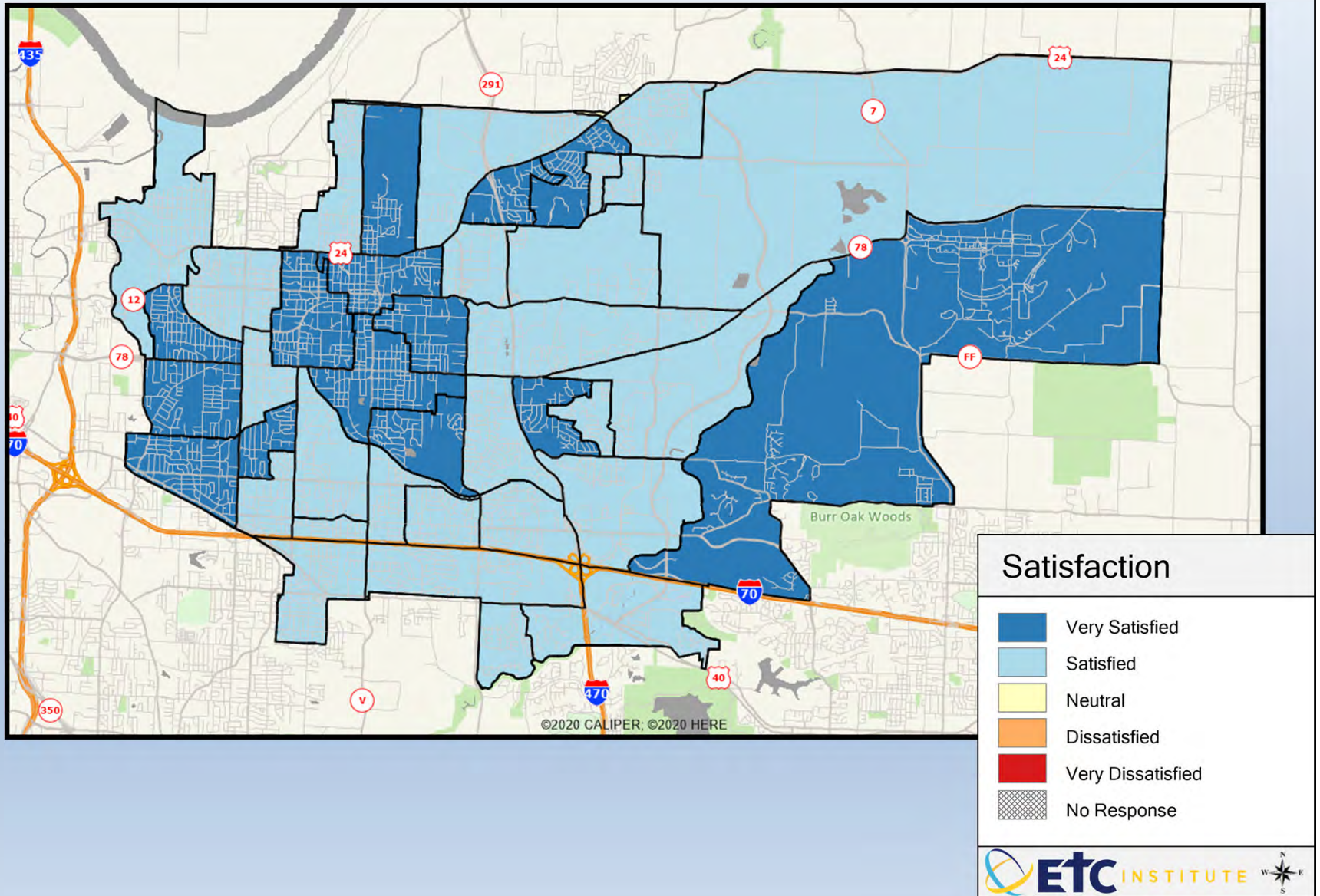
Q4-06. Investigation of criminal offenses



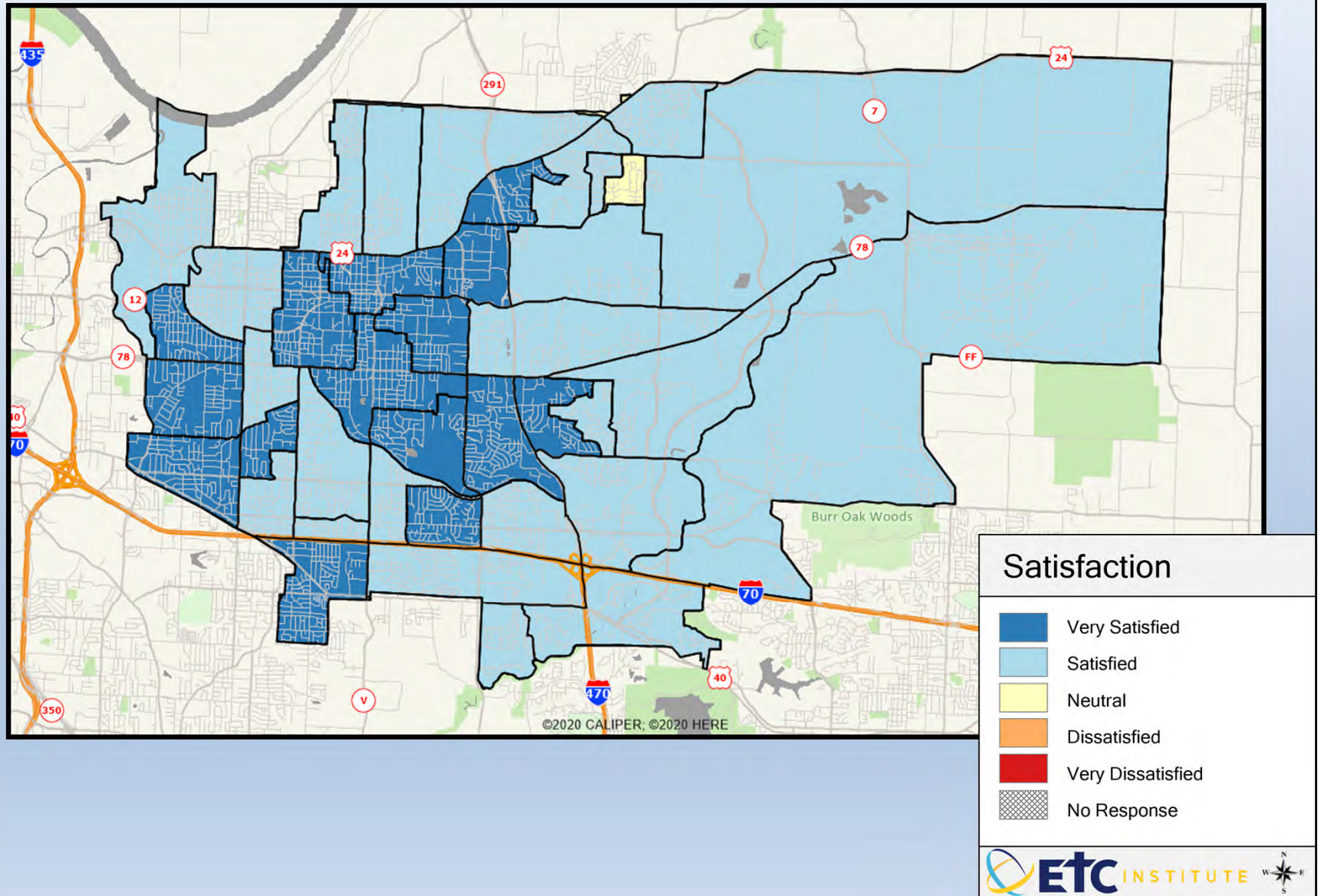
Q4-07. Police facilities and locations



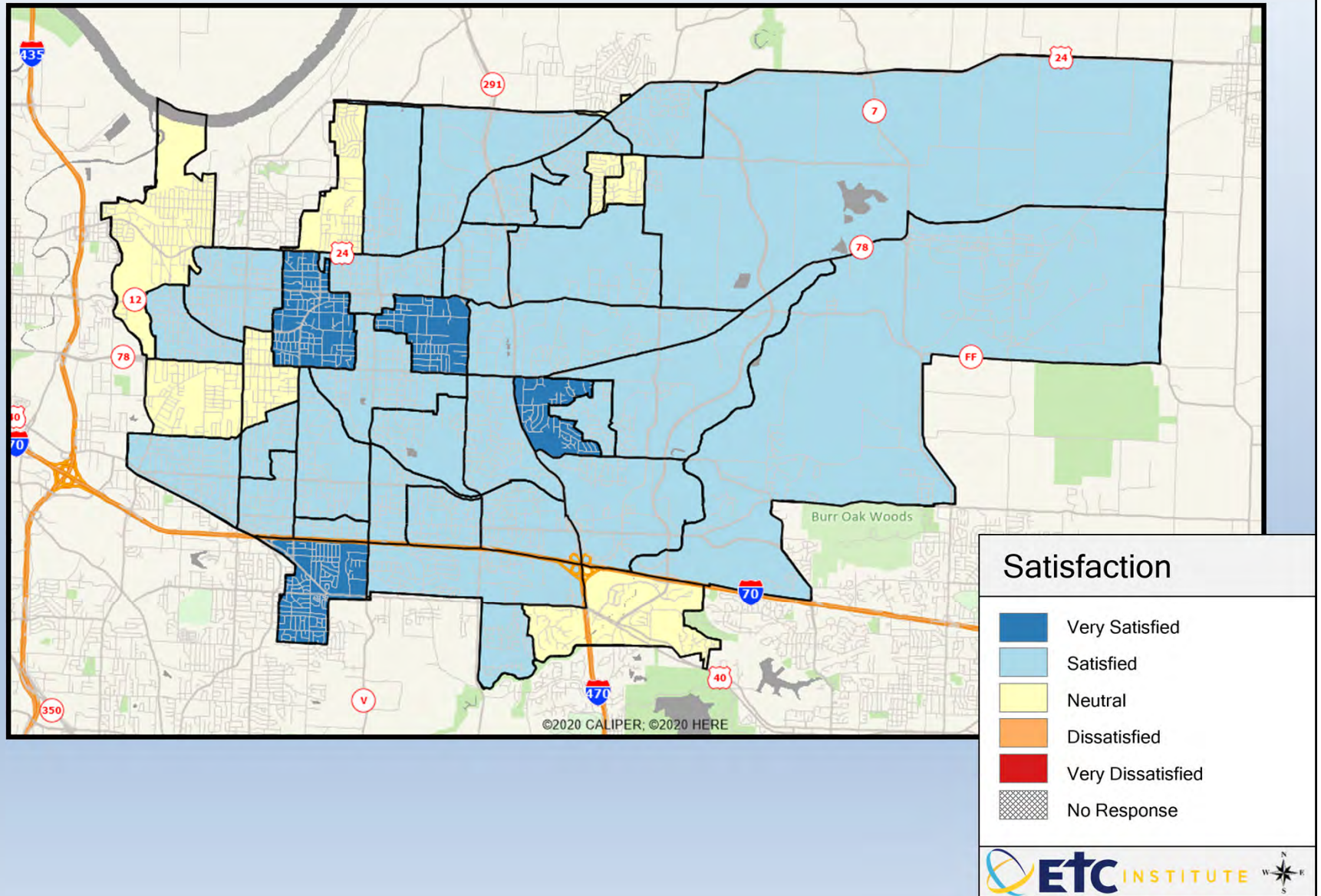
Q4-08. Fire protection



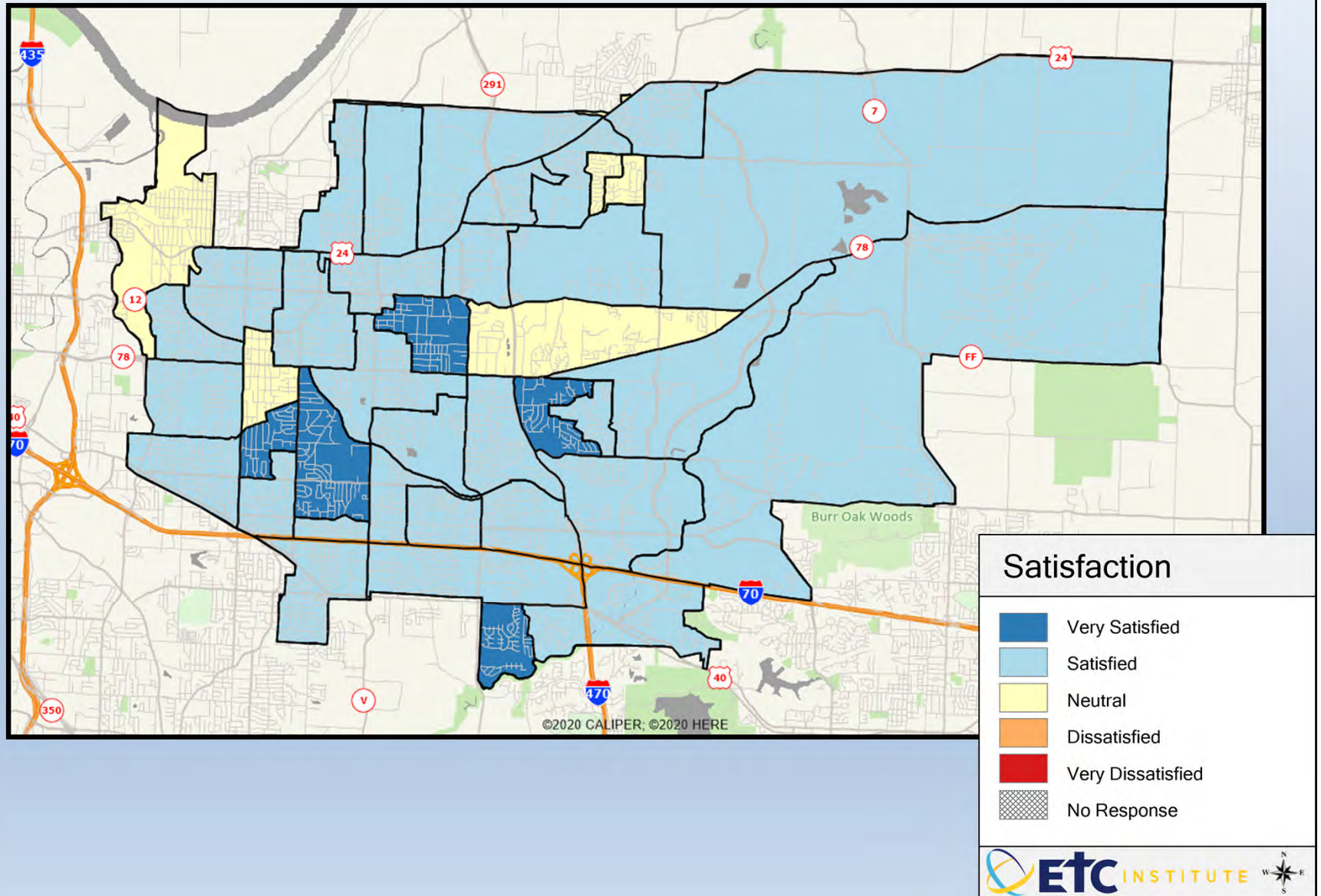
Q4-09. How quickly fire personnel arrive at emergencies



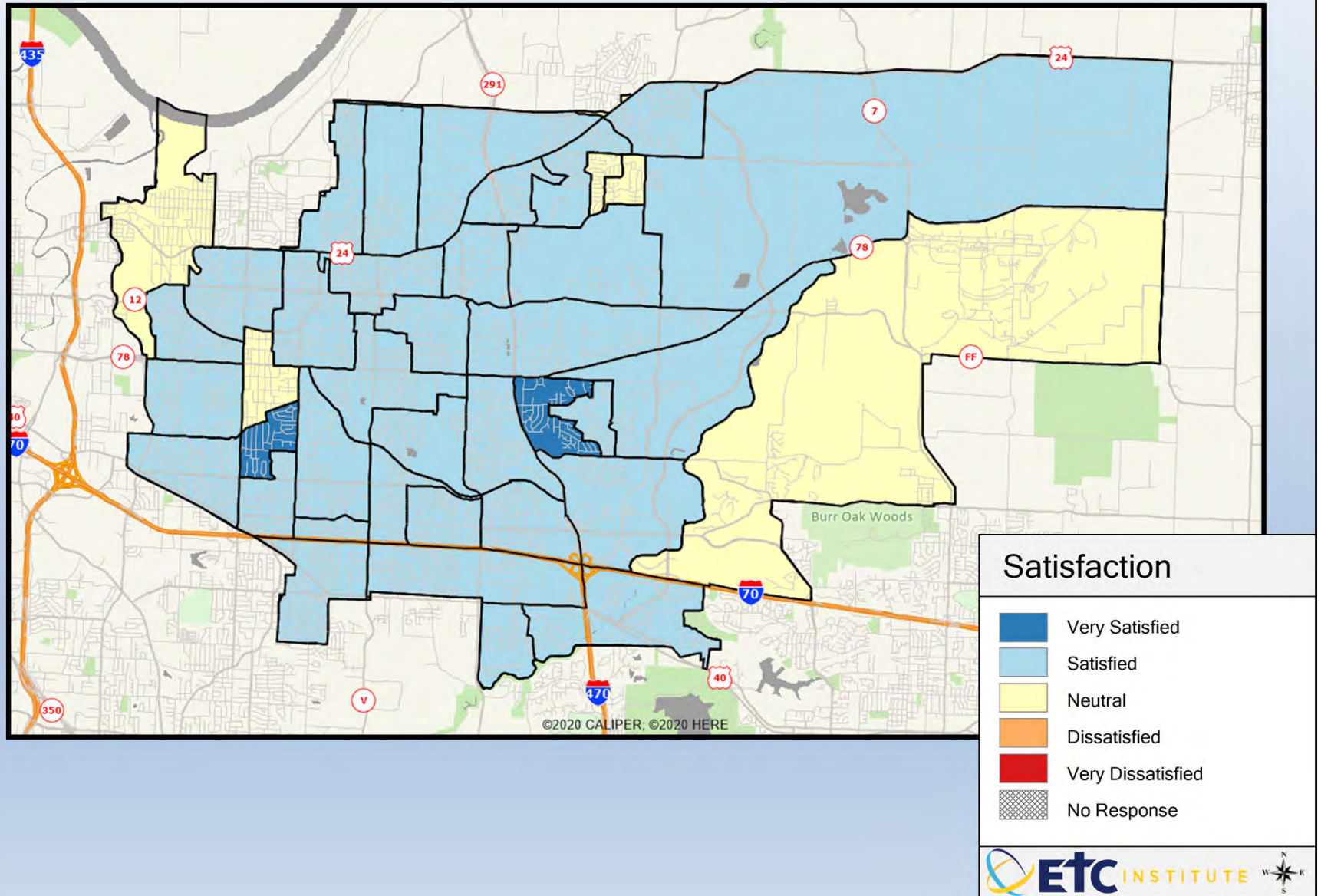
Q4-10. Emergency or 9-1-1 dispatching, particularly in the event of a medical emergency



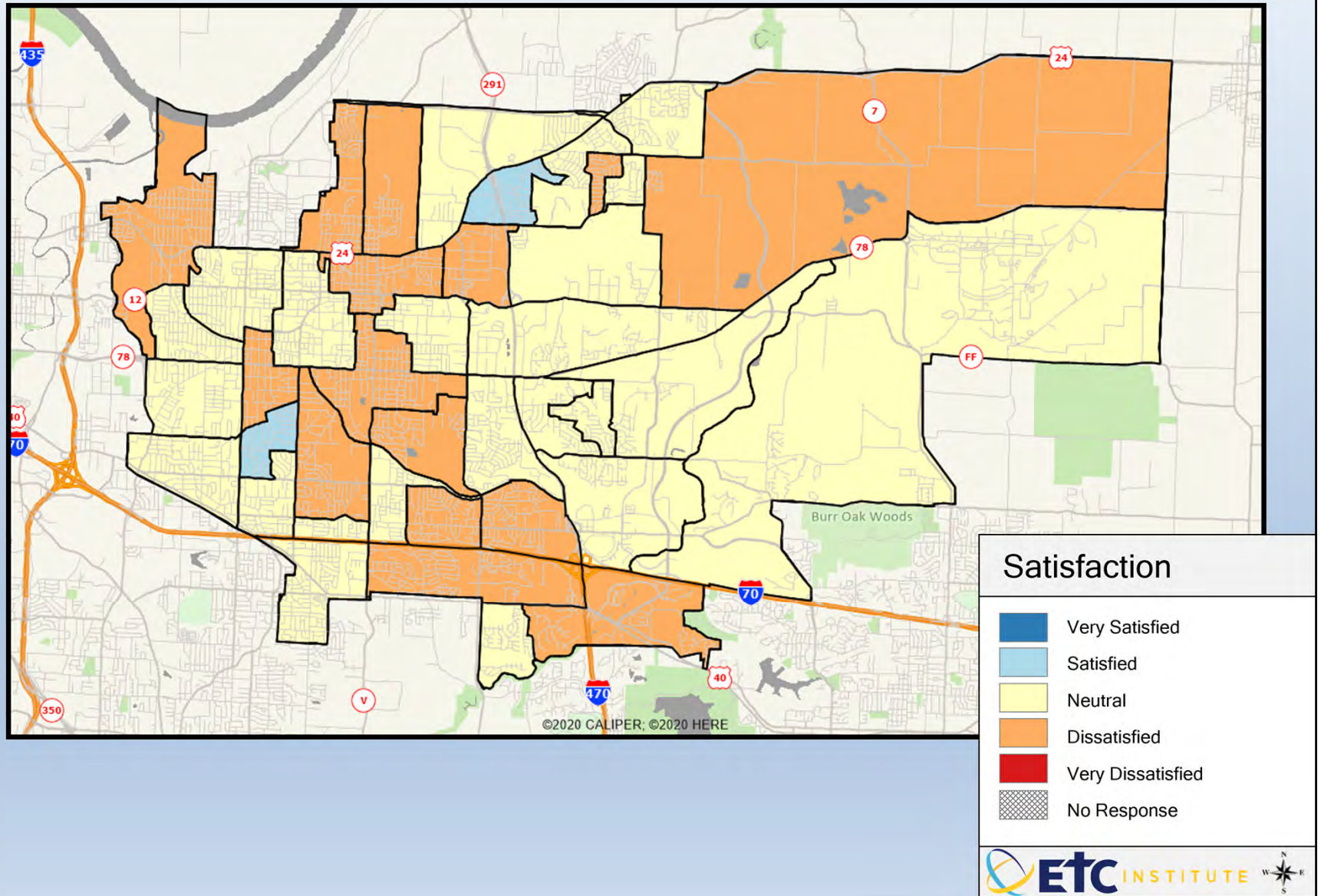
Q4-11. How quickly ambulance service personnel arrive at emergencies



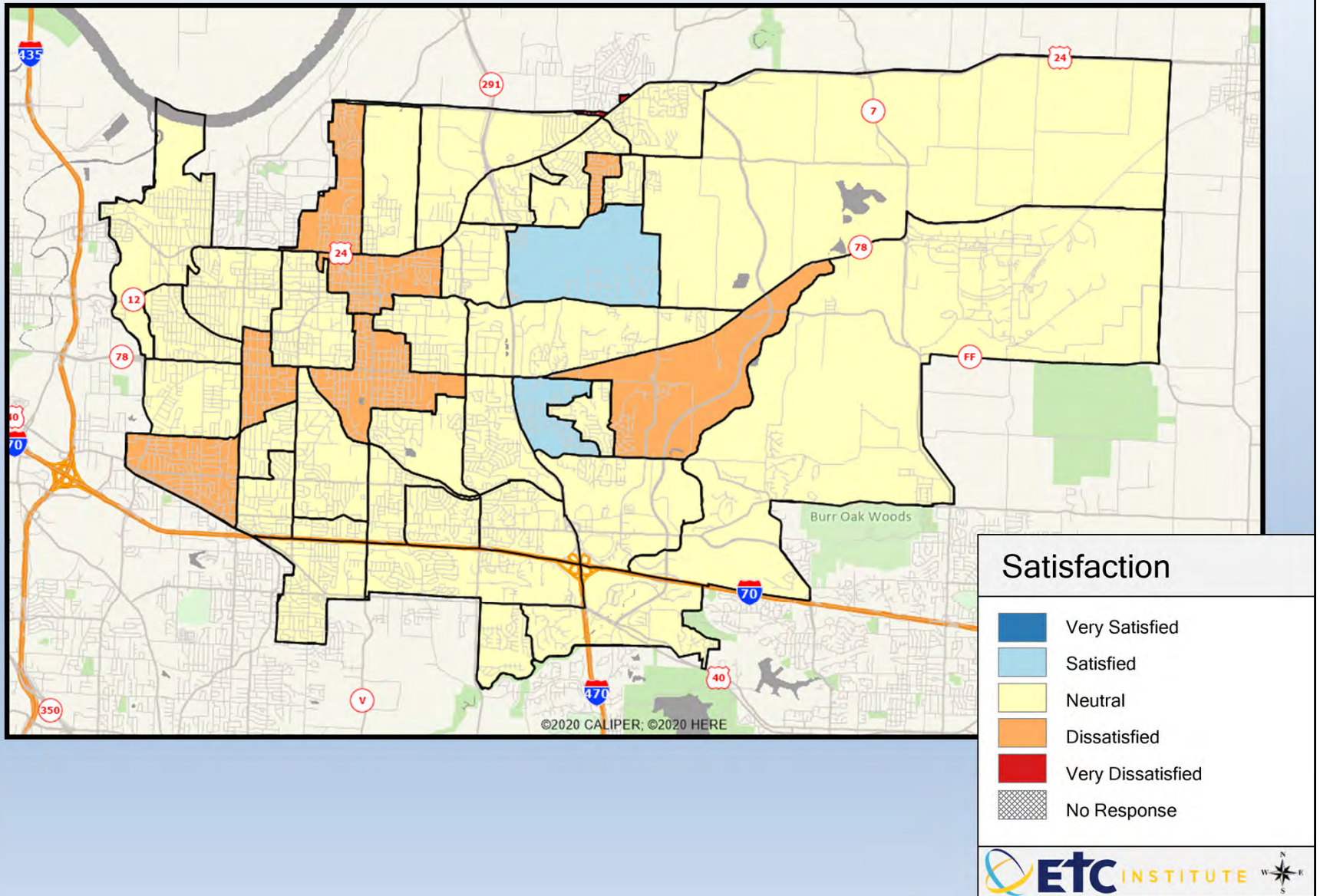
Q4-12. Emergency medical services and transportation are provided by the city's licensed ambulance provider



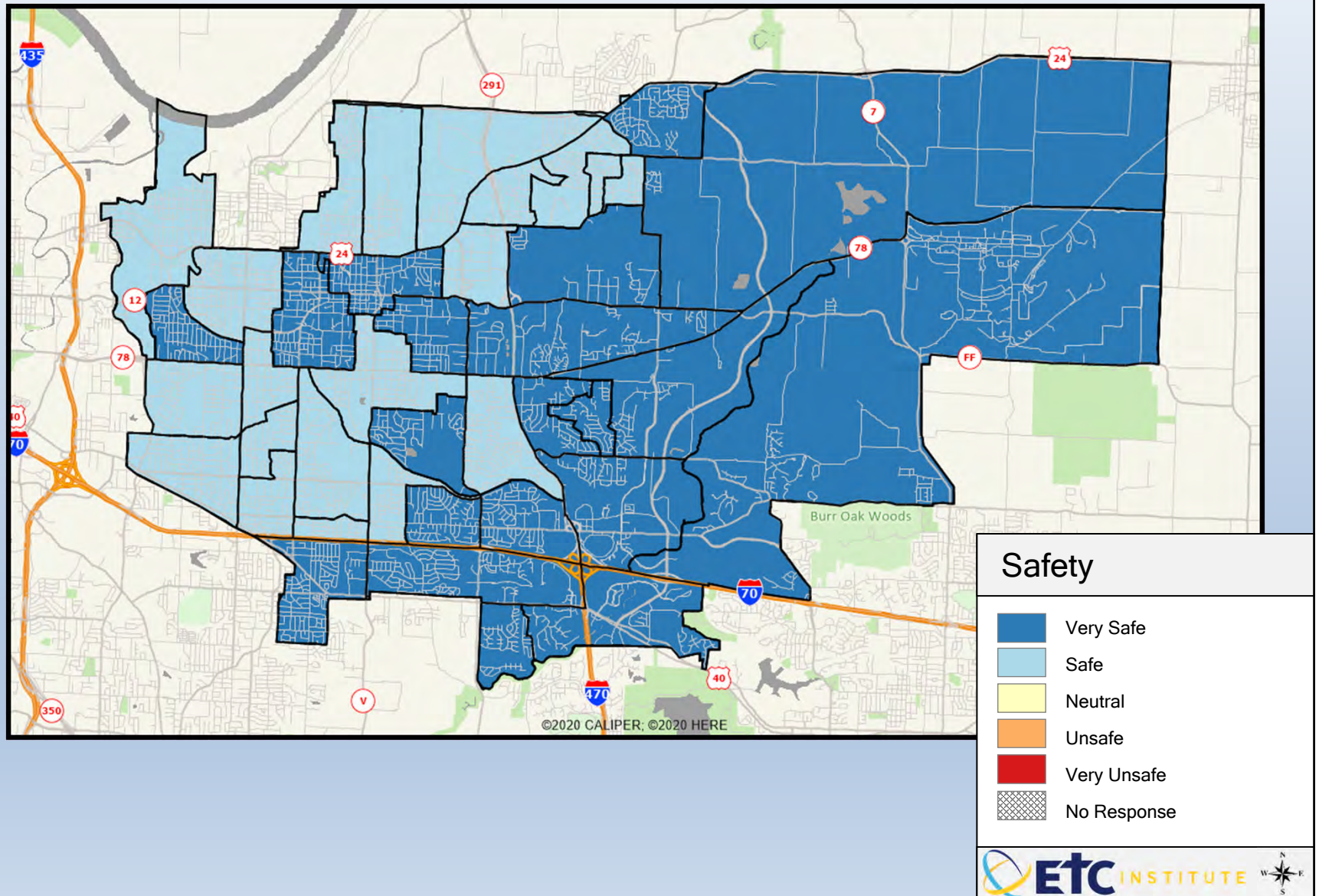
Q4-13. Access to mental health outreach and service programs



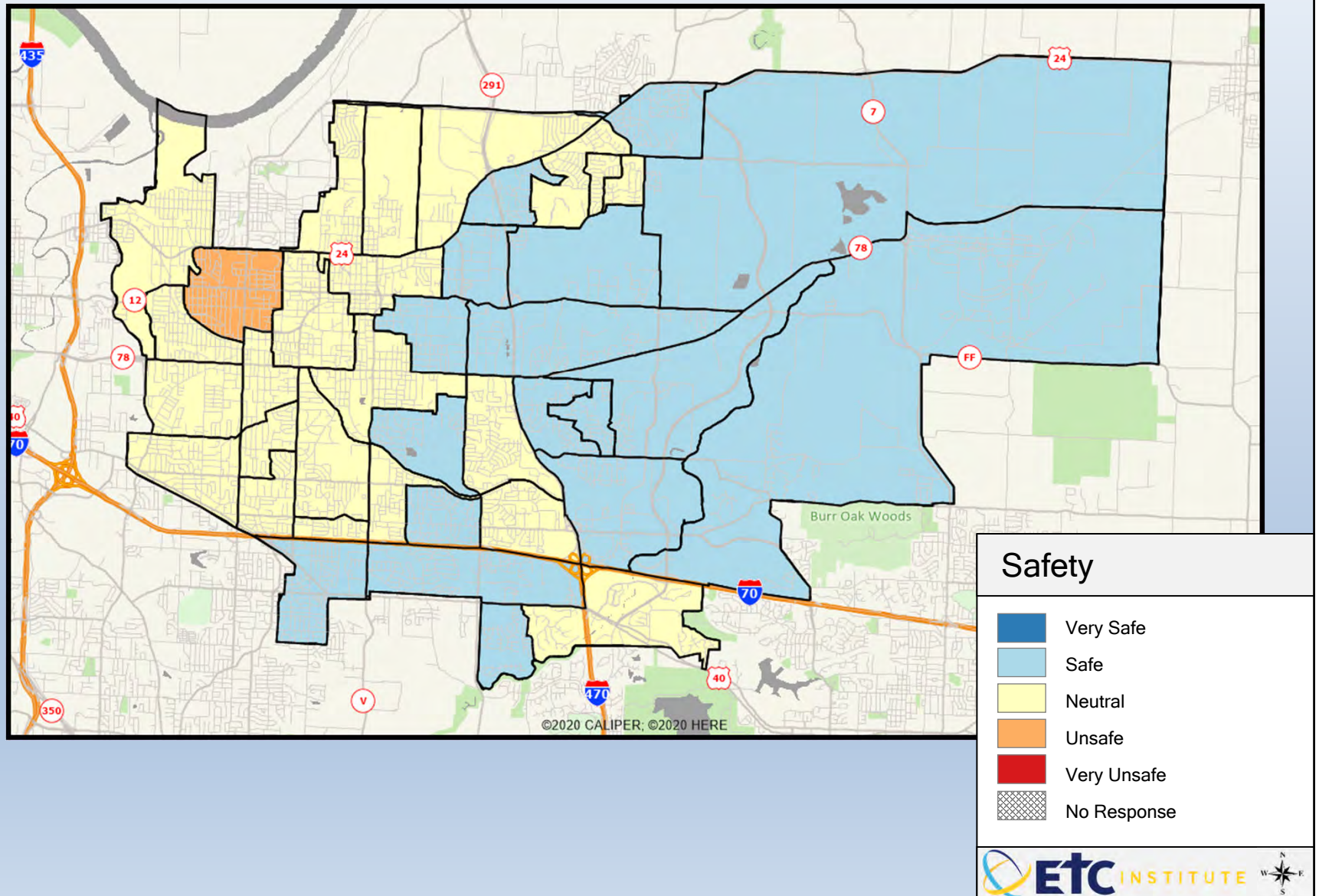
Q4-14. Quality of animal control services



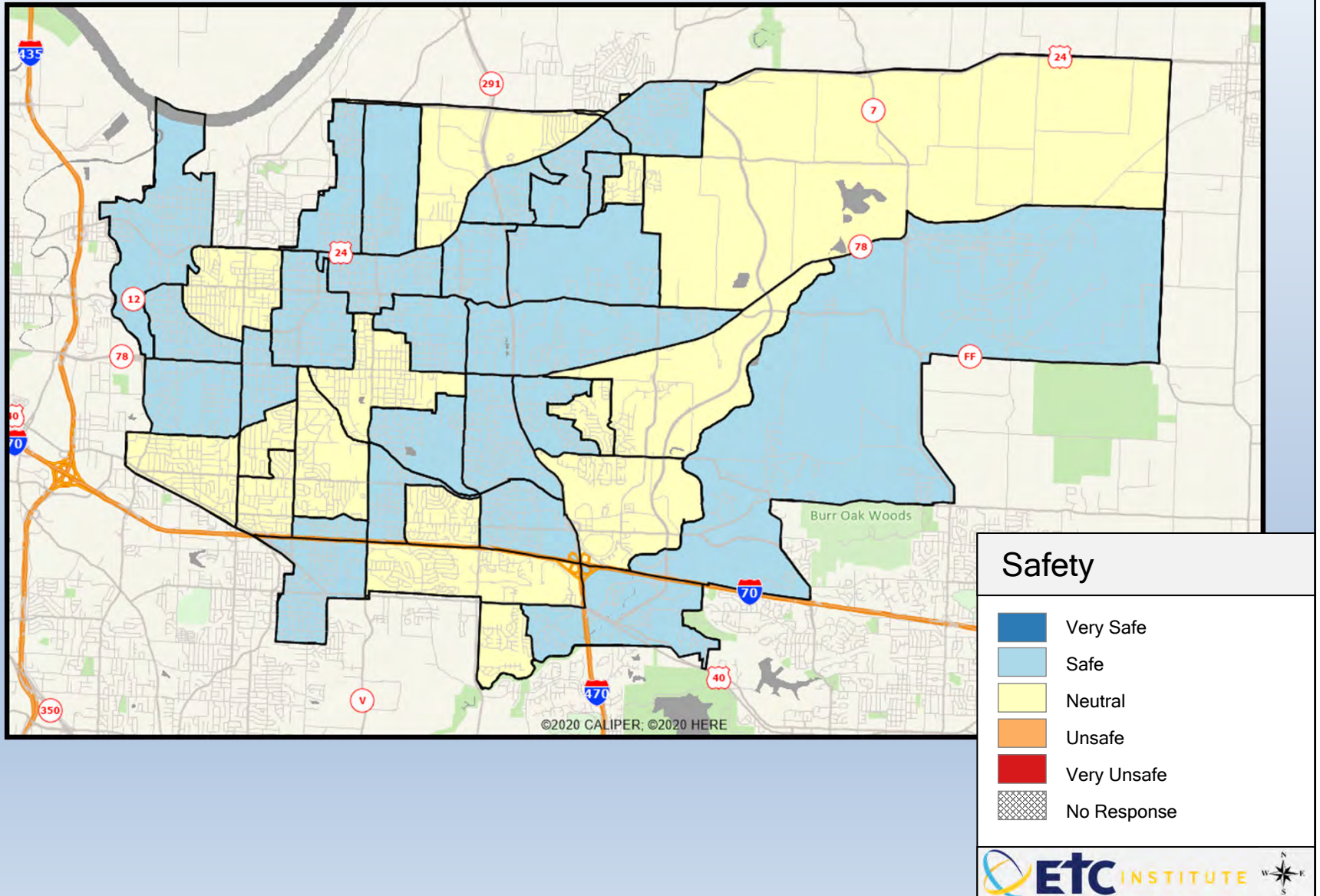
Q7-1. In your neighborhood during the day



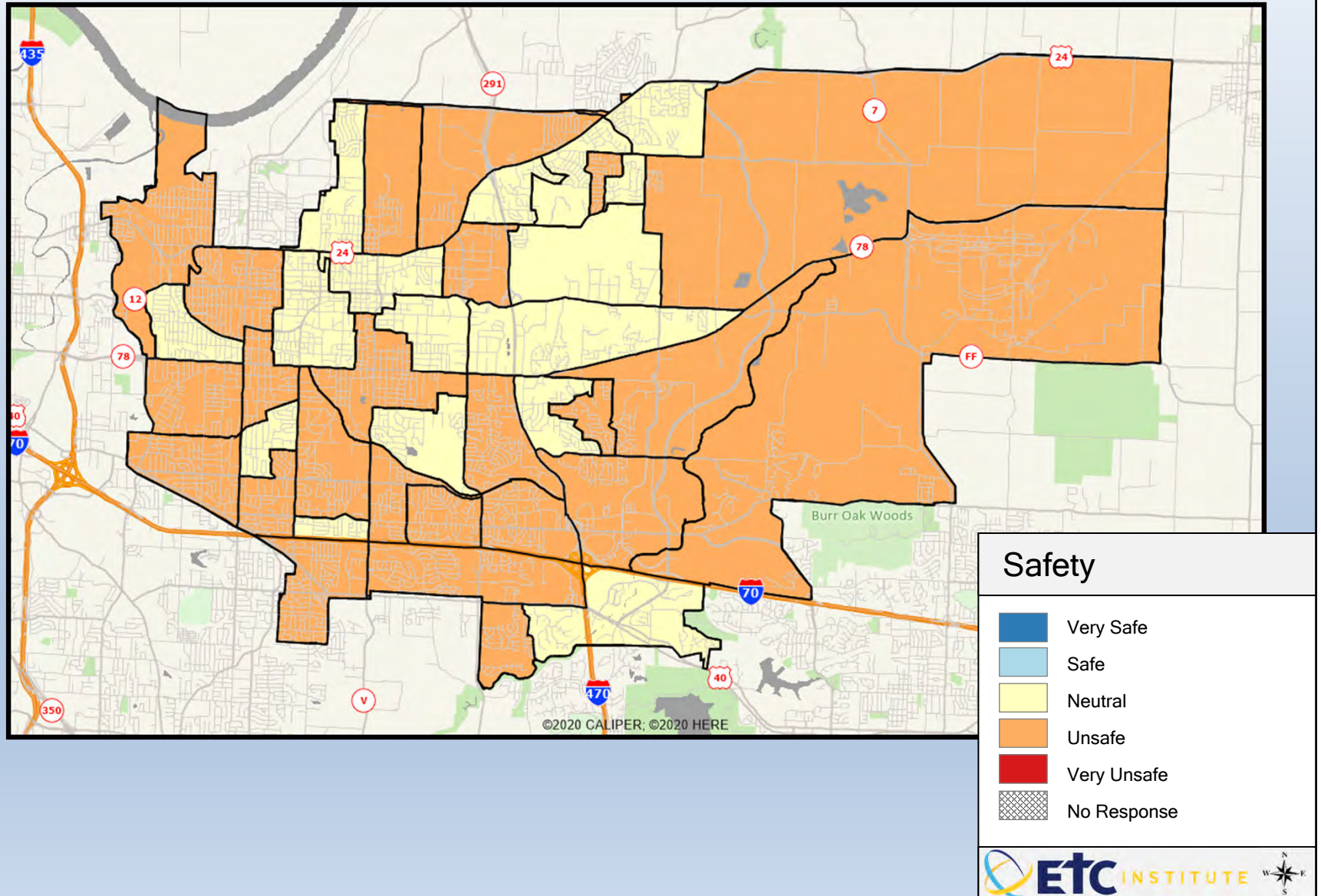
Q7-2. In your neighborhood during the night



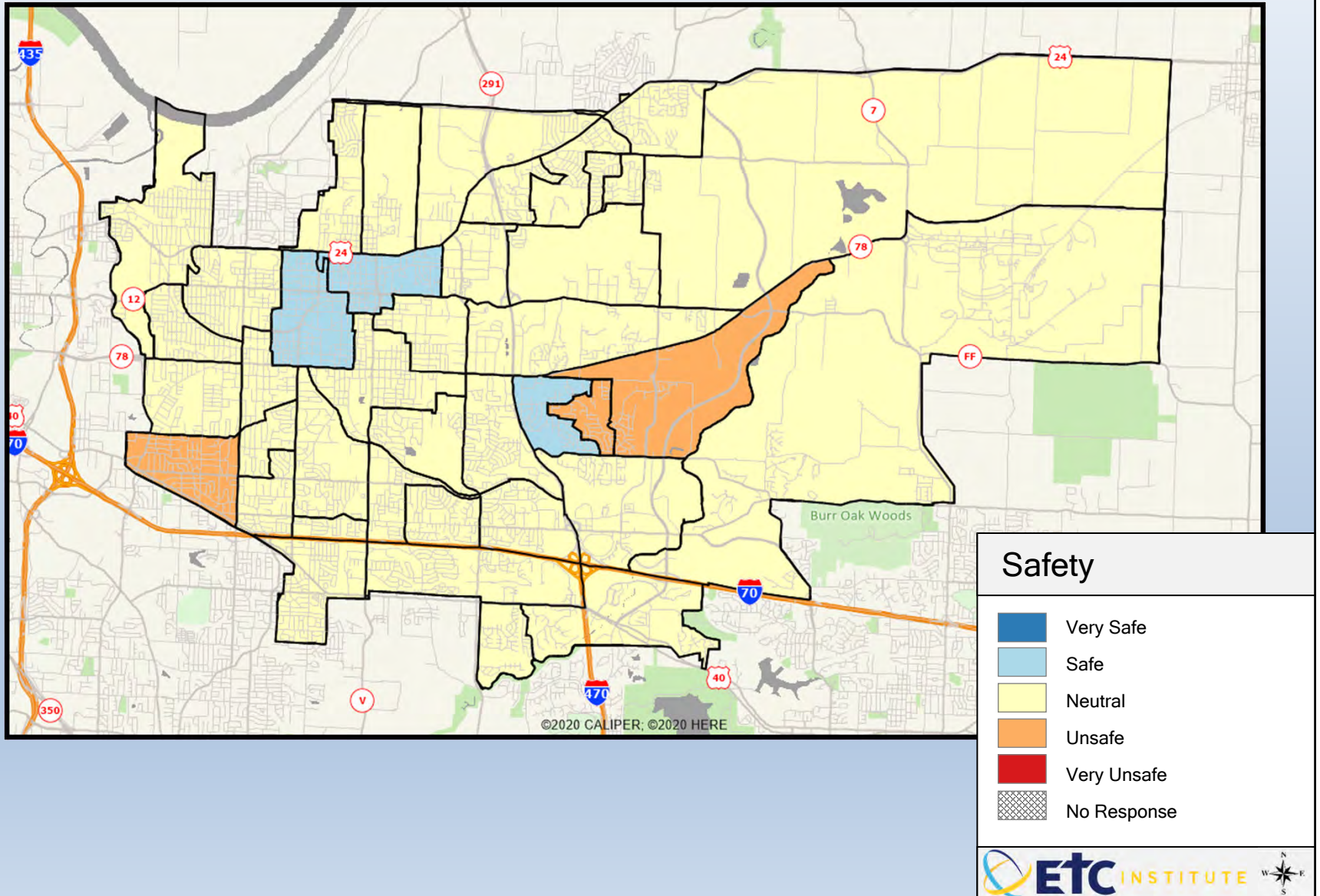
Q7-3. In commercial areas in Independence during the day



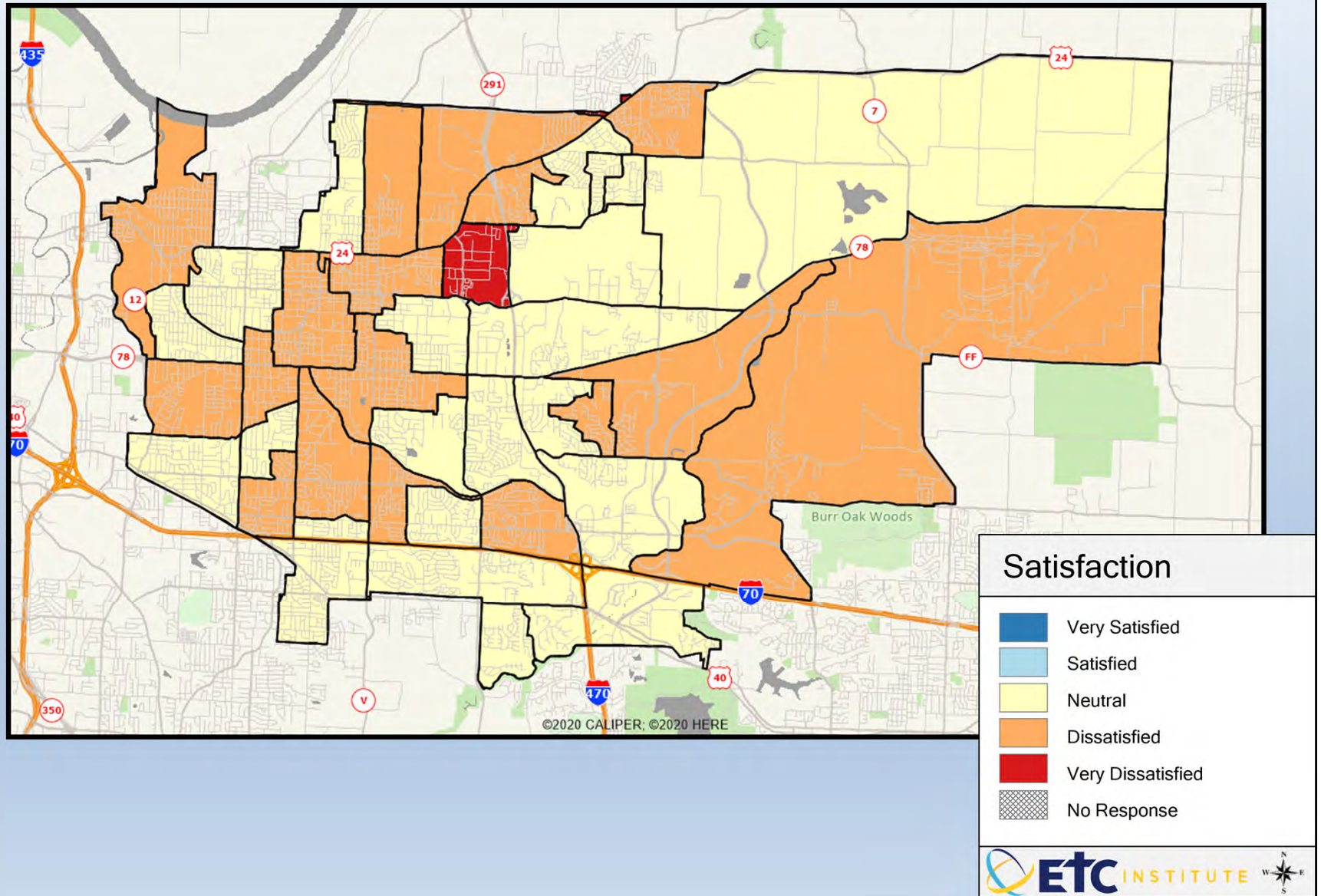
Q7-4. In commercial areas in Independence during the night



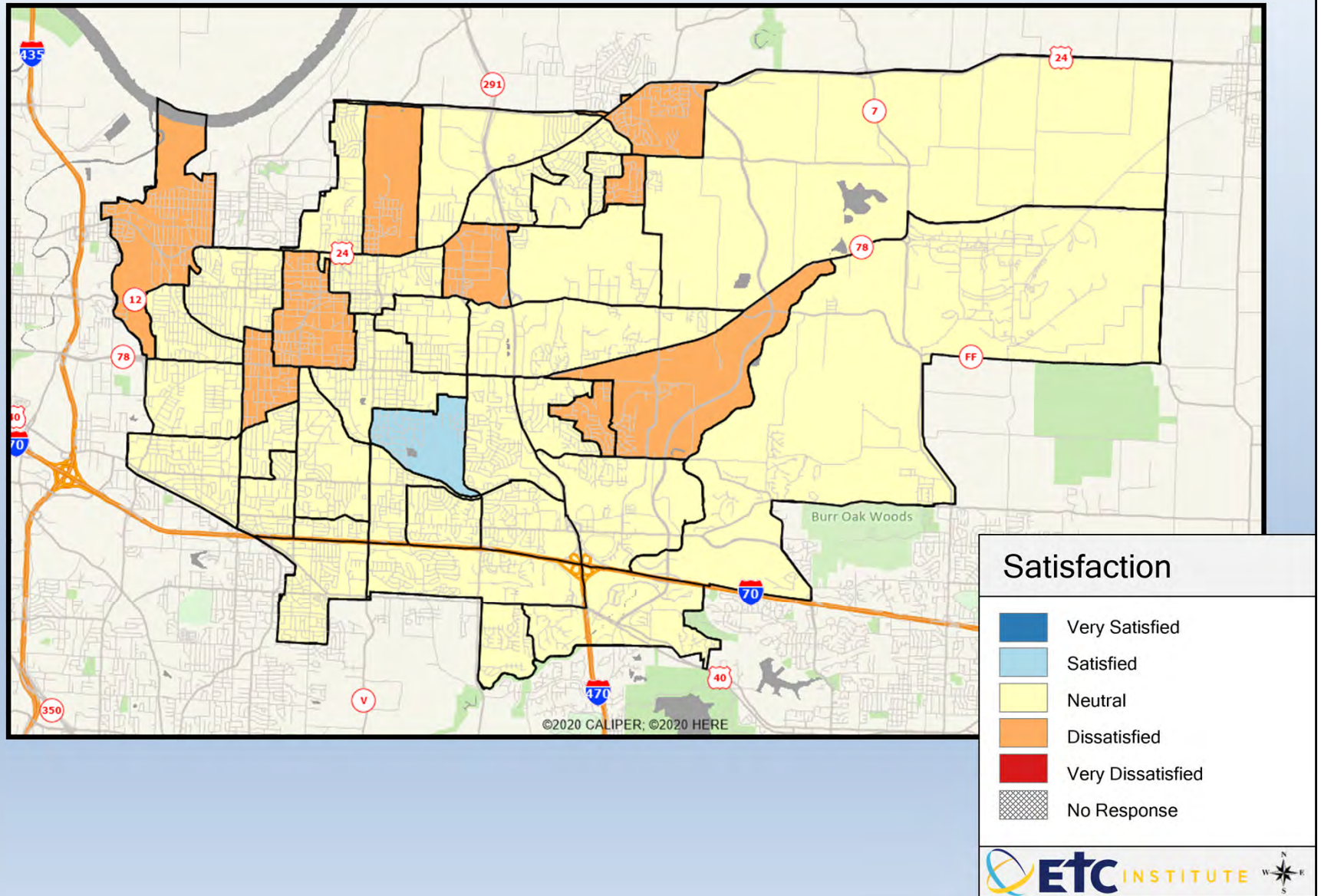
Q7-5. When you are in city parks



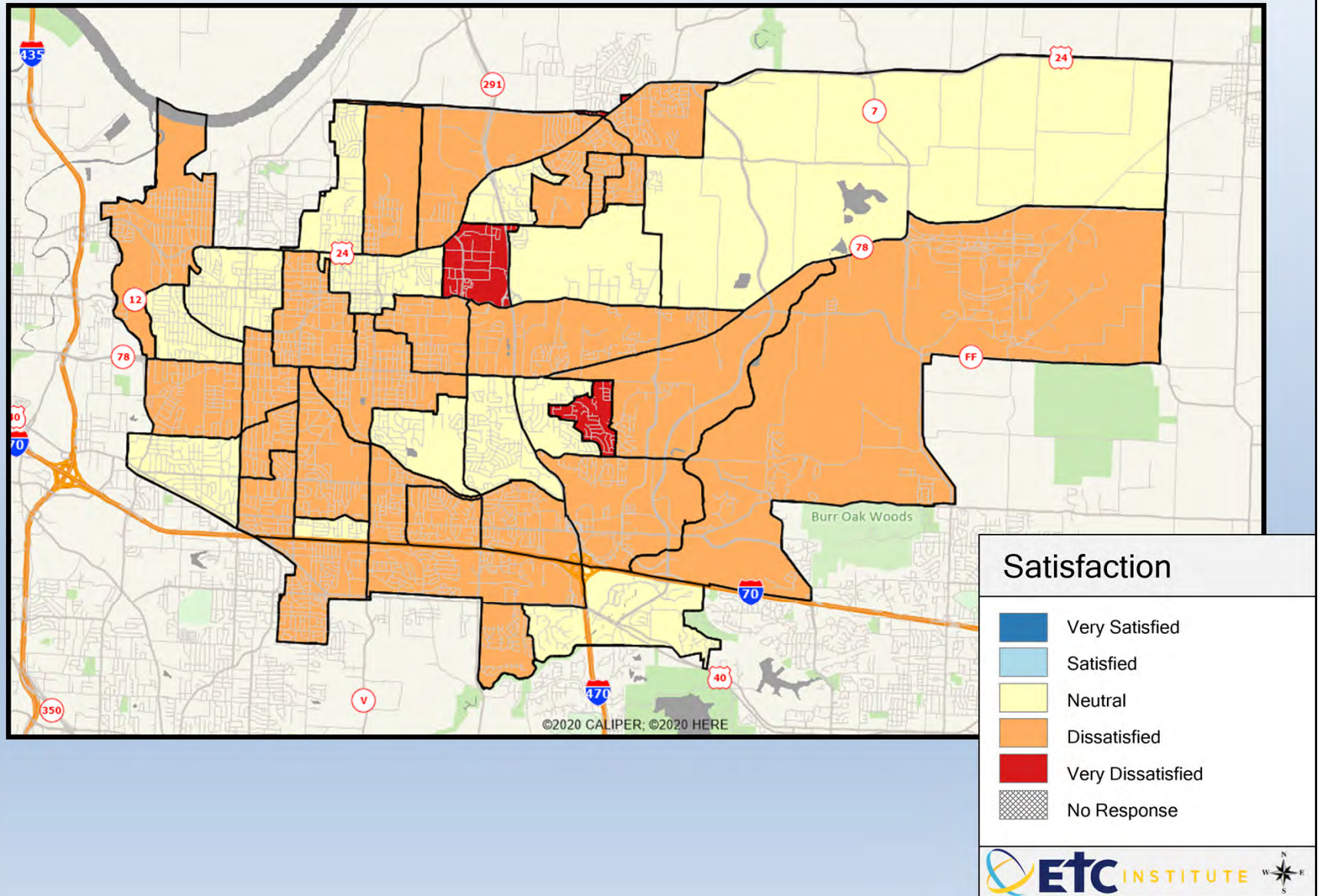
Q9-1. The leadership provided by the city's elected officials



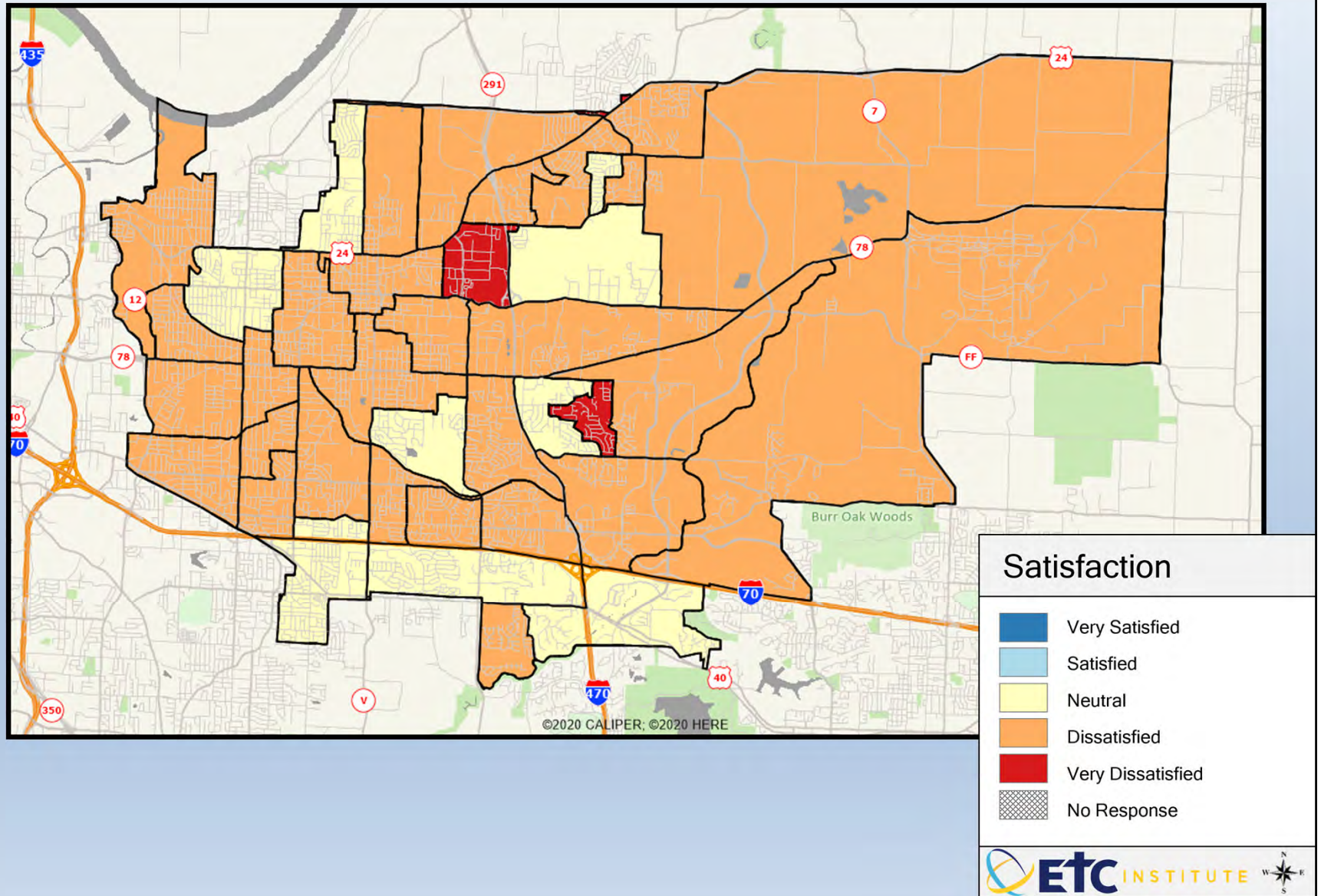
Q9-2. Access to elected and appointed city officials



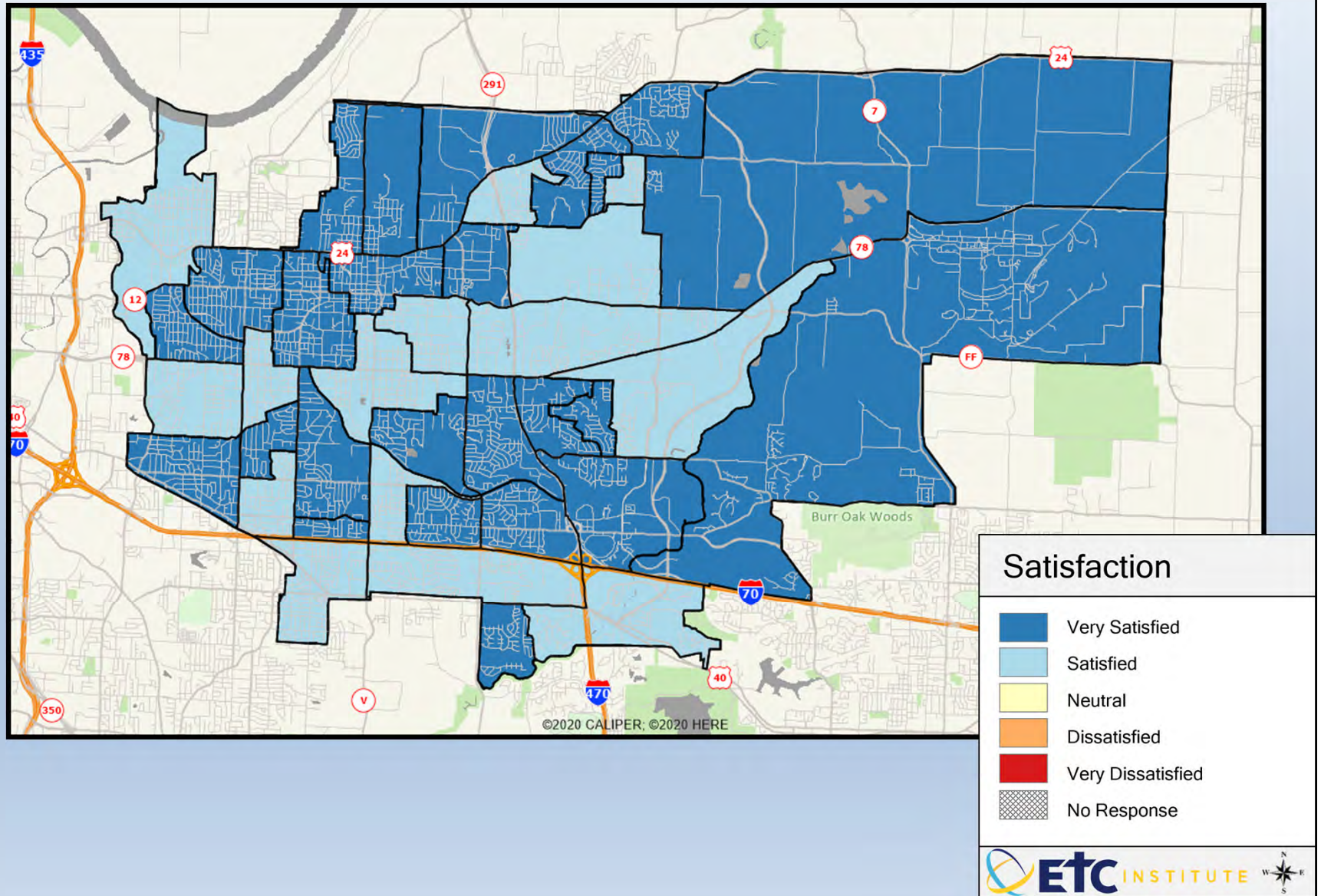
Q9-3. How my councilmember engages with their district(s) or residents



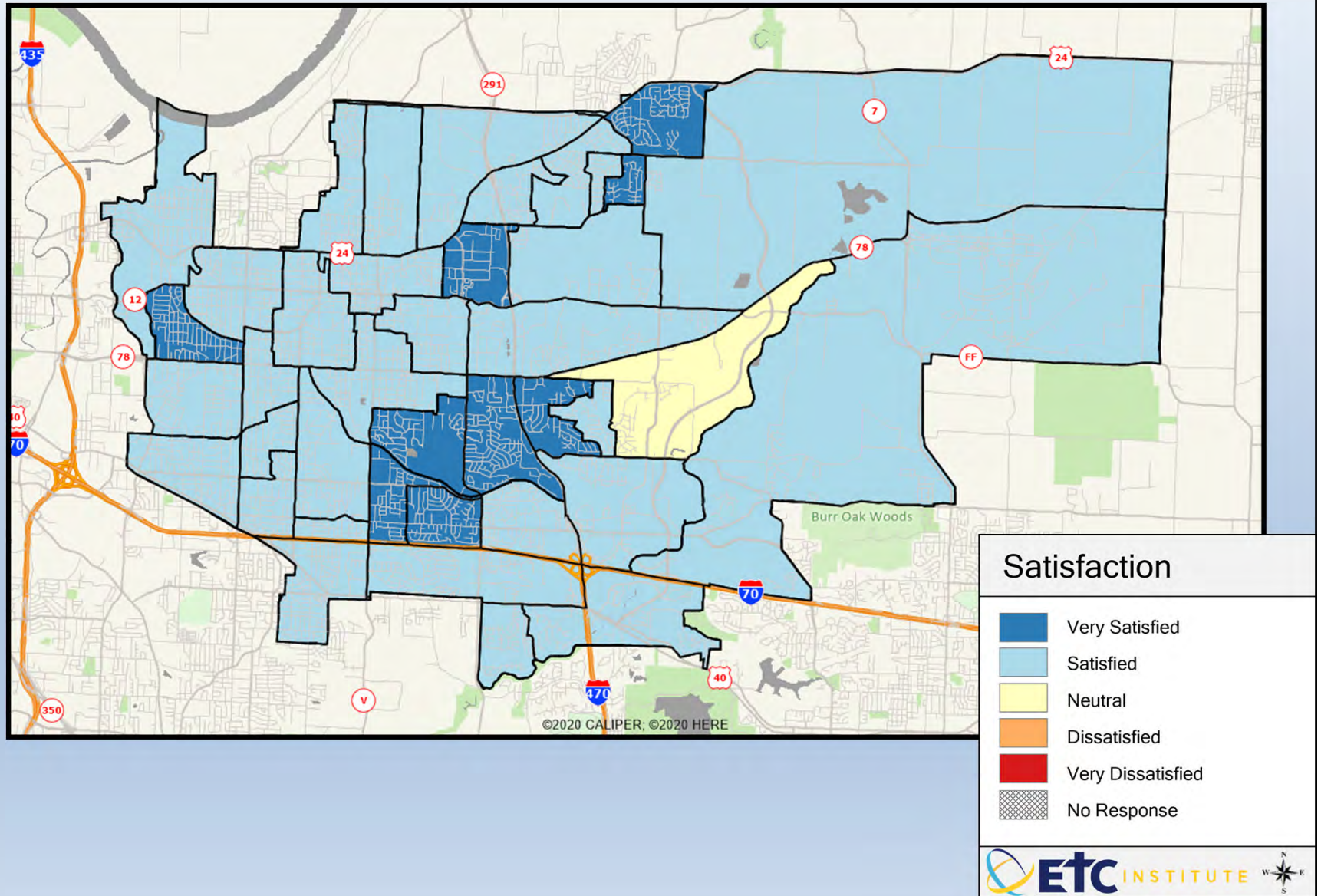
Q9-4. How the council and city leadership engage with the public on decisions



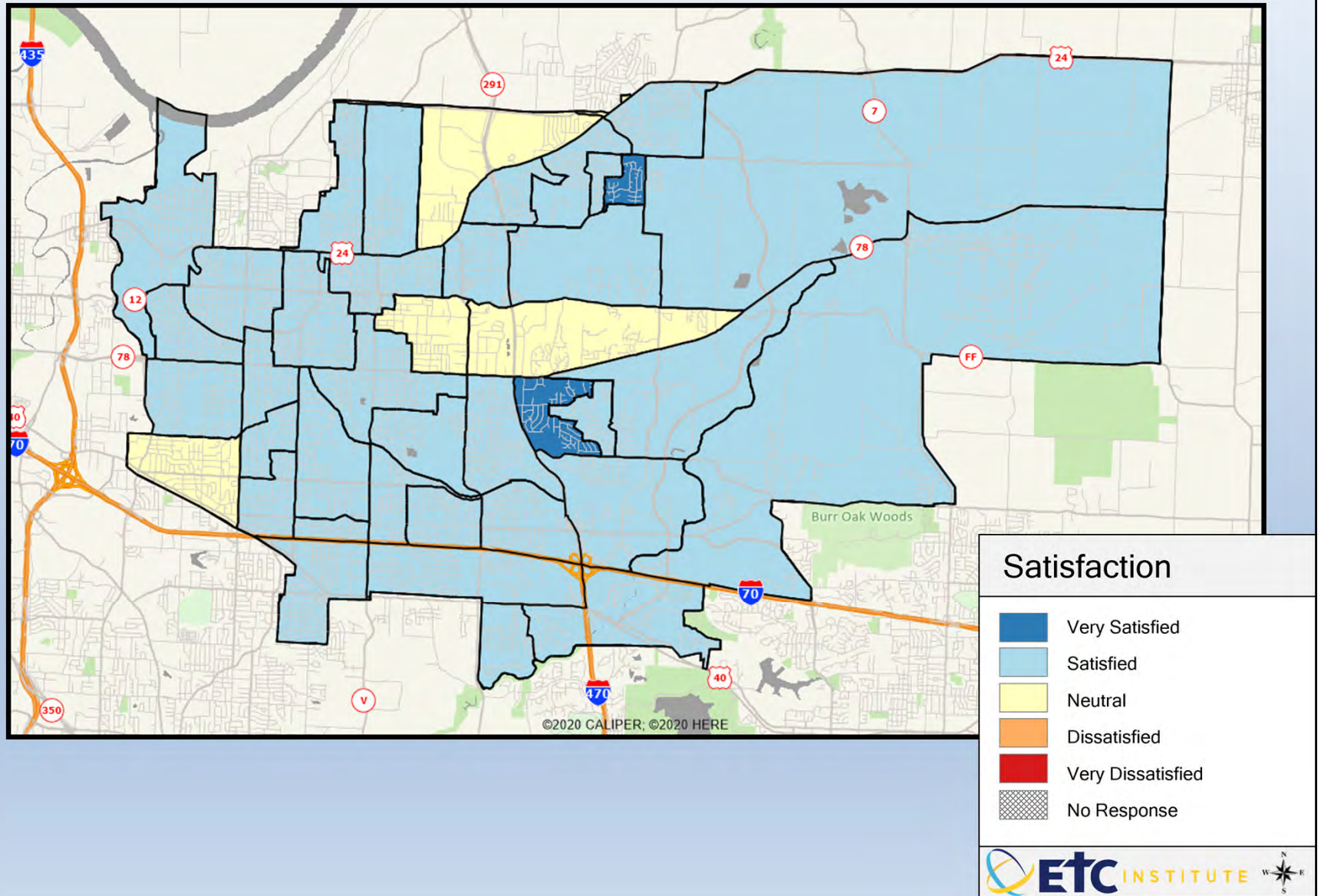
Q10-01. The taste of the tap water in your home



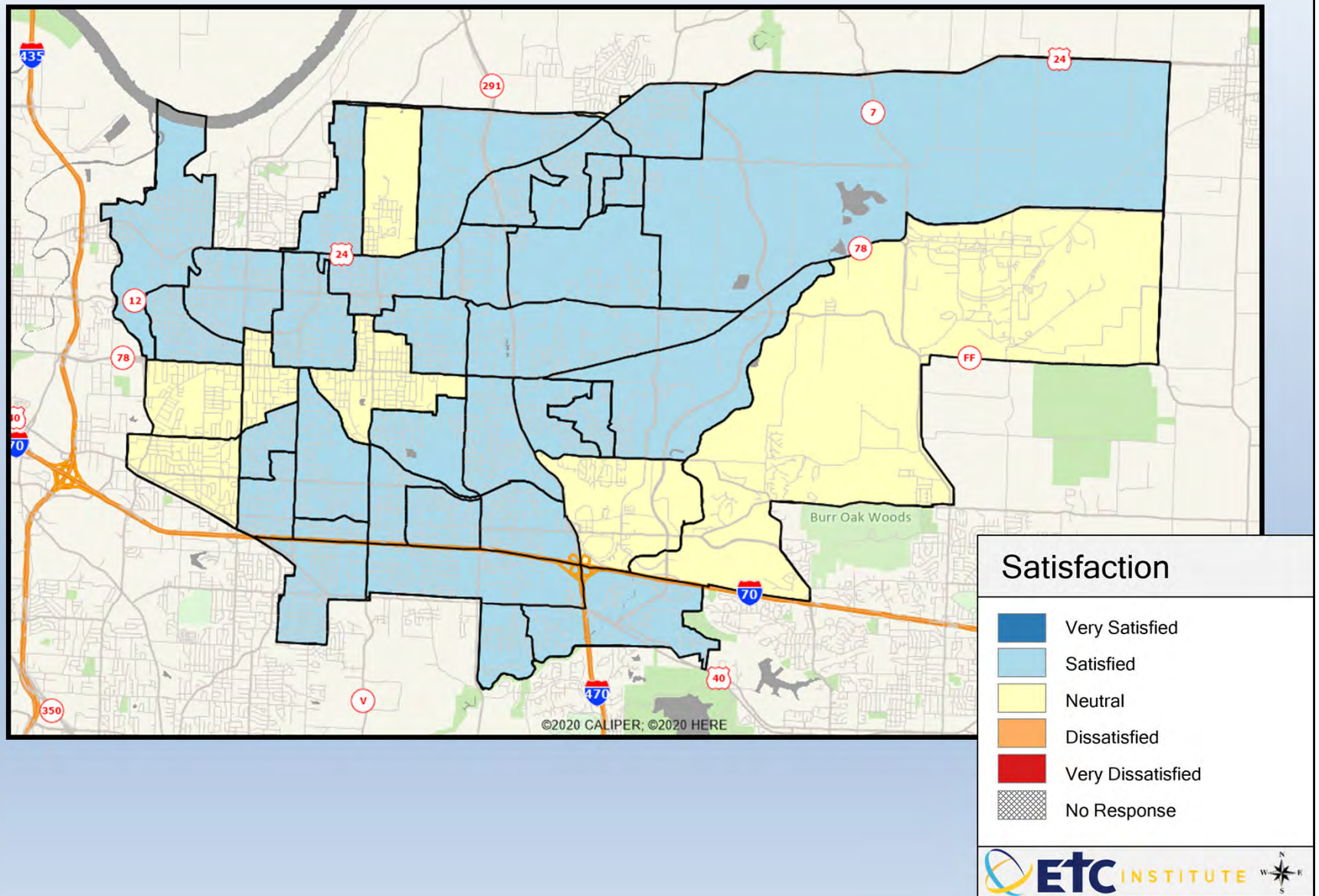
Q10-02. Water pressure in your home



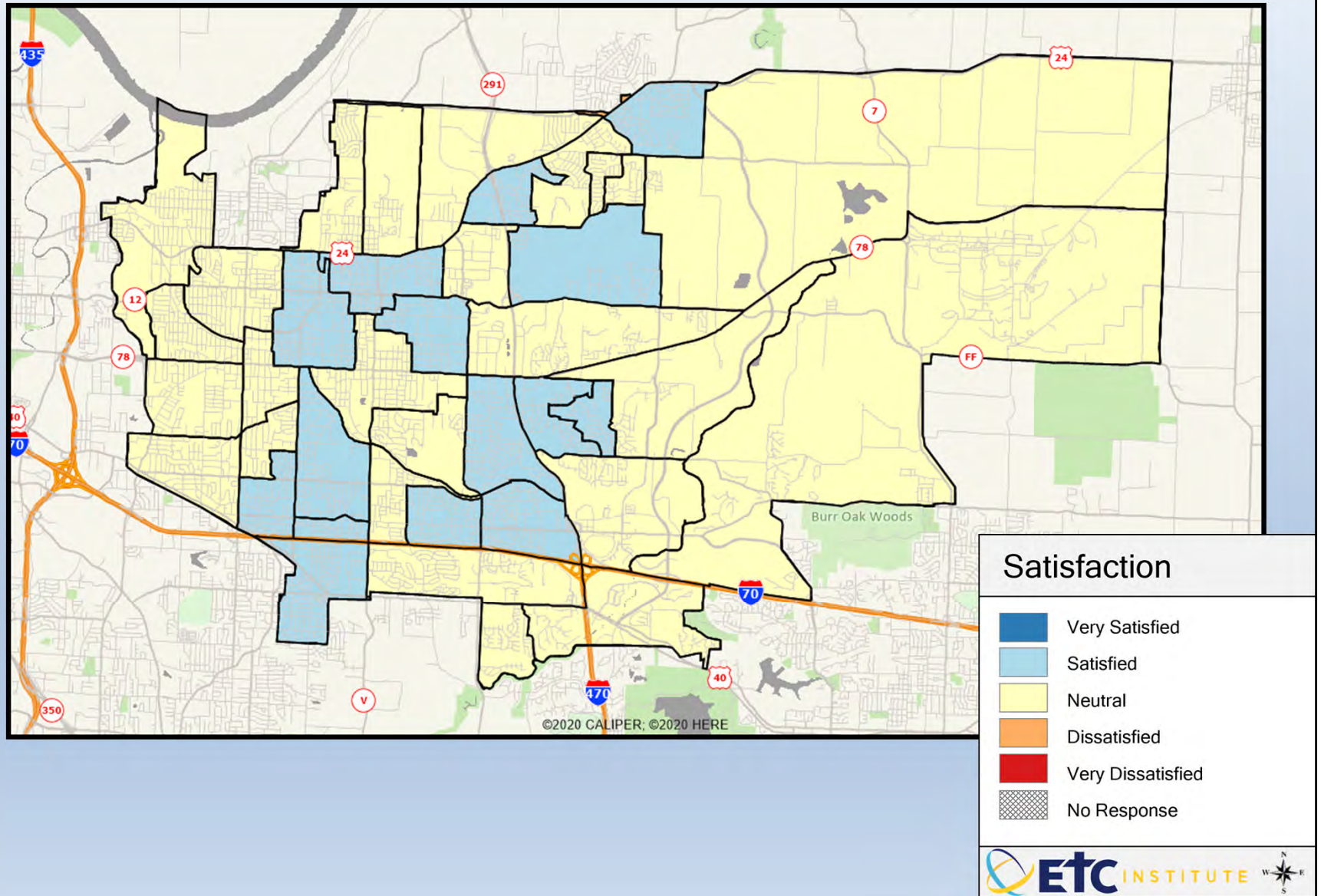
Q10-03. Wastewater collection system



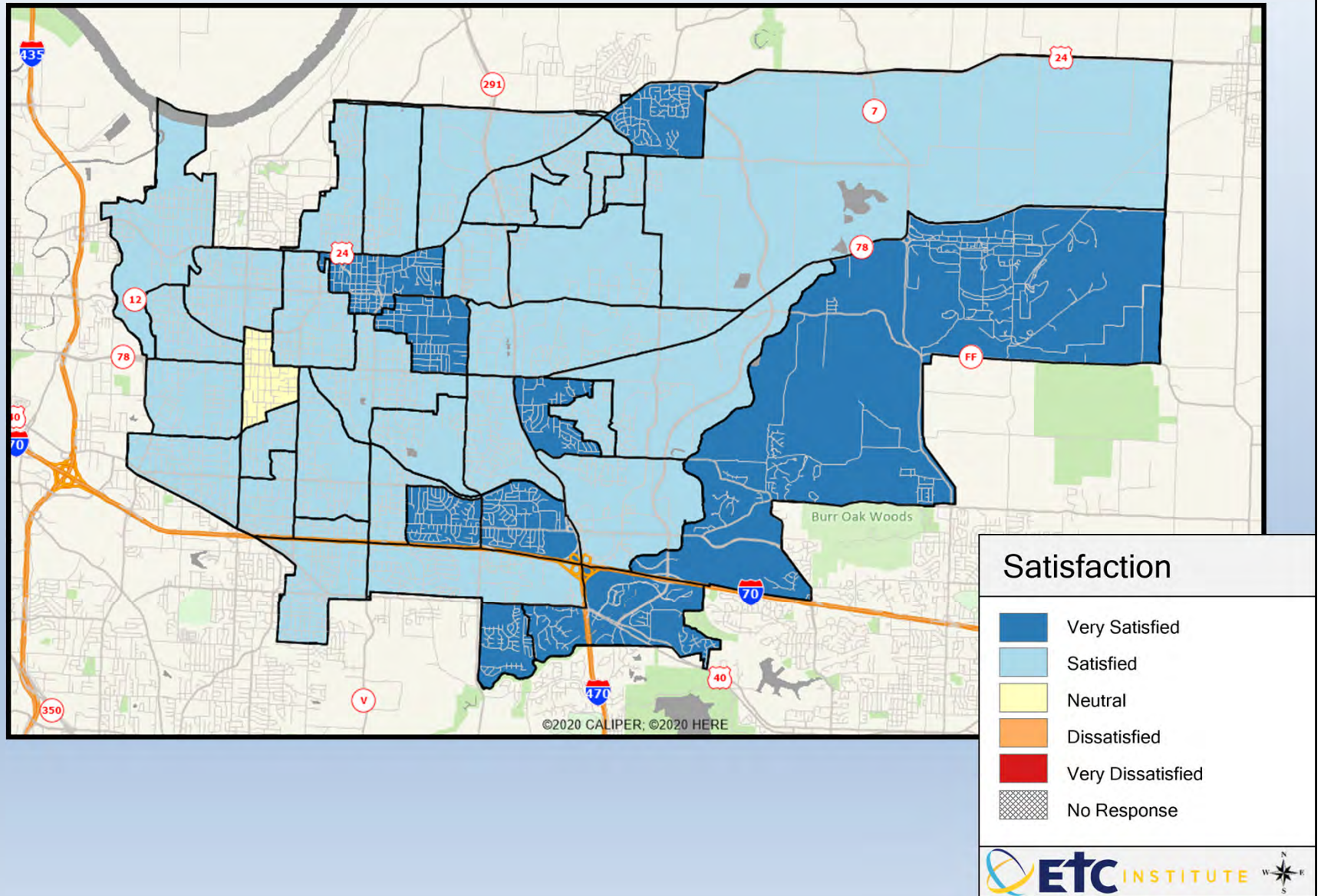
Q10-04. The value of your water and wastewater utility services



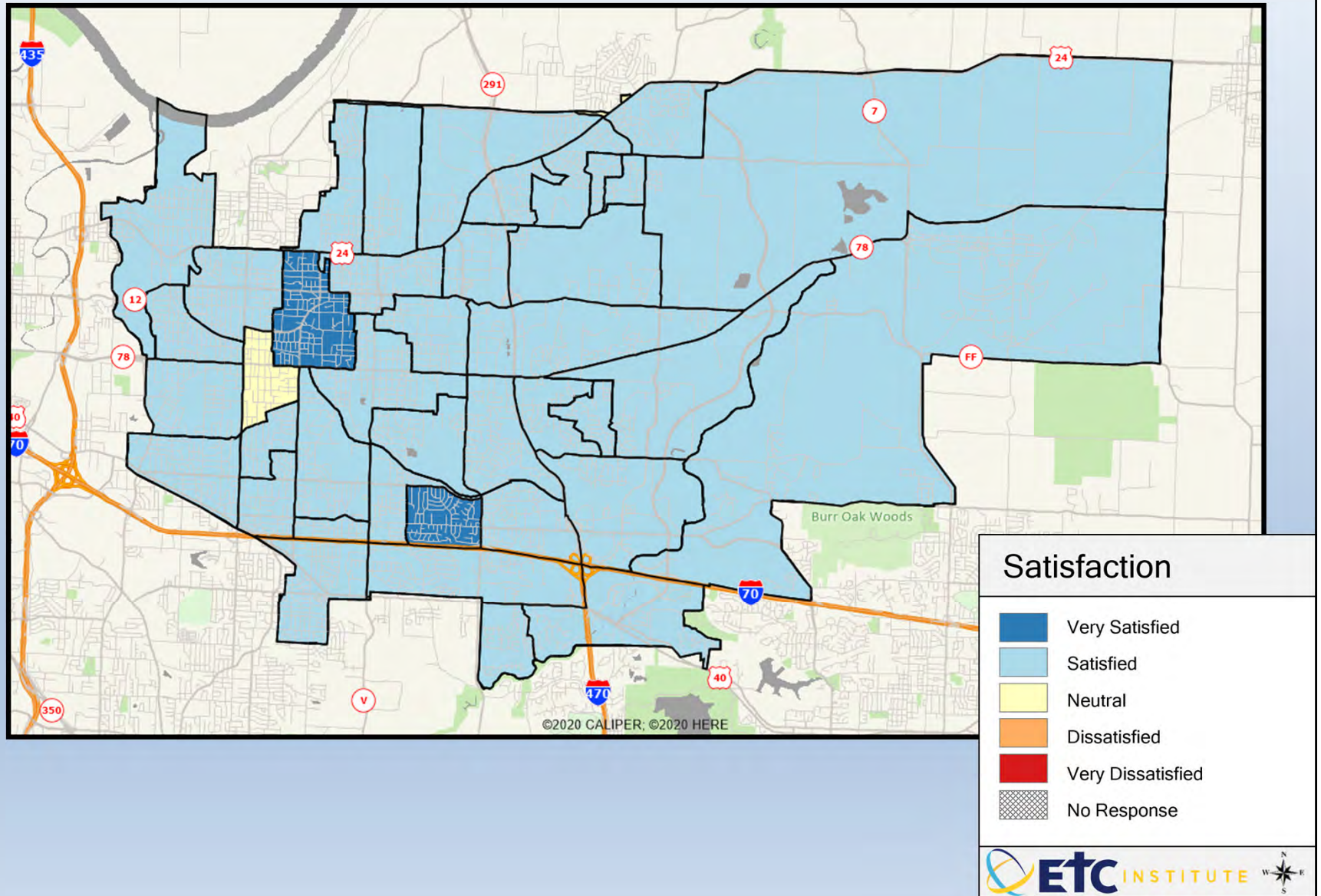
Q10-05. Maintenance of the city's stormwater drains and culverts in your neighborhood



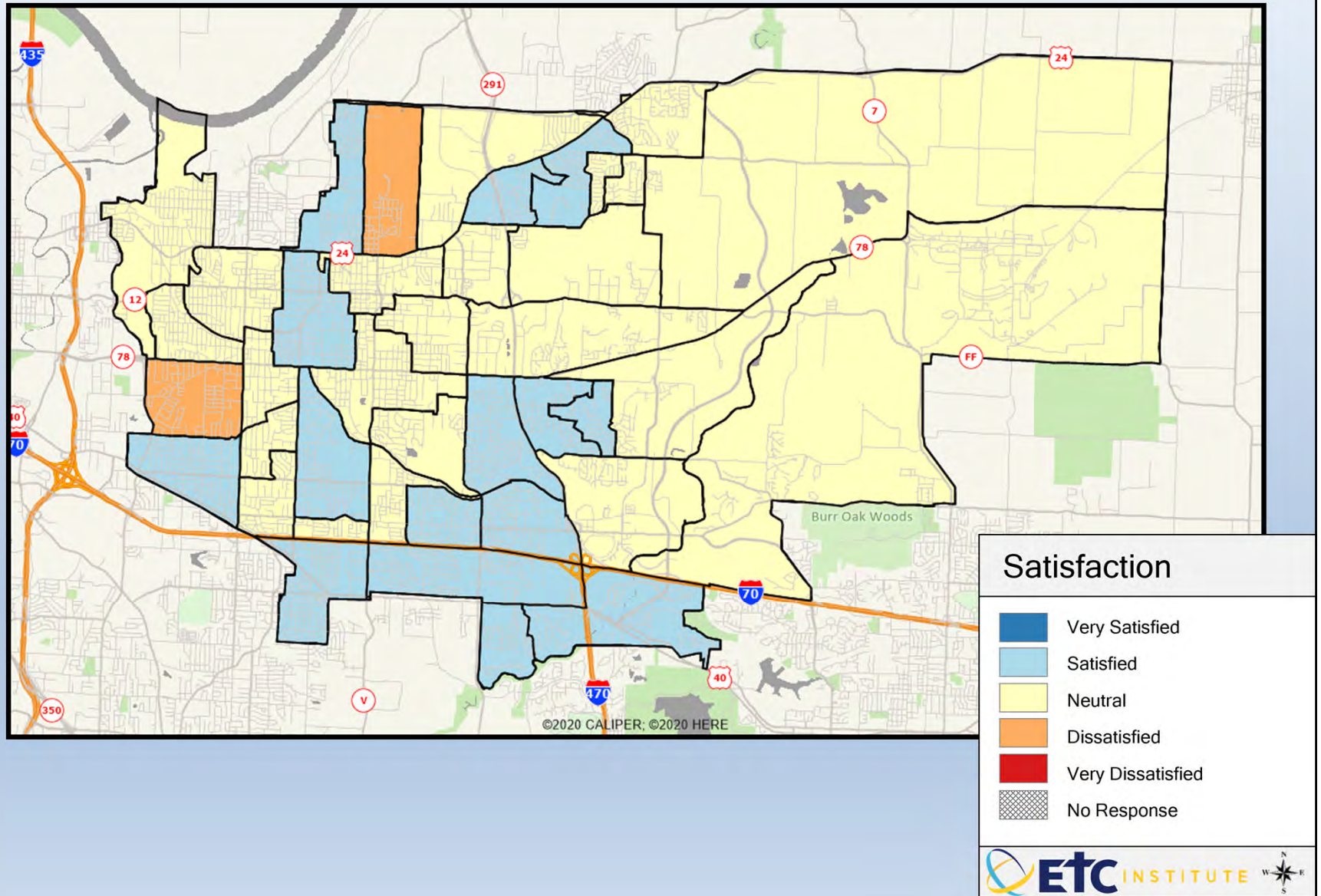
Q10-06. Overall reliability of electrical service



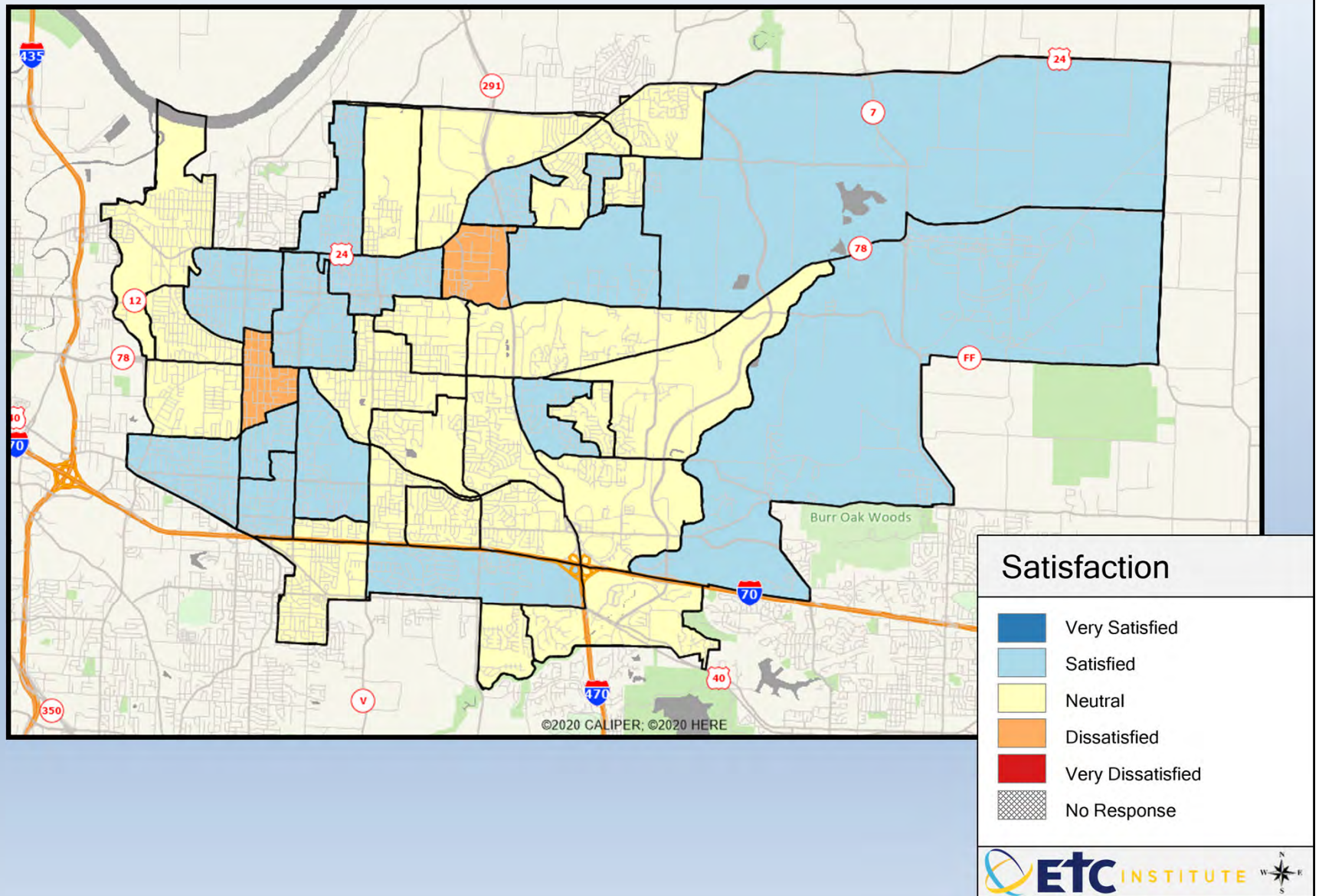
Q10-07. How quickly electrical outages are repaired



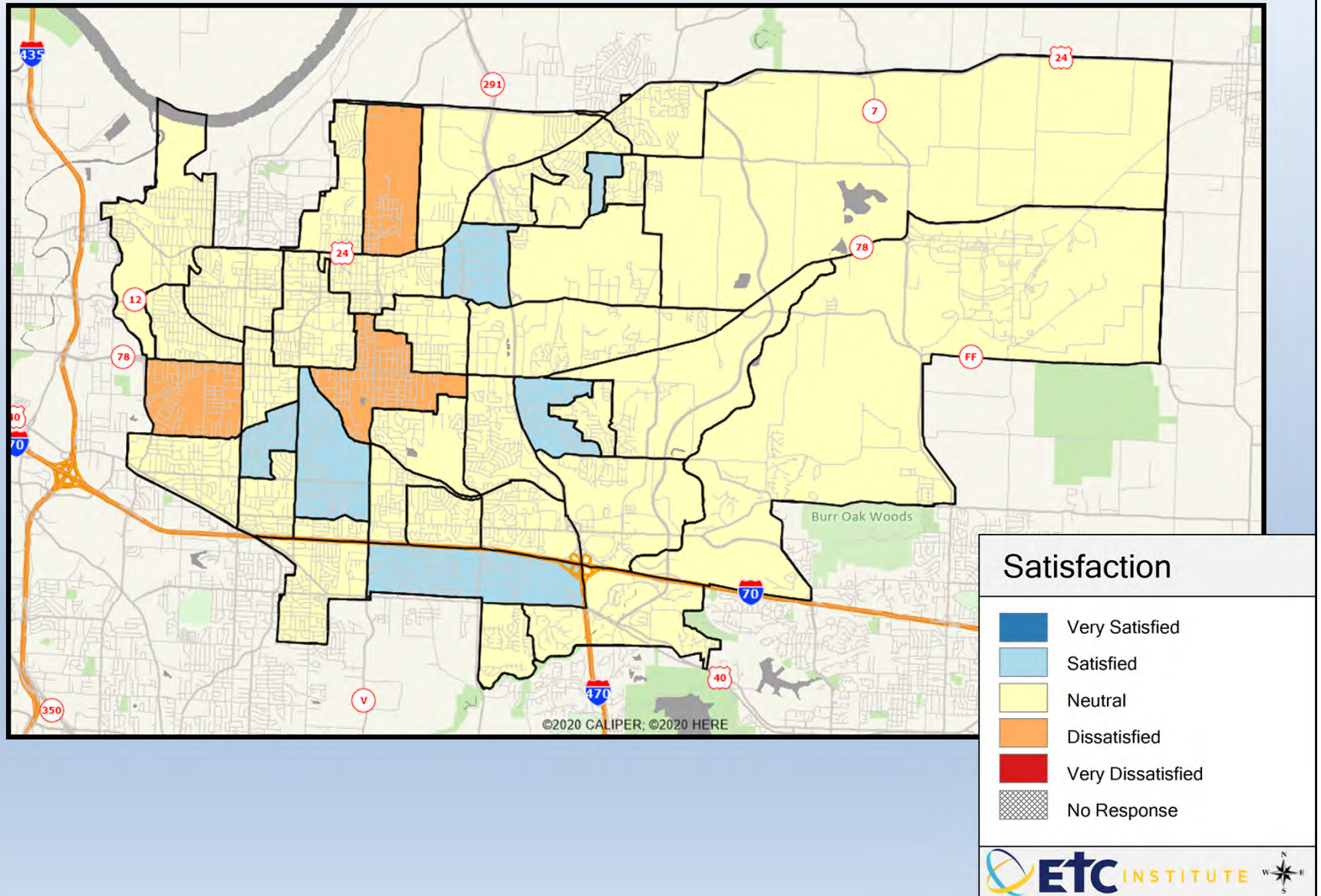
Q10-08. The value of your electric utility service



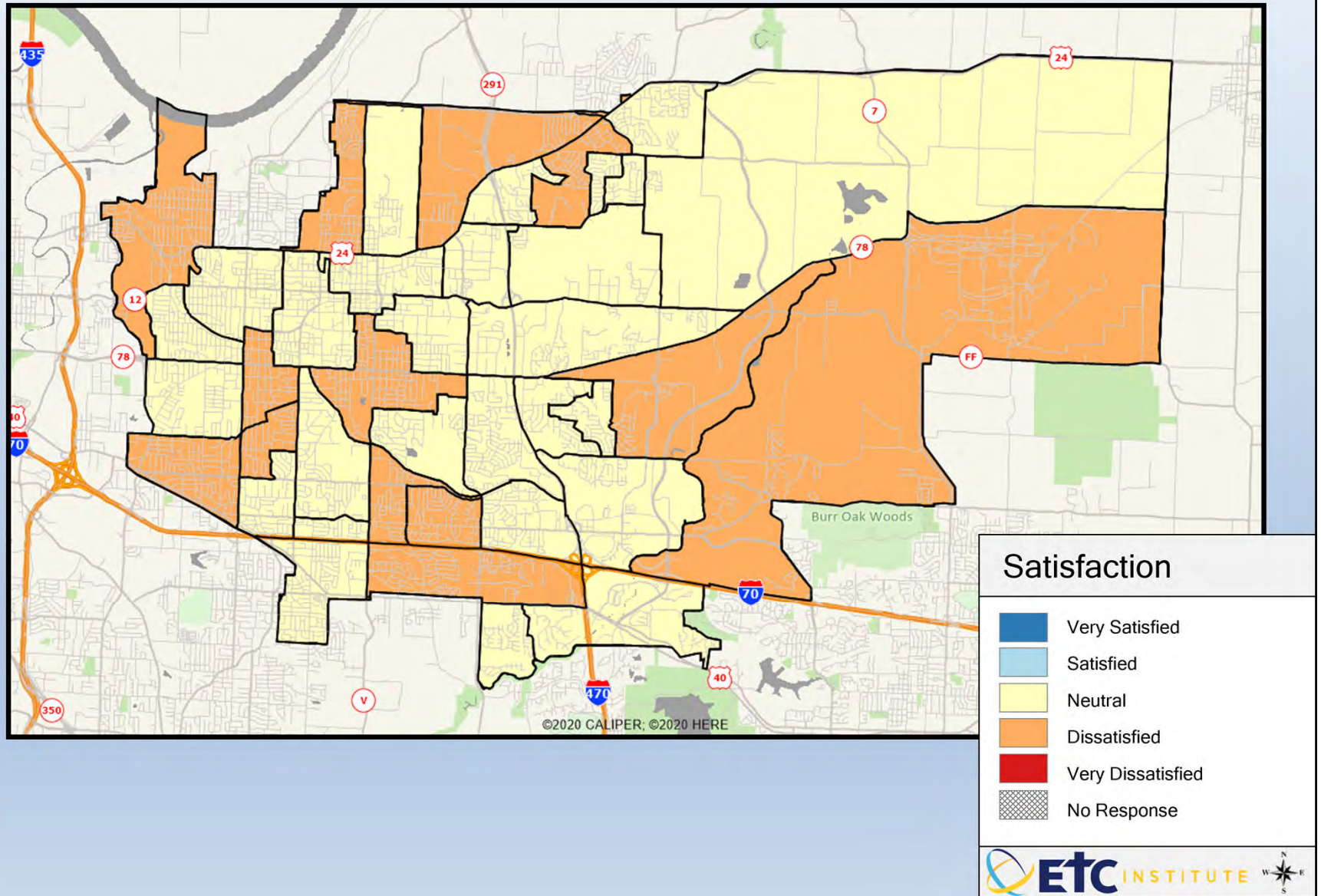
Q10-09. The efforts of the city's utilities programs to promote the environment and conservation



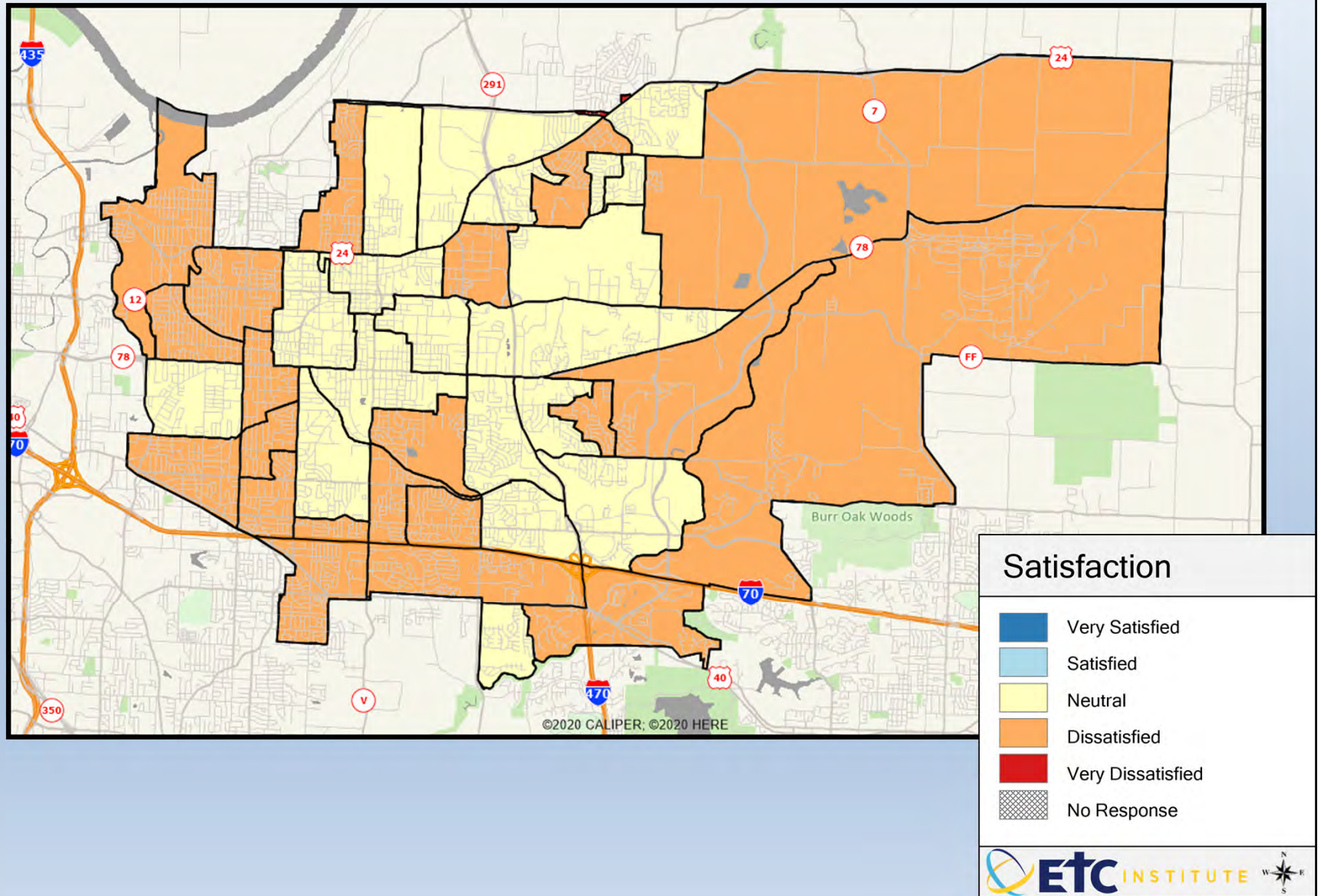
Q10-10. Customer service responsiveness and accessibility



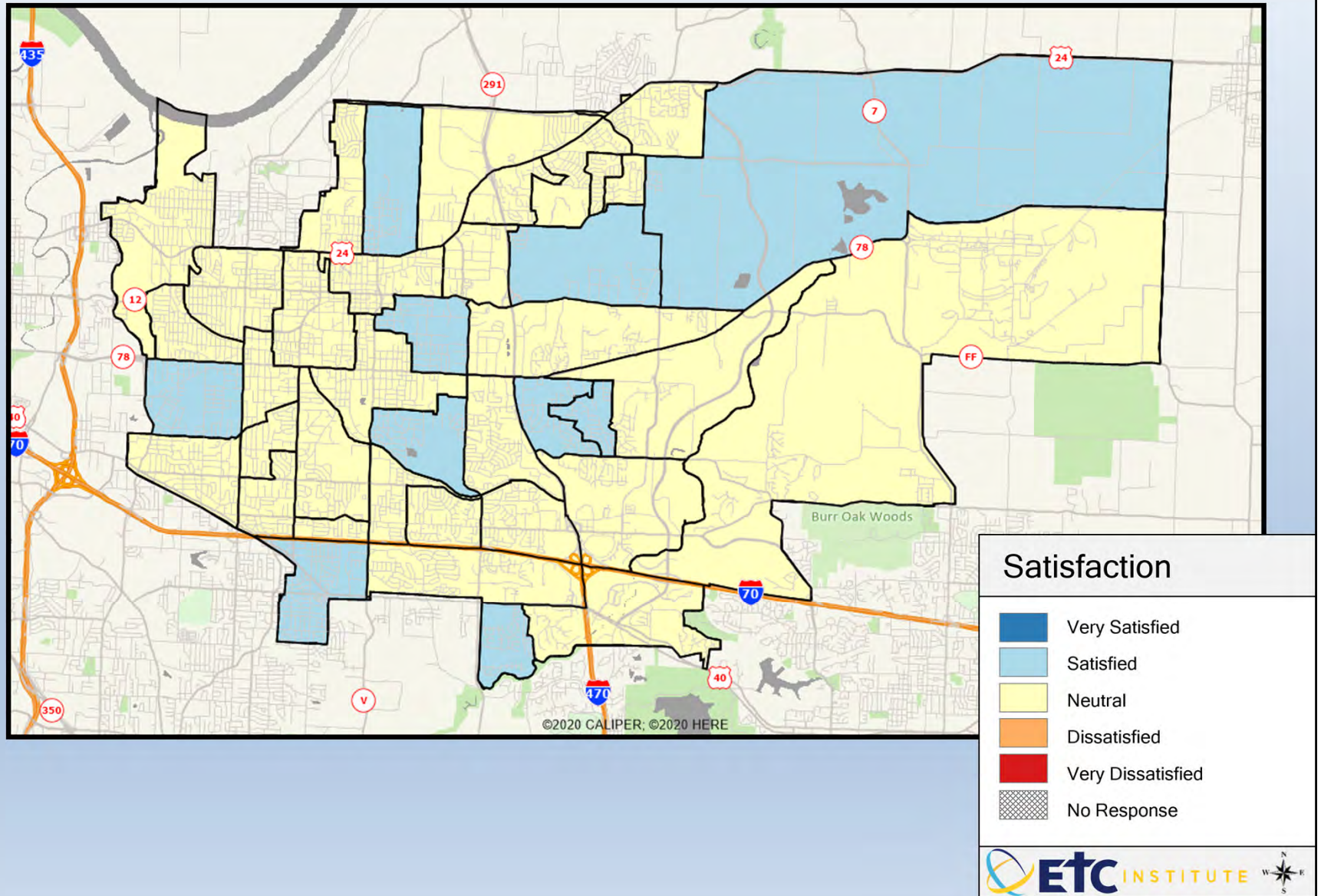
Q12-1. The cleanup of trash and debris on residential property



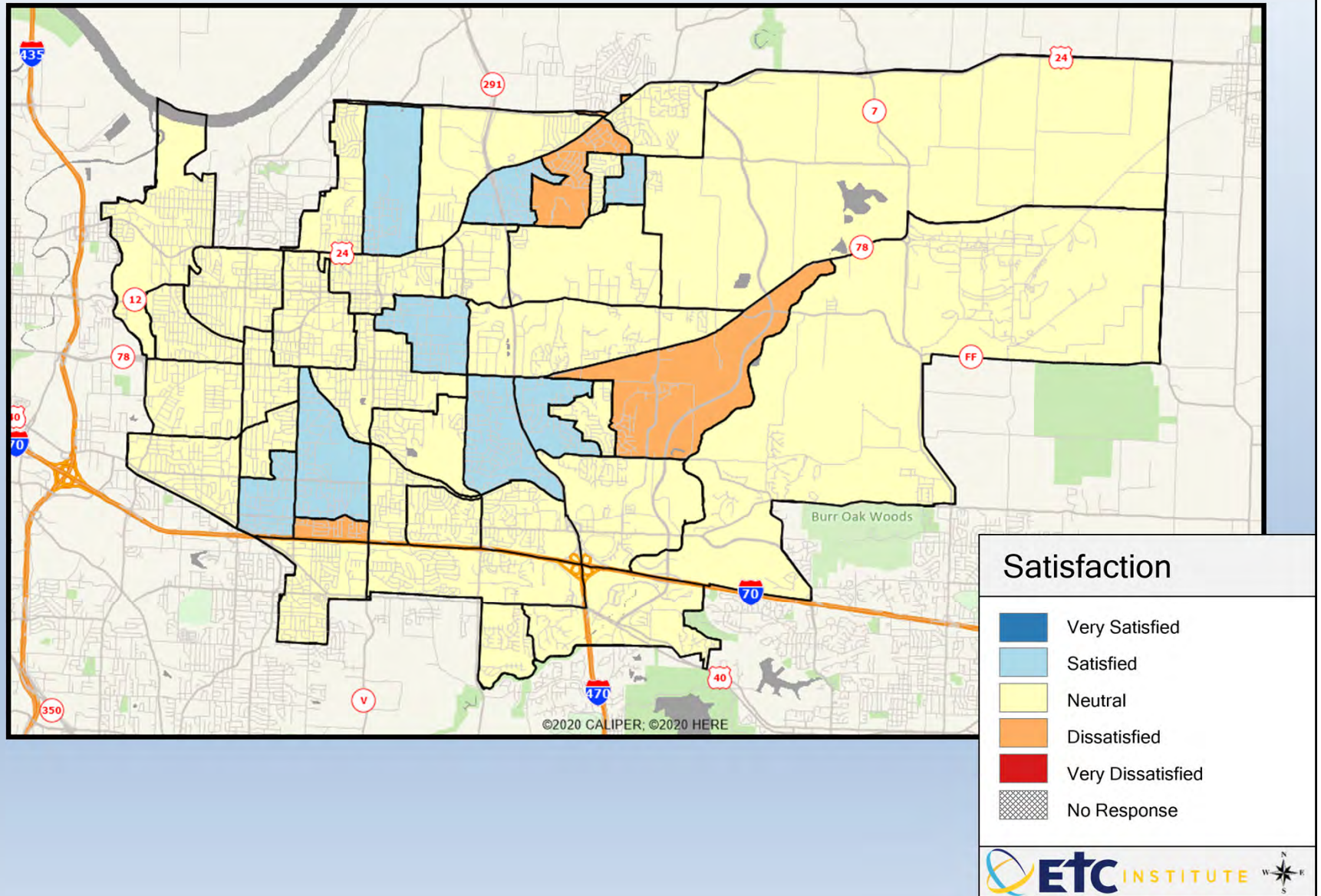
Q12-2. The cleanup of trash and debris on commercial property



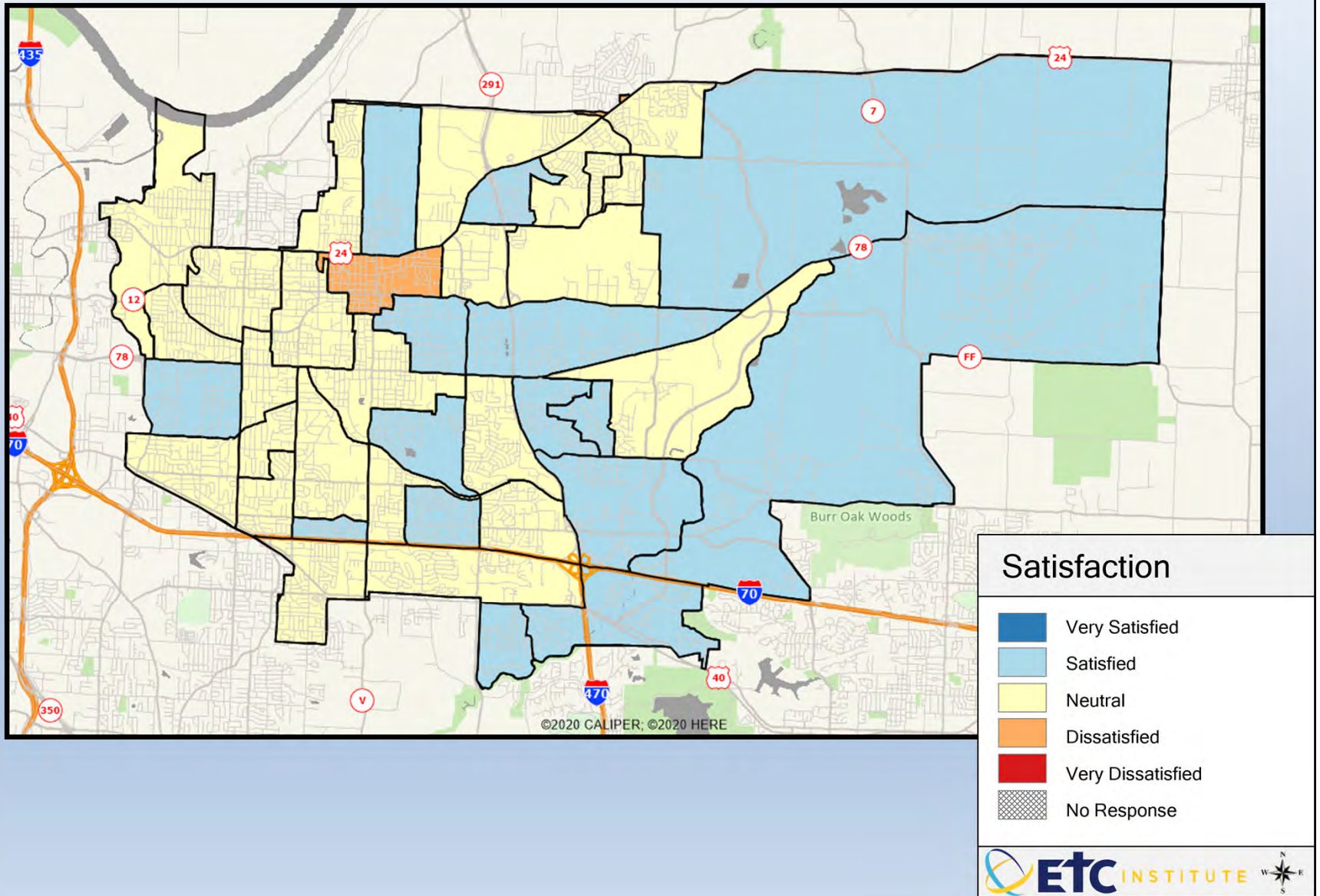
Q12-3. The mowing and trimming of residential property



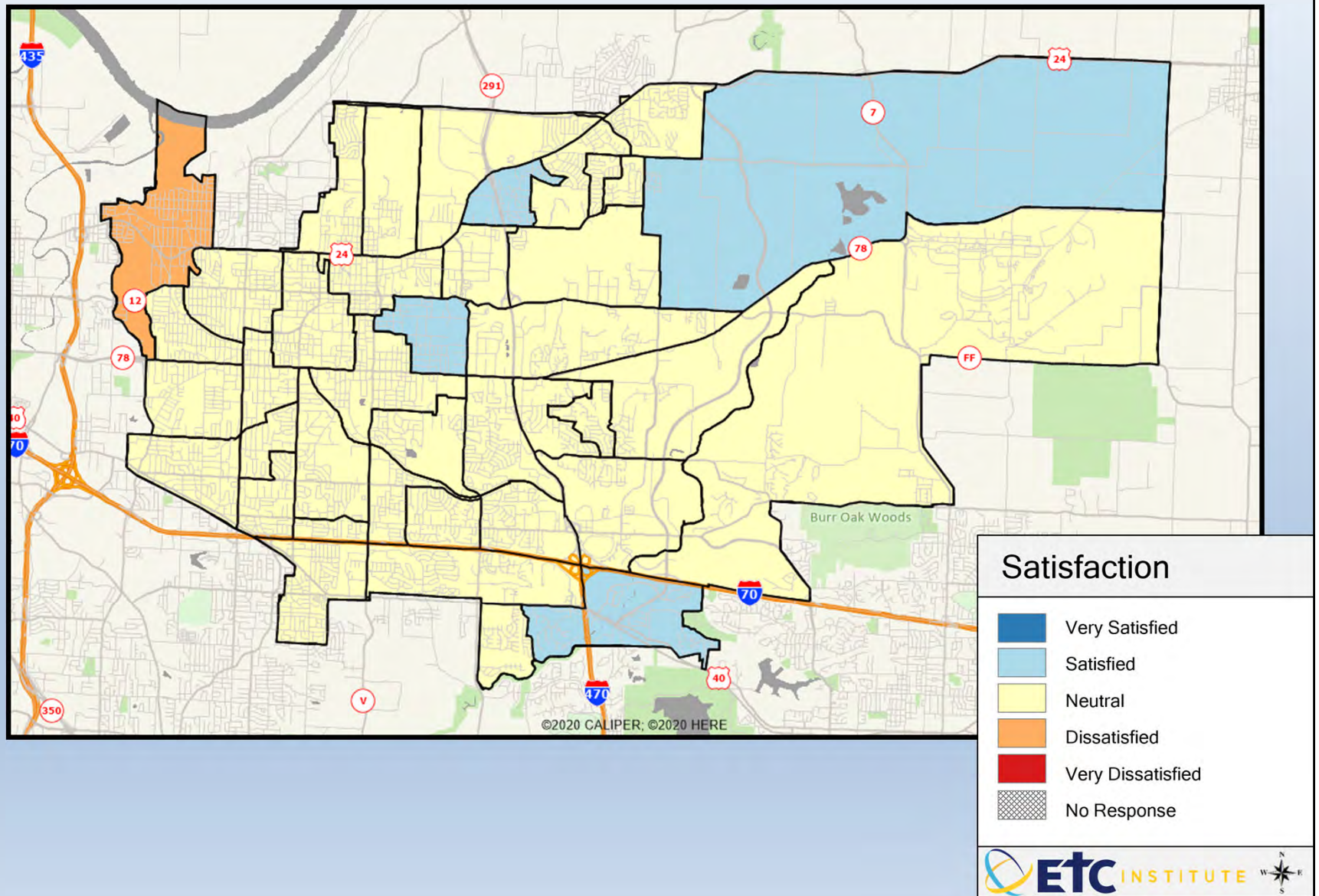
Q12-4. The mowing and trimming of commercial property



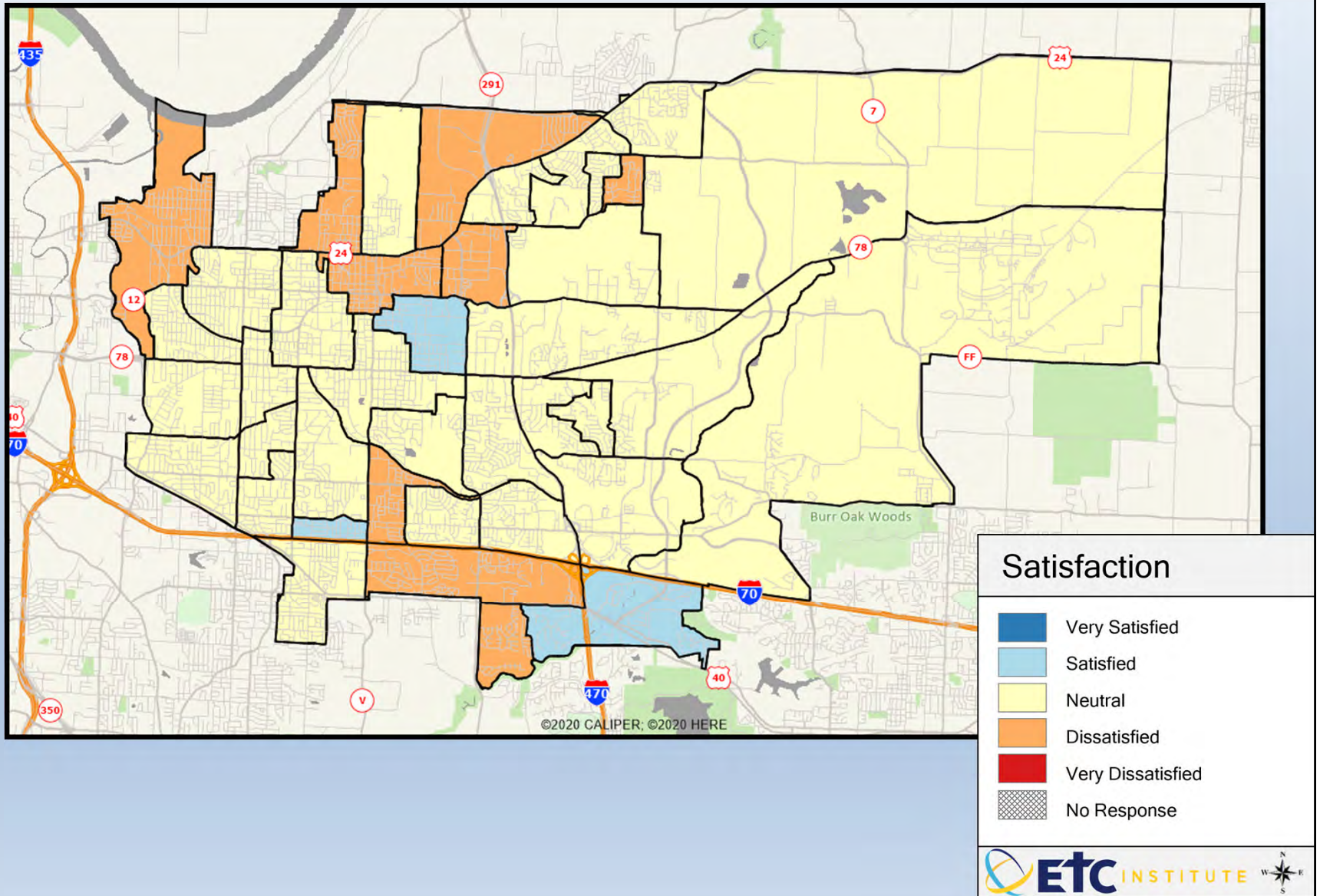
Q12-5. The maintenance of residential buildings in your neighborhood



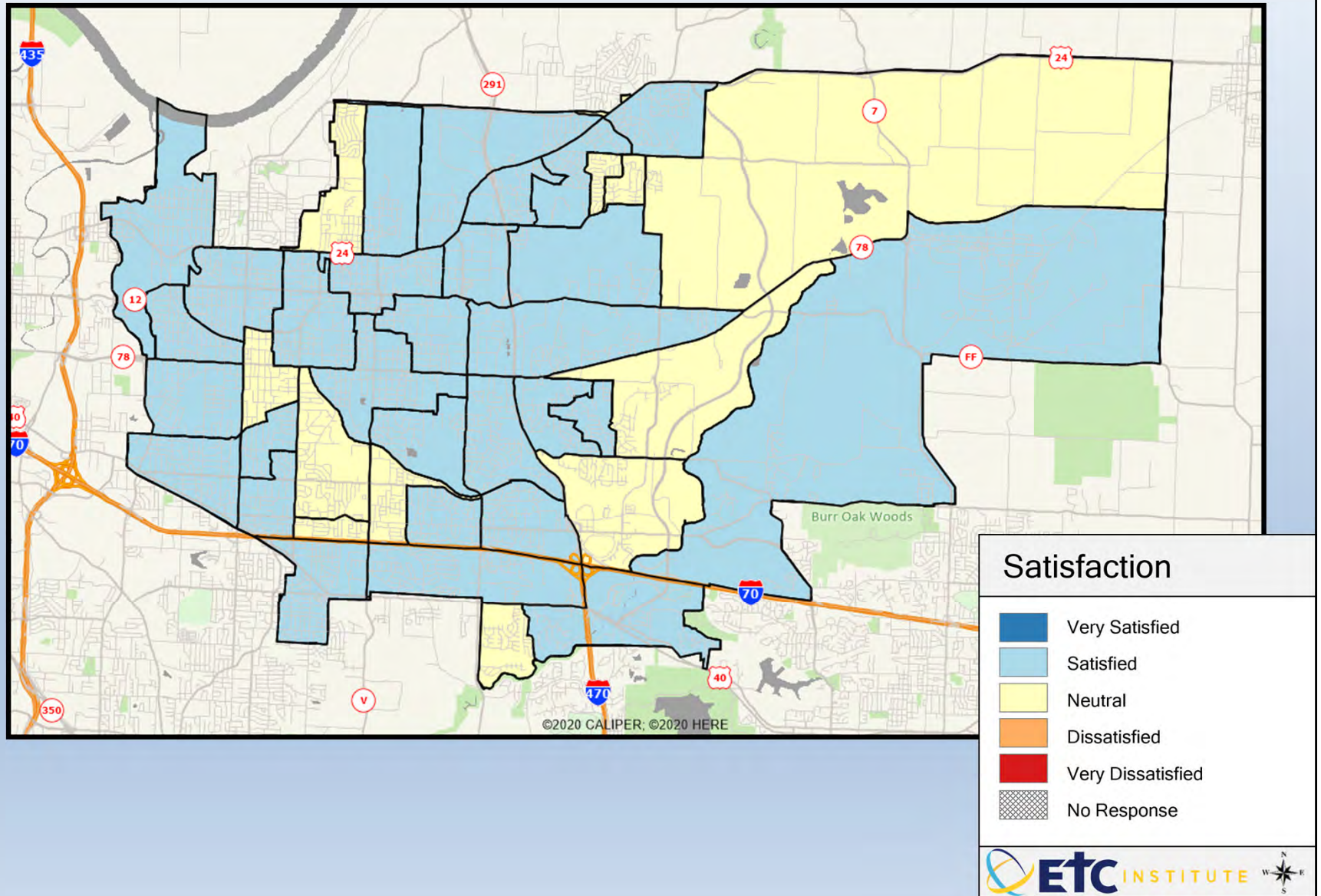
Q12-6. The maintenance of commercial buildings in your neighborhood



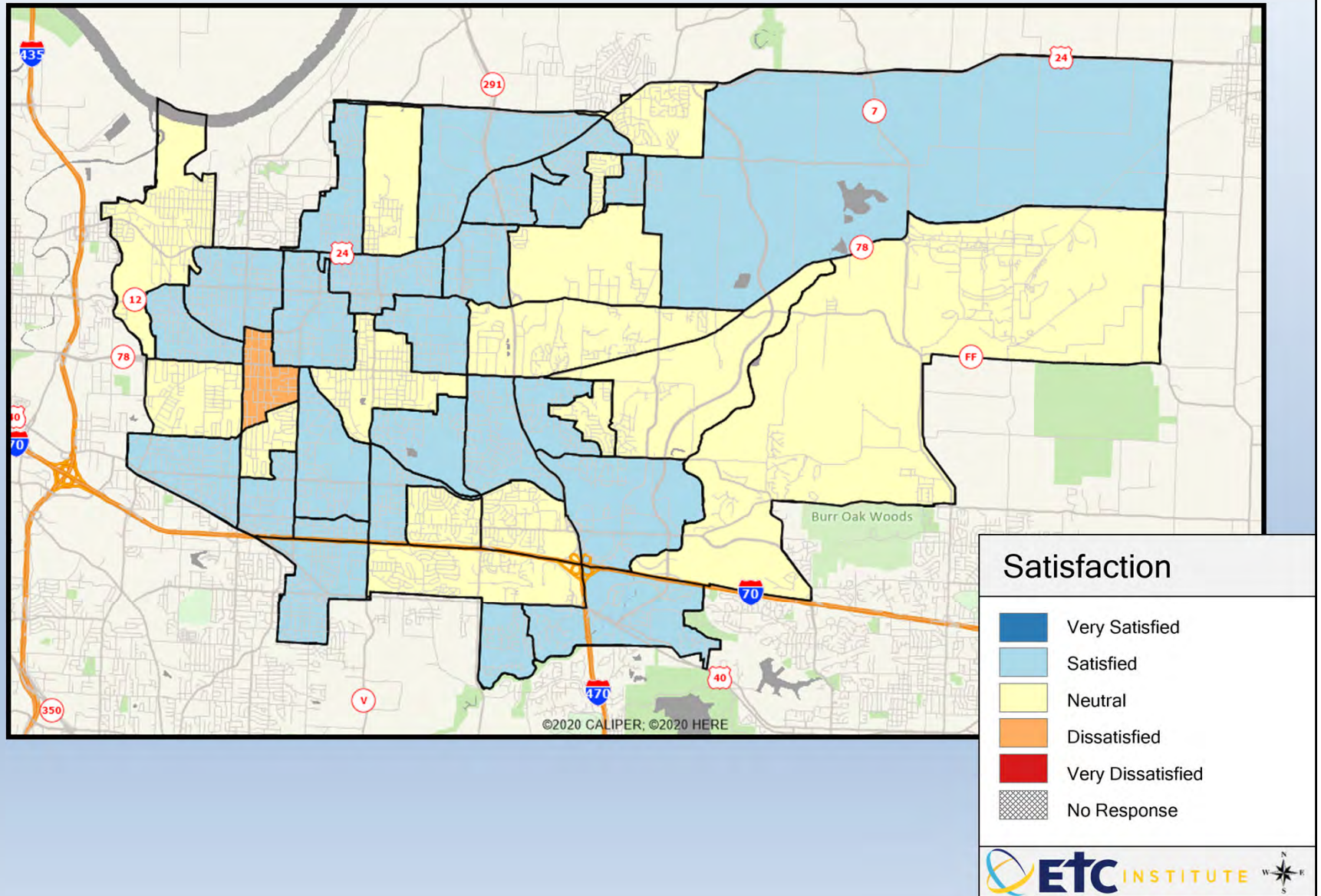
Q12-7. The maintenance of rental buildings in your neighborhood



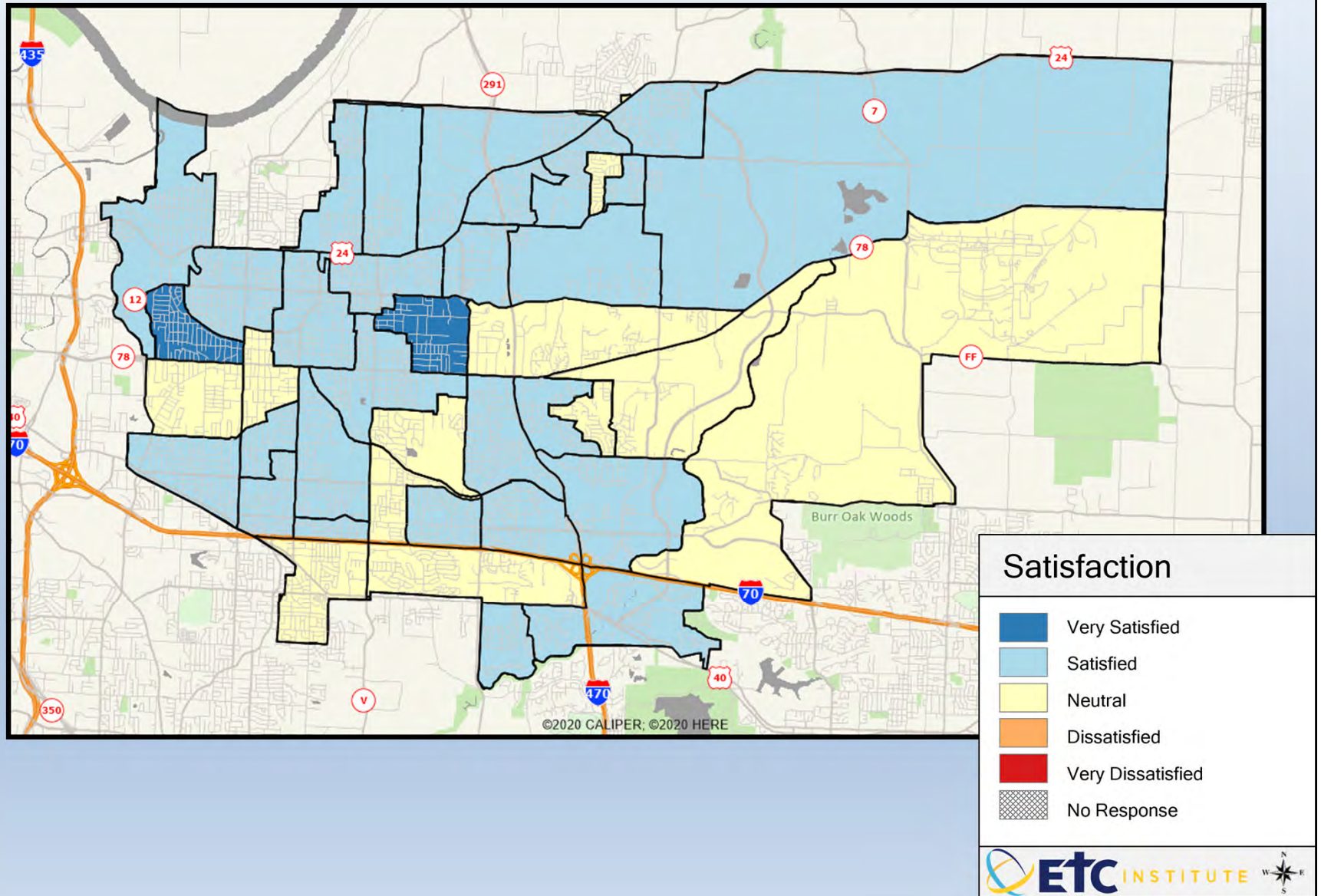
Q12-8. The food safety standards at restaurants in the city



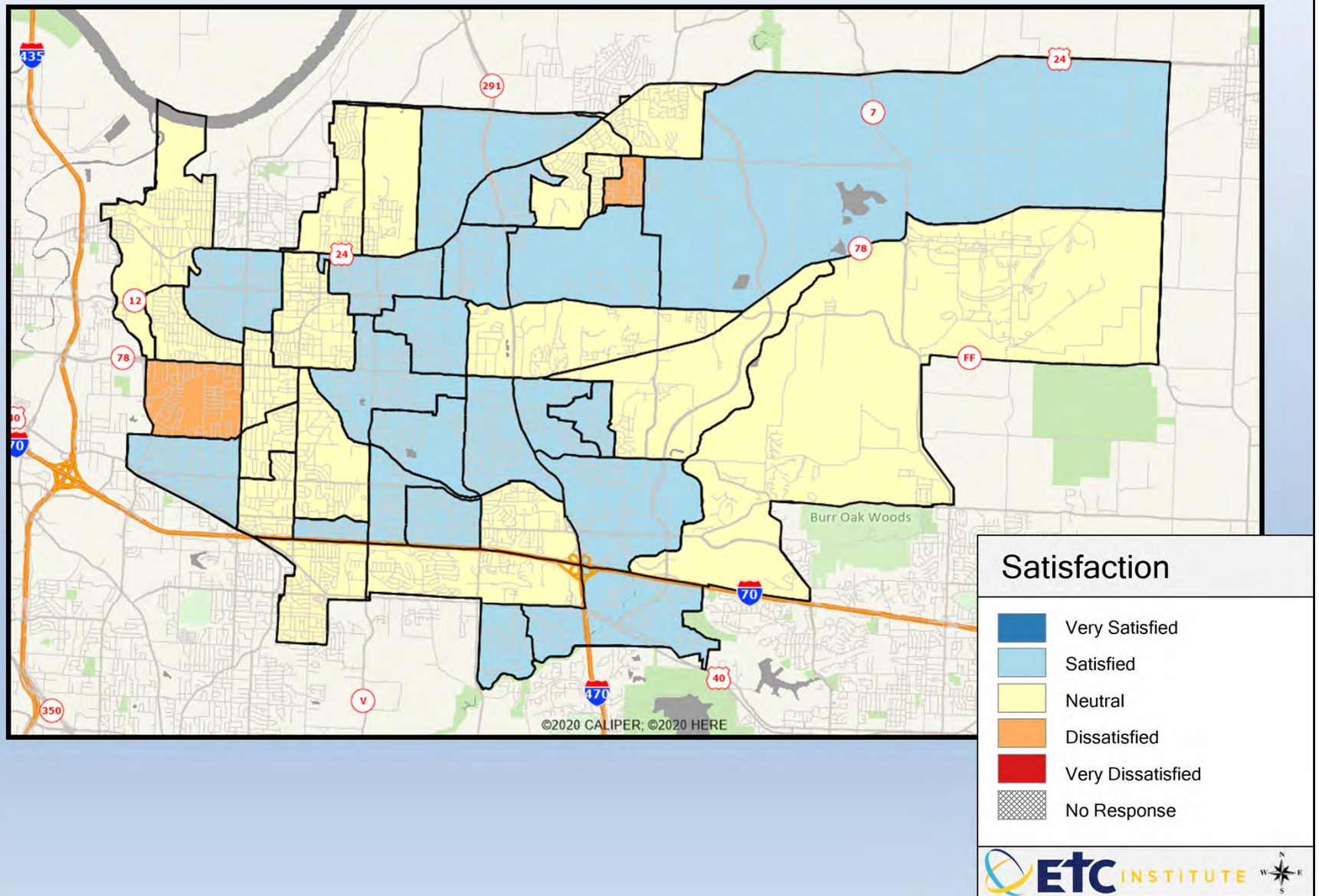
Q13-1. Maintenance and condition of city parks and park facilities



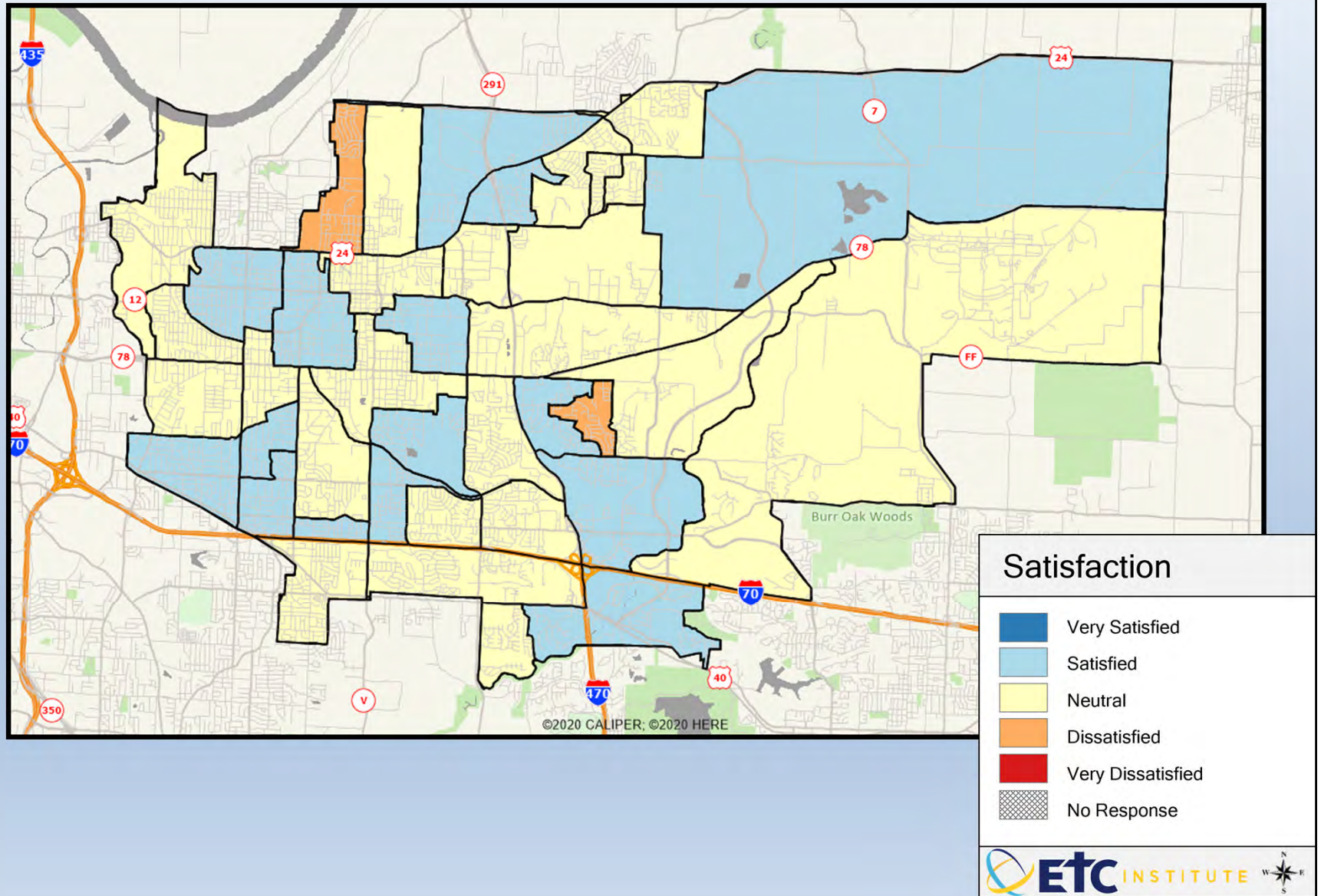
Q13-2. Access to and availability of city parks



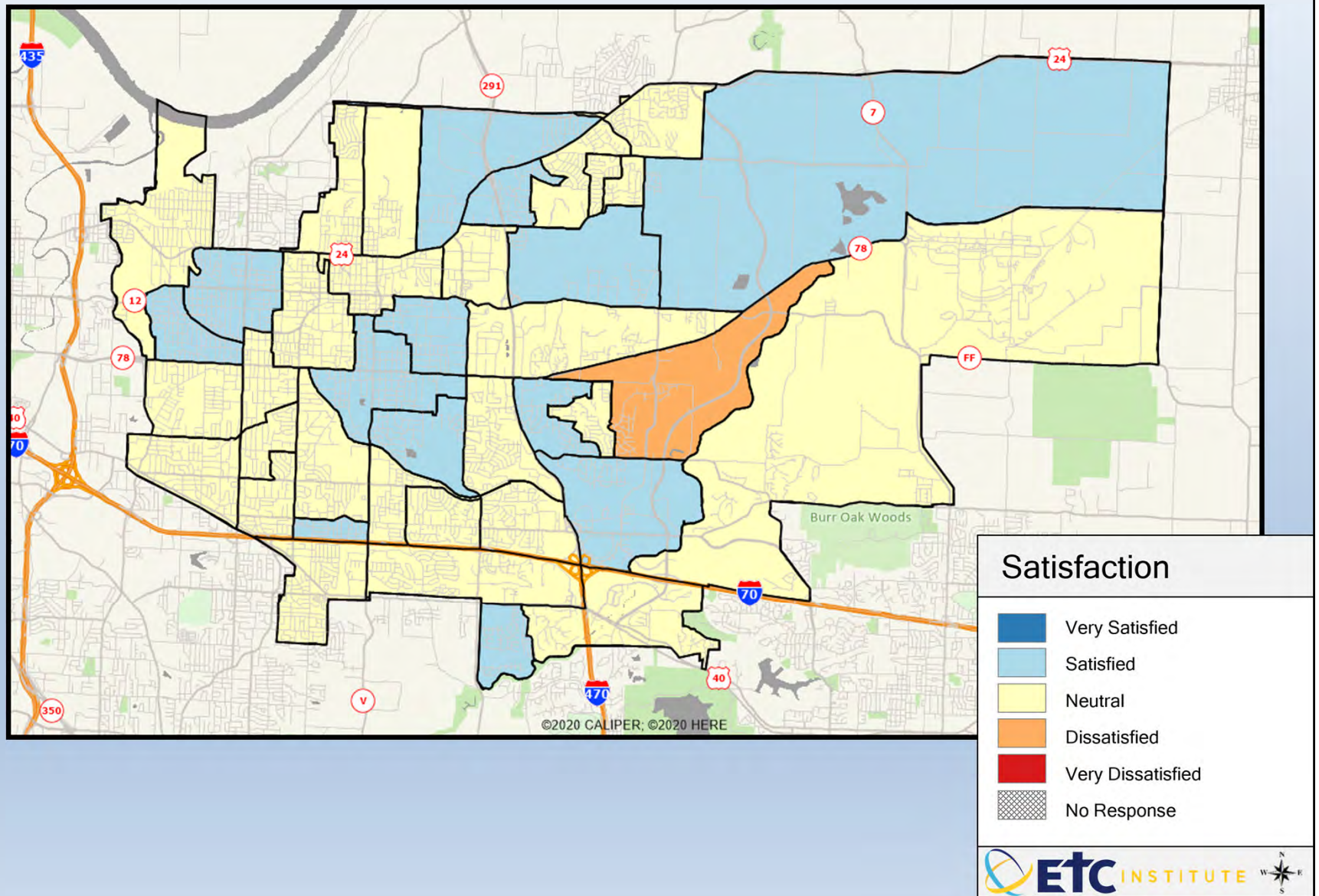
Q13-3. Number of walking and biking trails



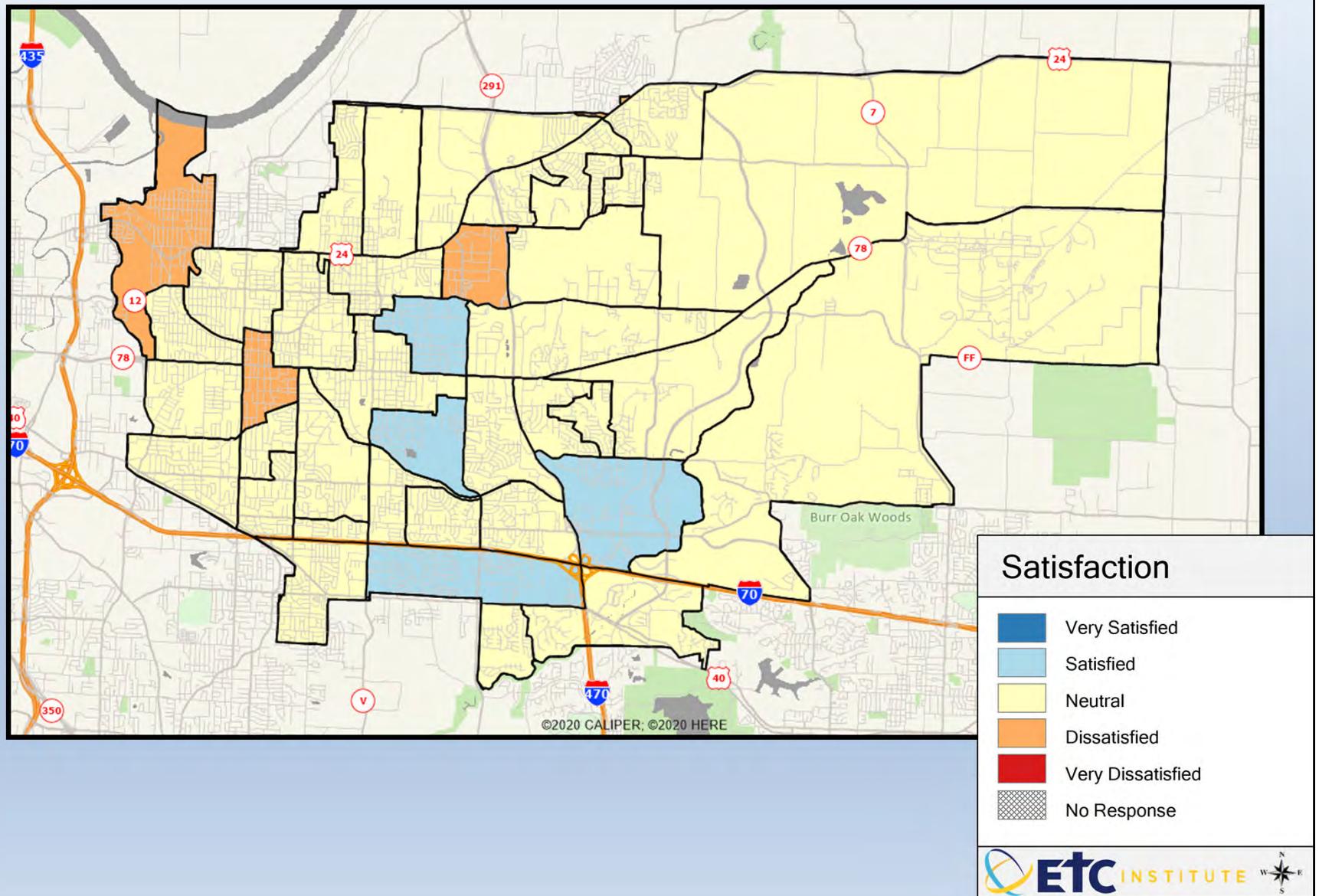
Q13-4. Recreation programs and classes



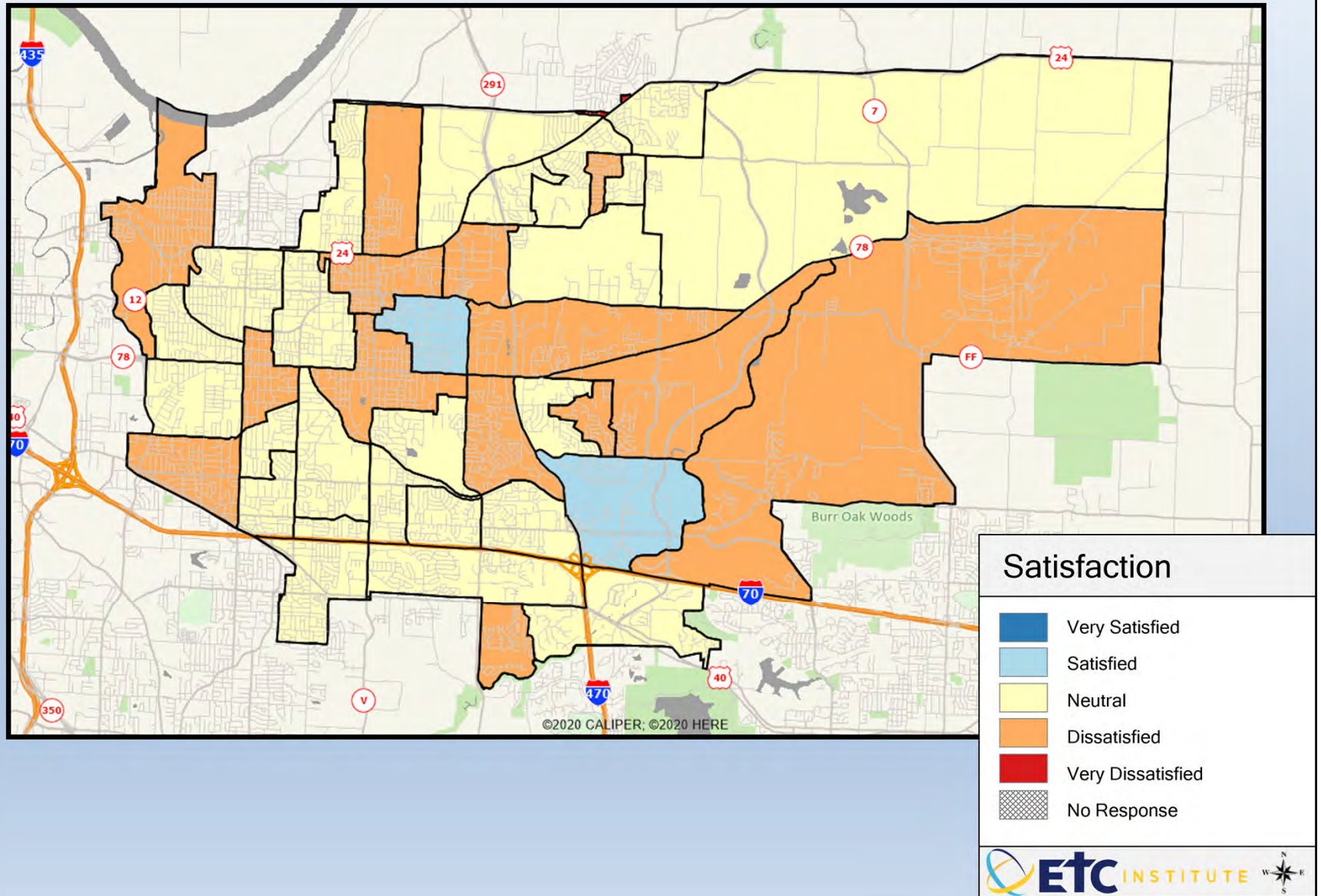
Q13-5. Recreation facilities and venues



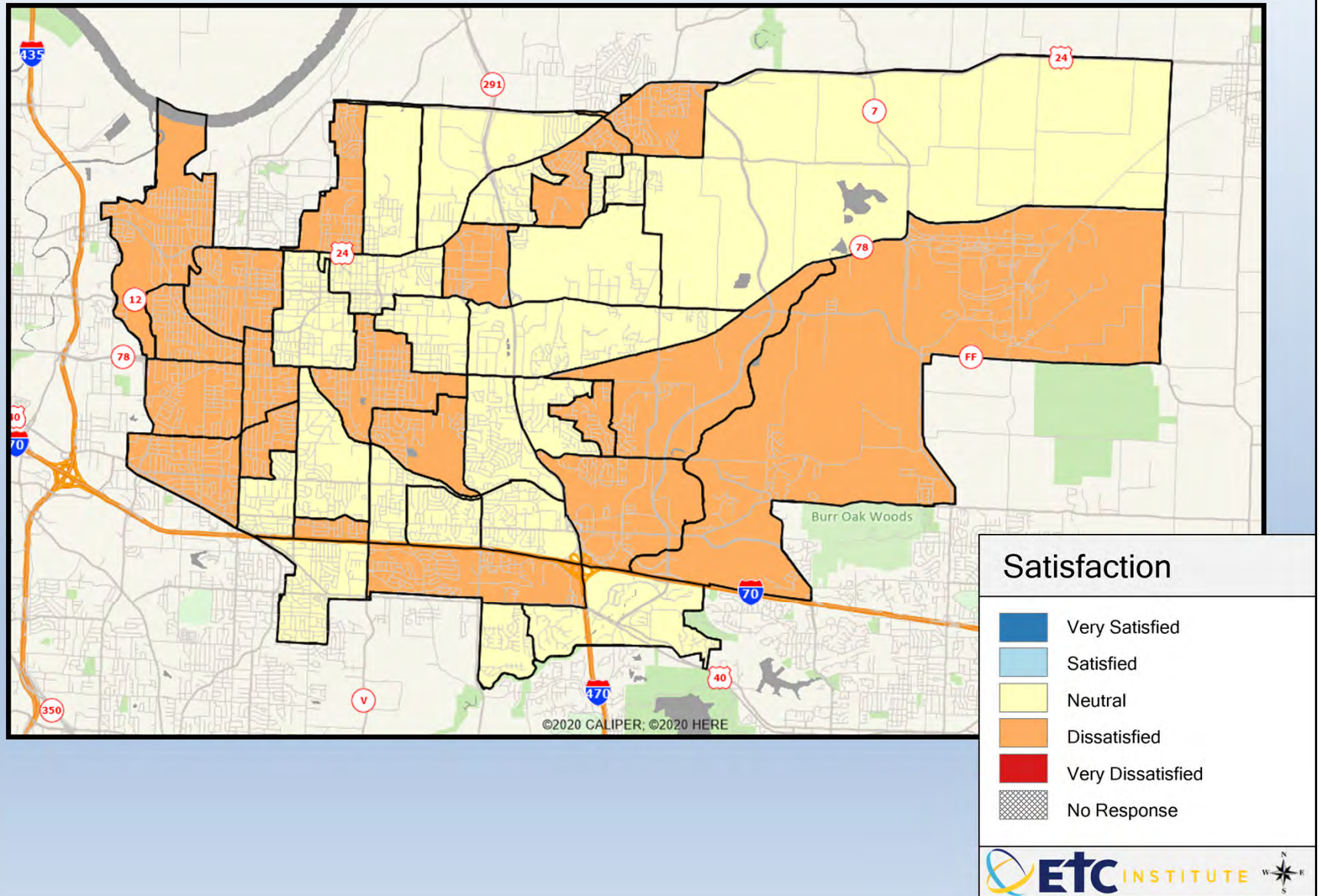
Q14-1. The availability of information about city programs and services



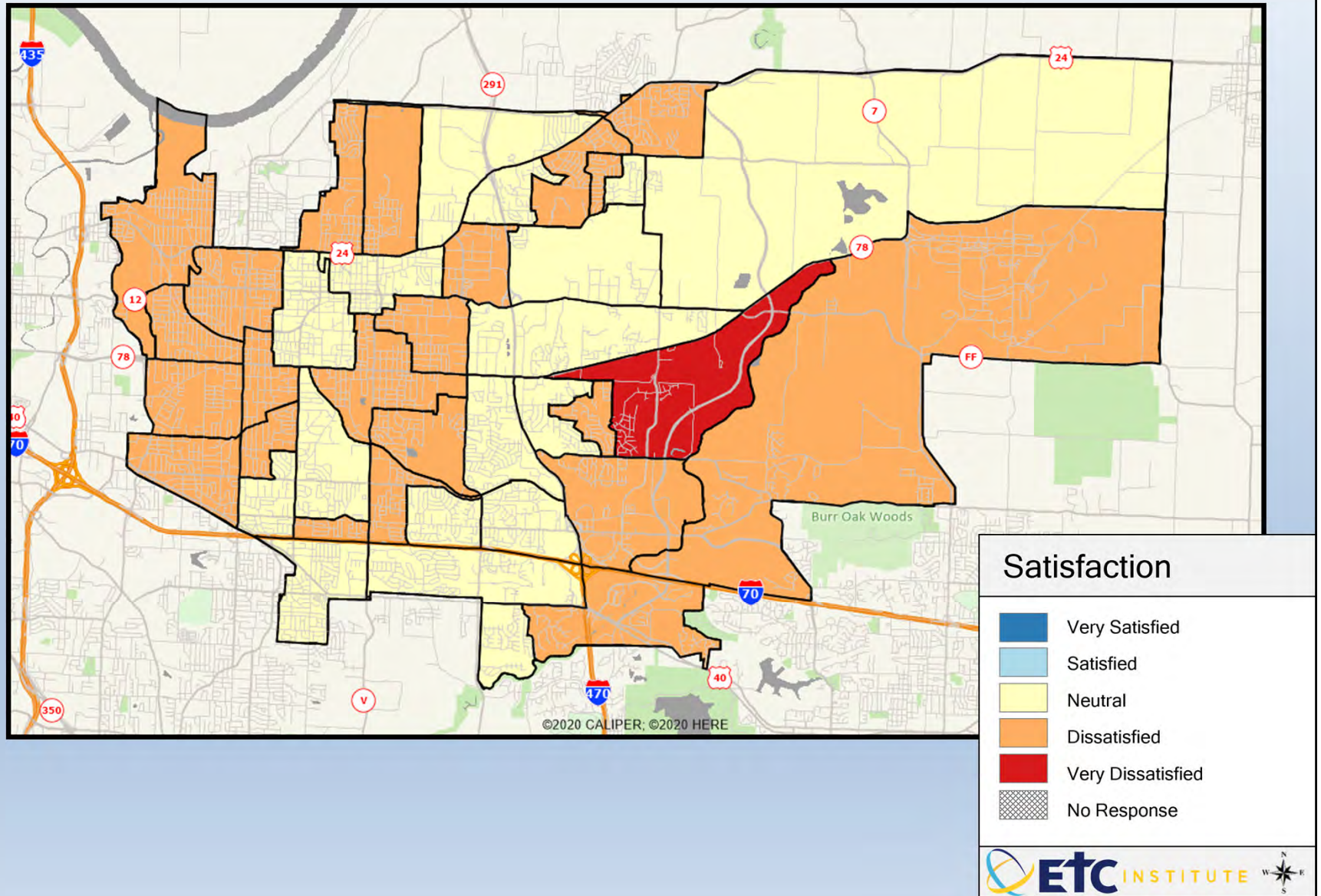
Q14-2. City efforts to keep you informed about local issues



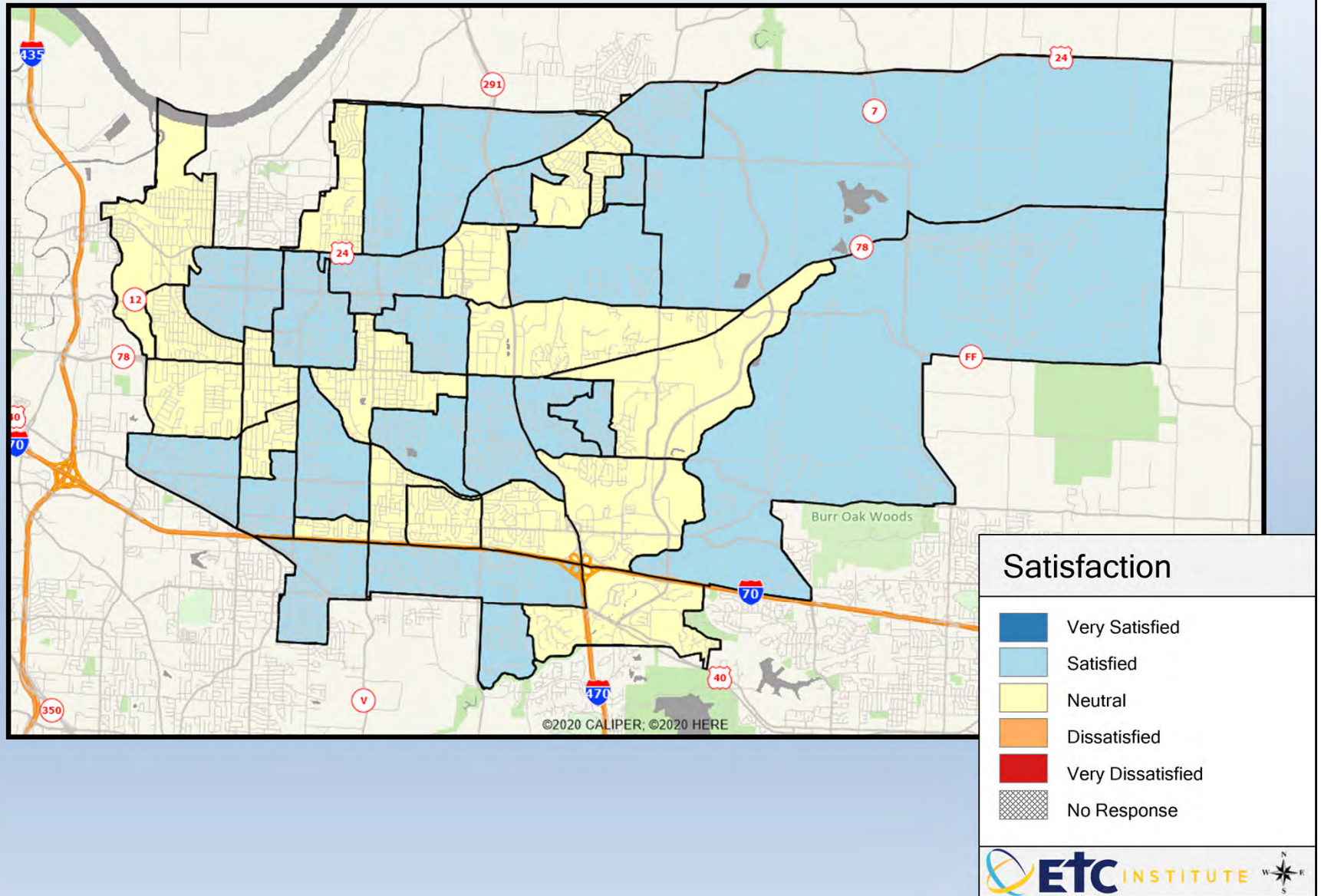
Q15-01. Maintenance of major city streets



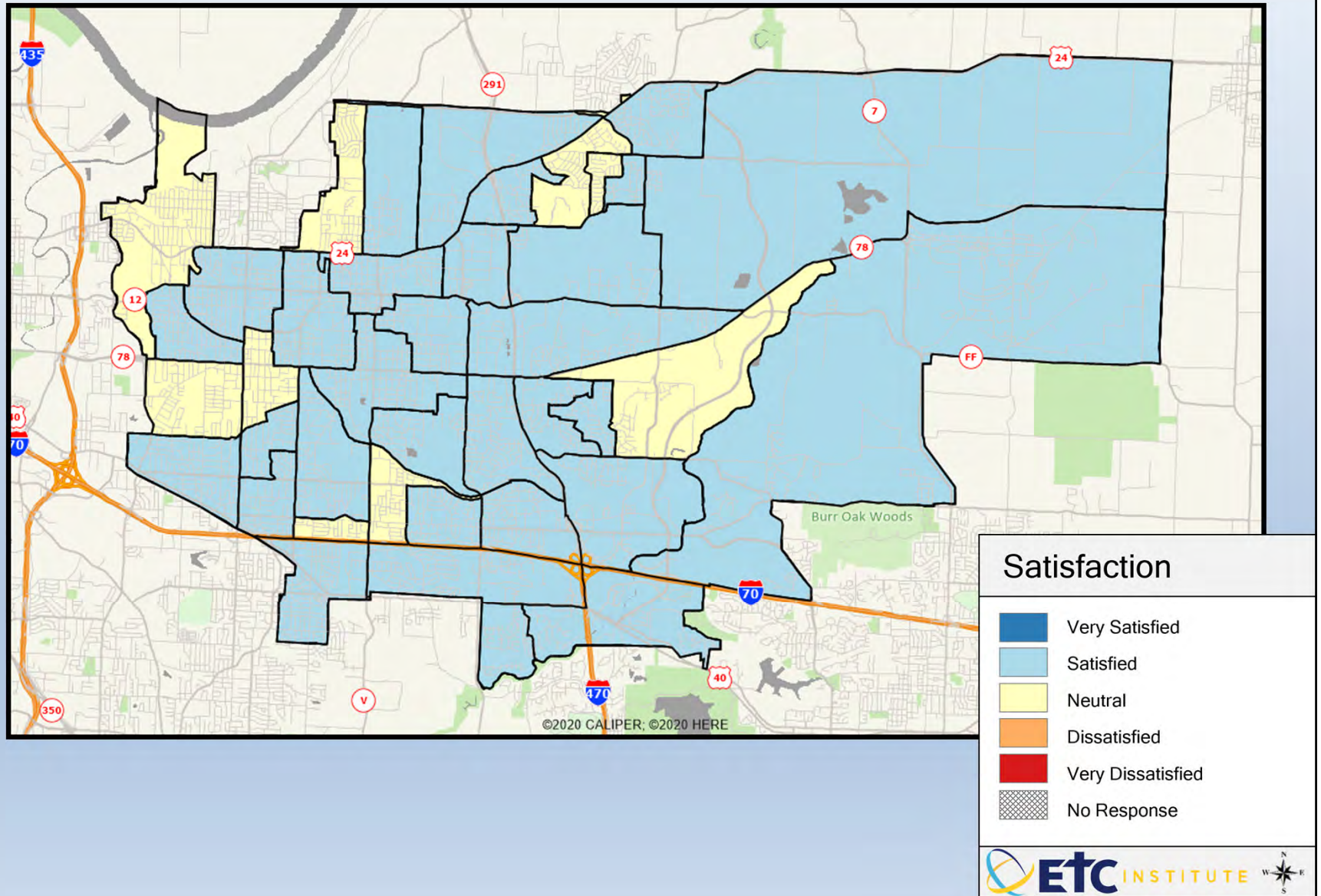
Q15-02. Maintenance of streets in residential areas



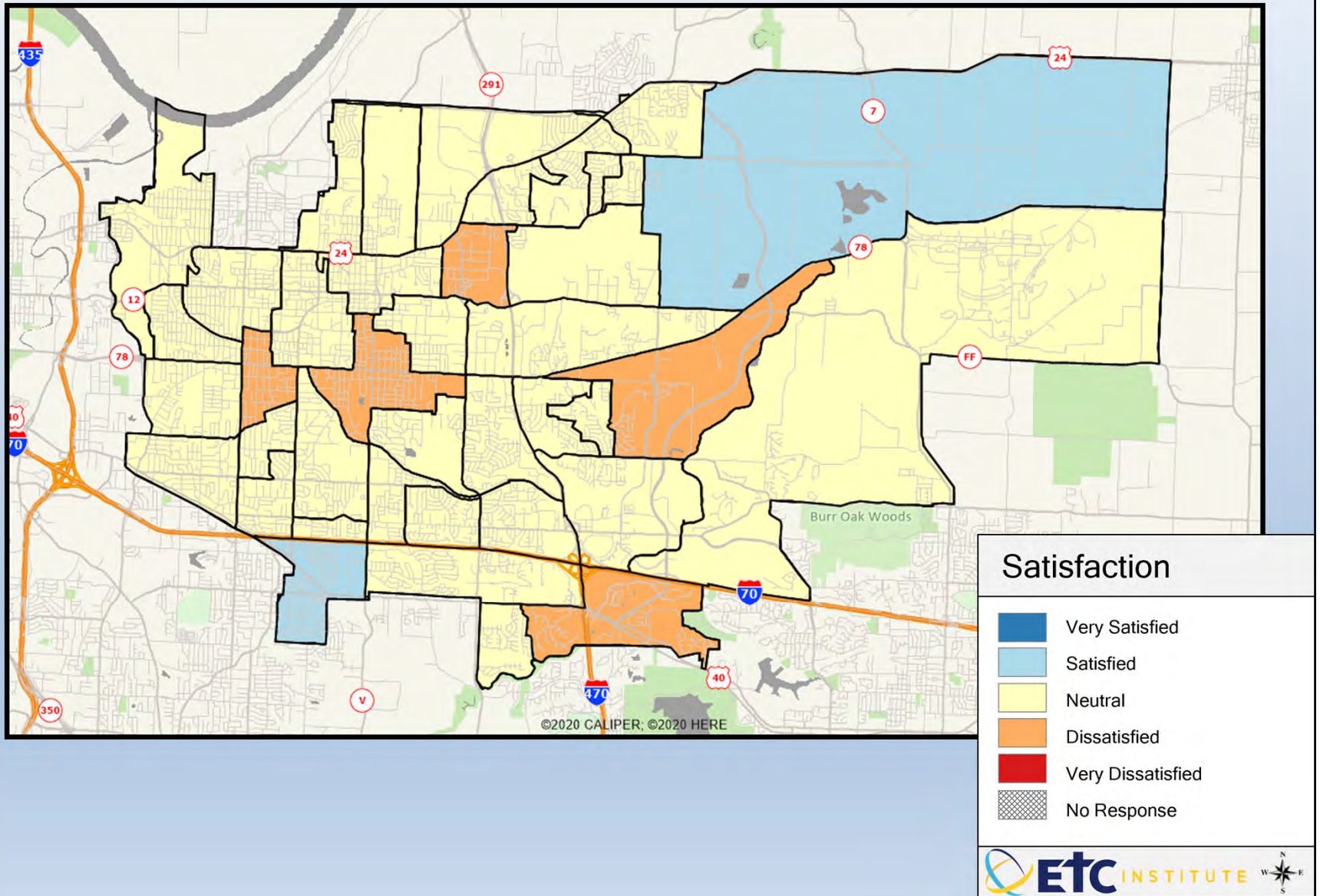
Q15-03. Maintenance of street signs on city streets



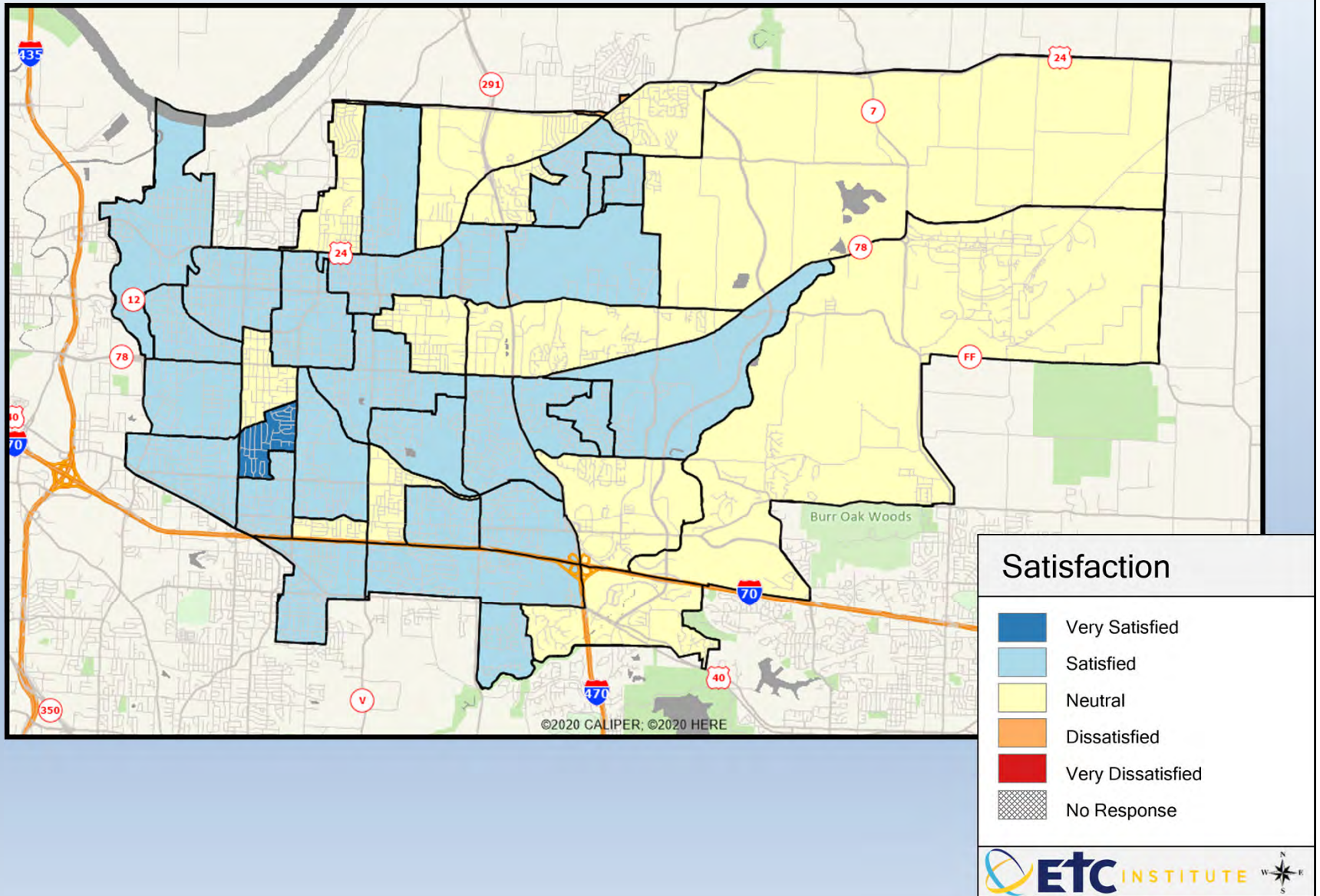
Q15-04. Maintenance of traffic signals on city streets



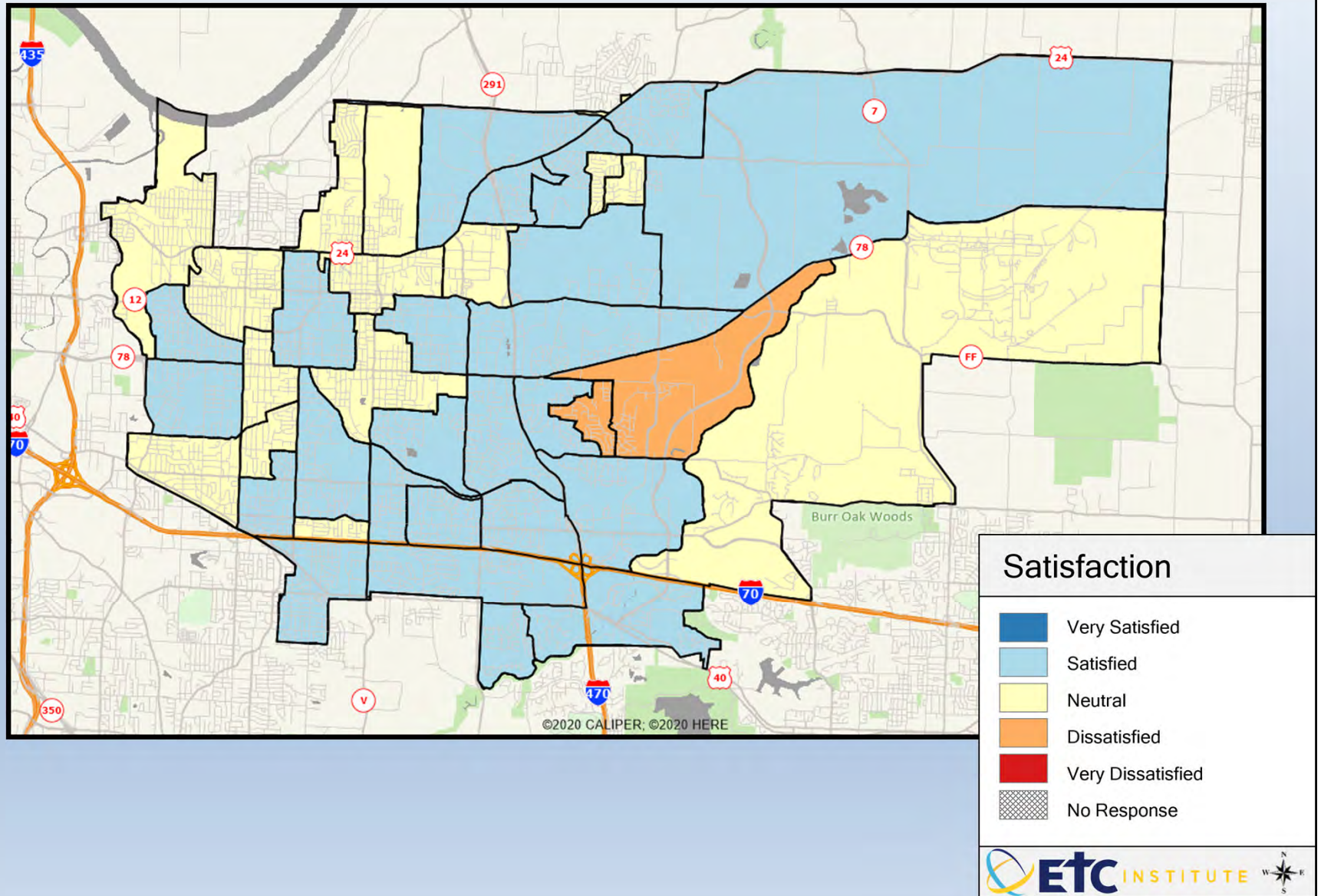
Q15-05. Maintenance of curbs in residential and commercial areas



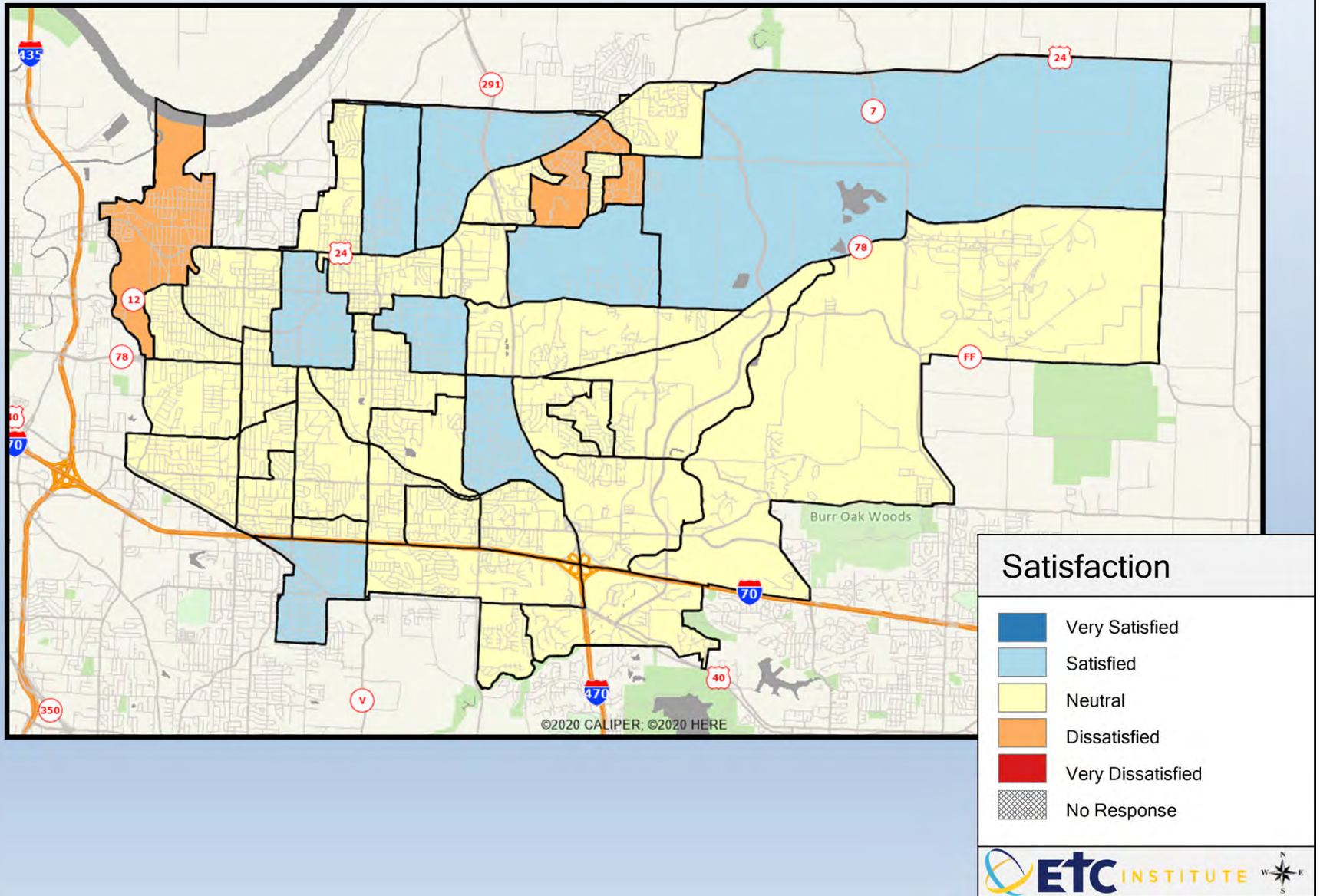
Q15-06. Access to 3rd party trash and recycling services



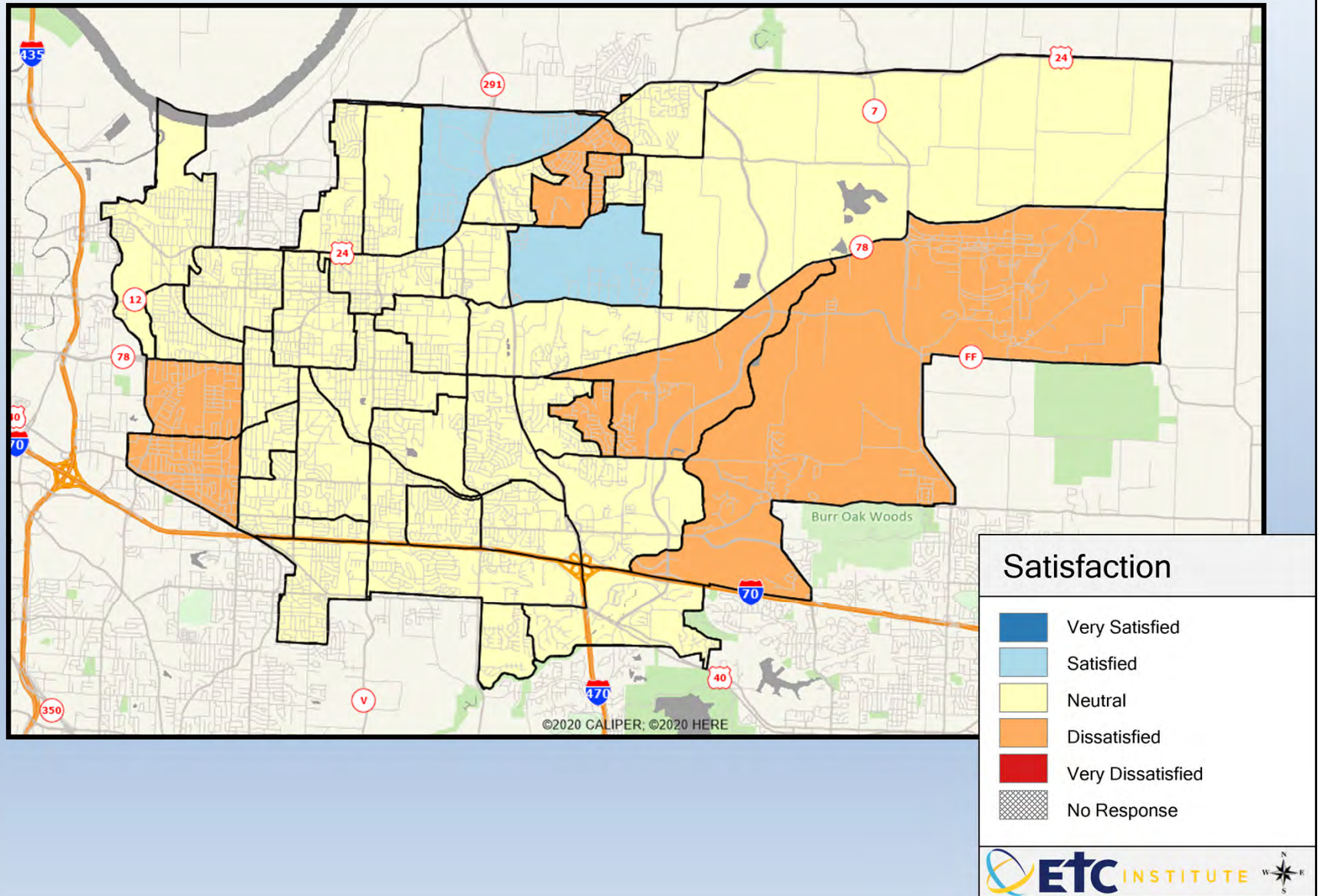
Q15-07. Snow removal on major city streets



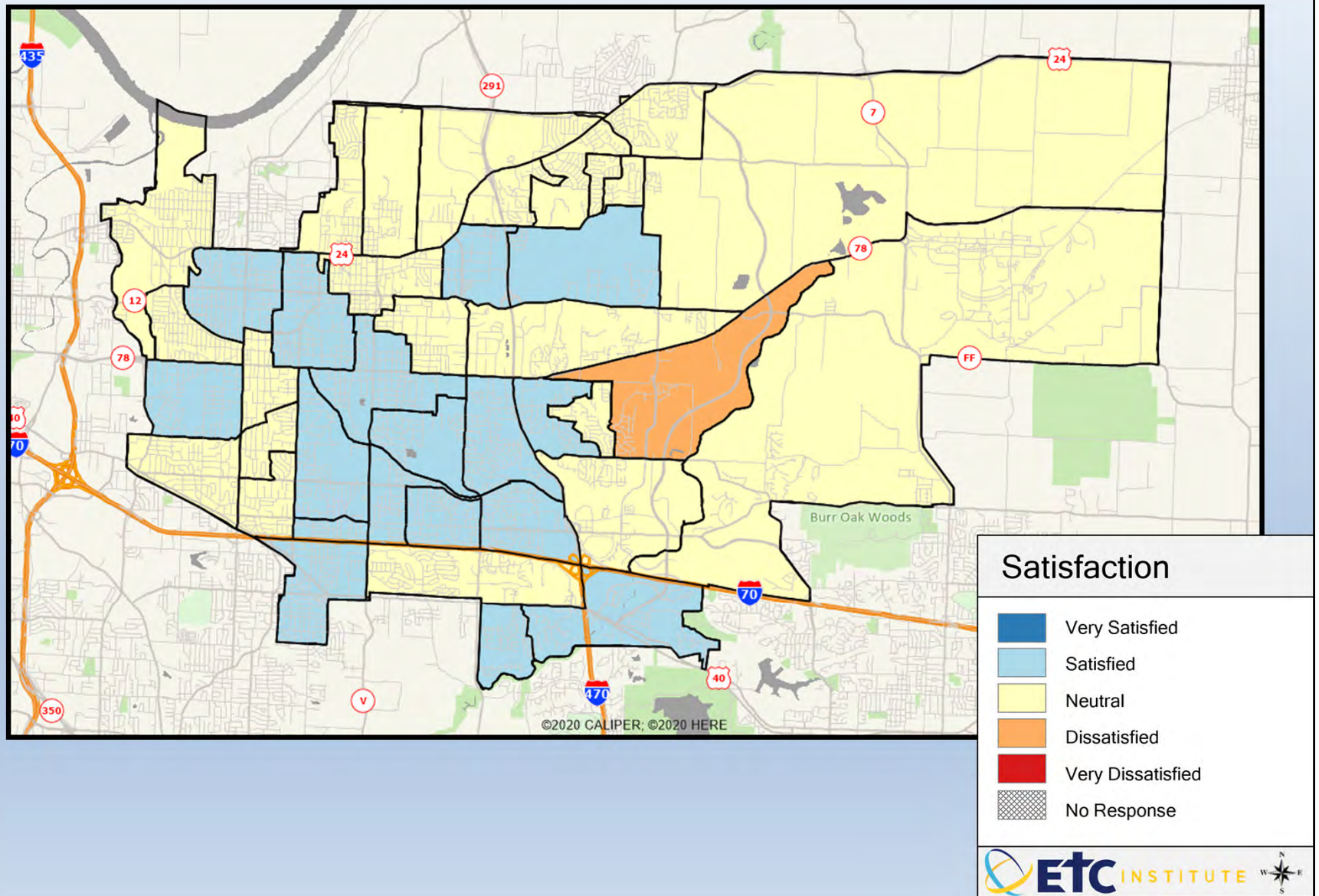
Q15-08. Mowing and trimming along city streets and other public areas



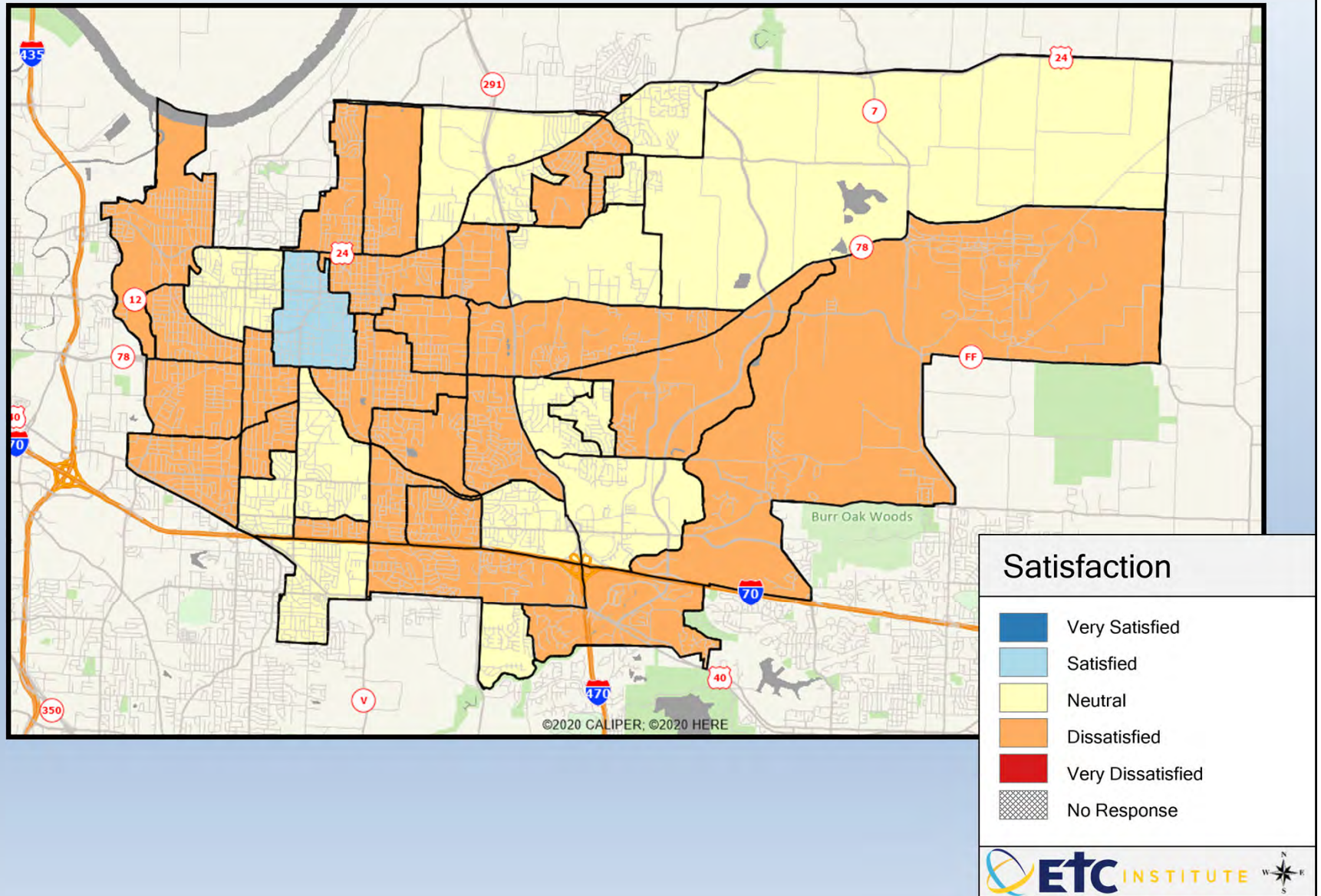
Q15-09. Availability of the city's Drop-Off Depot program to dispose of yard waste, appliances and trash



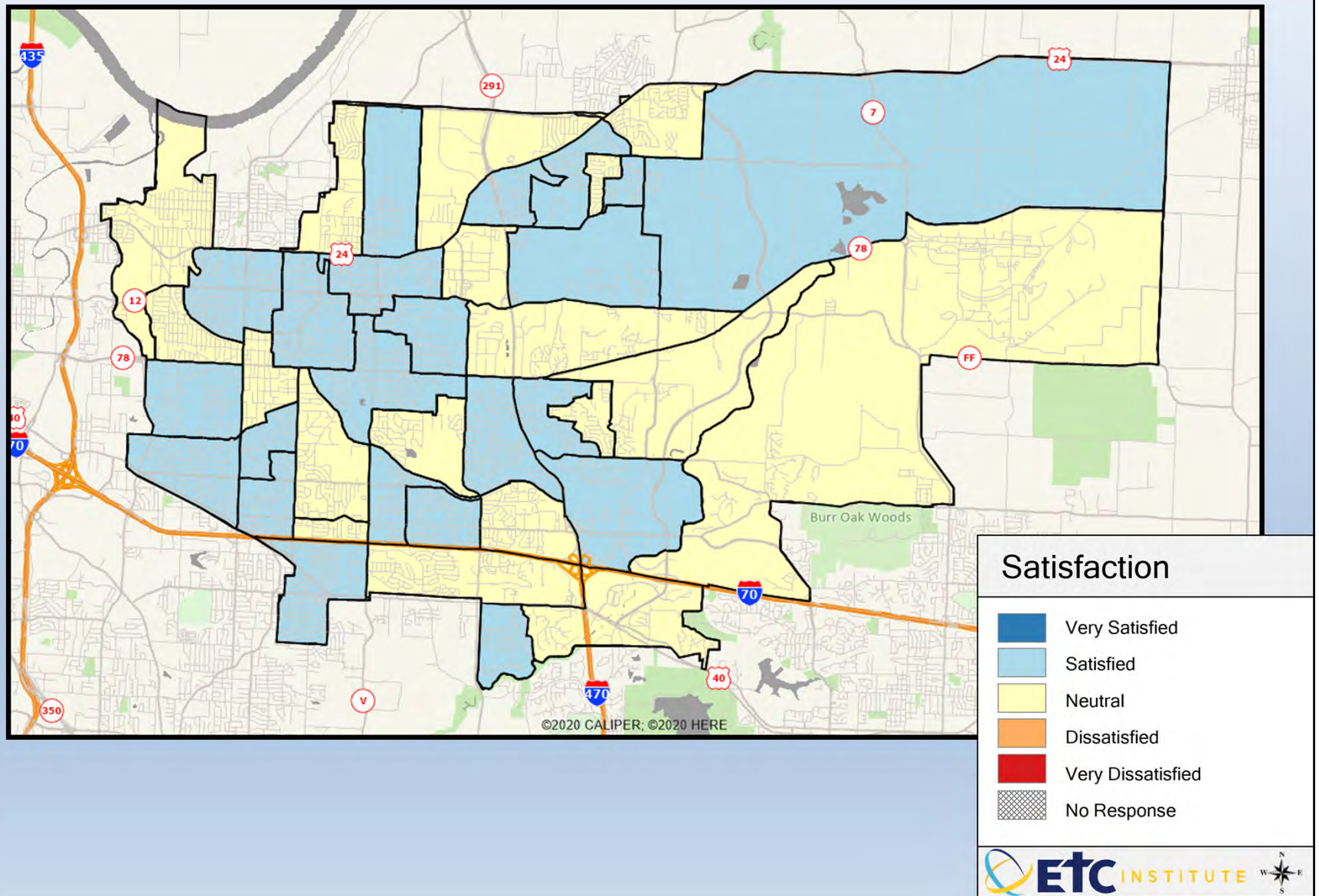
Q15-10. Adequate number and placement of the city's street lights



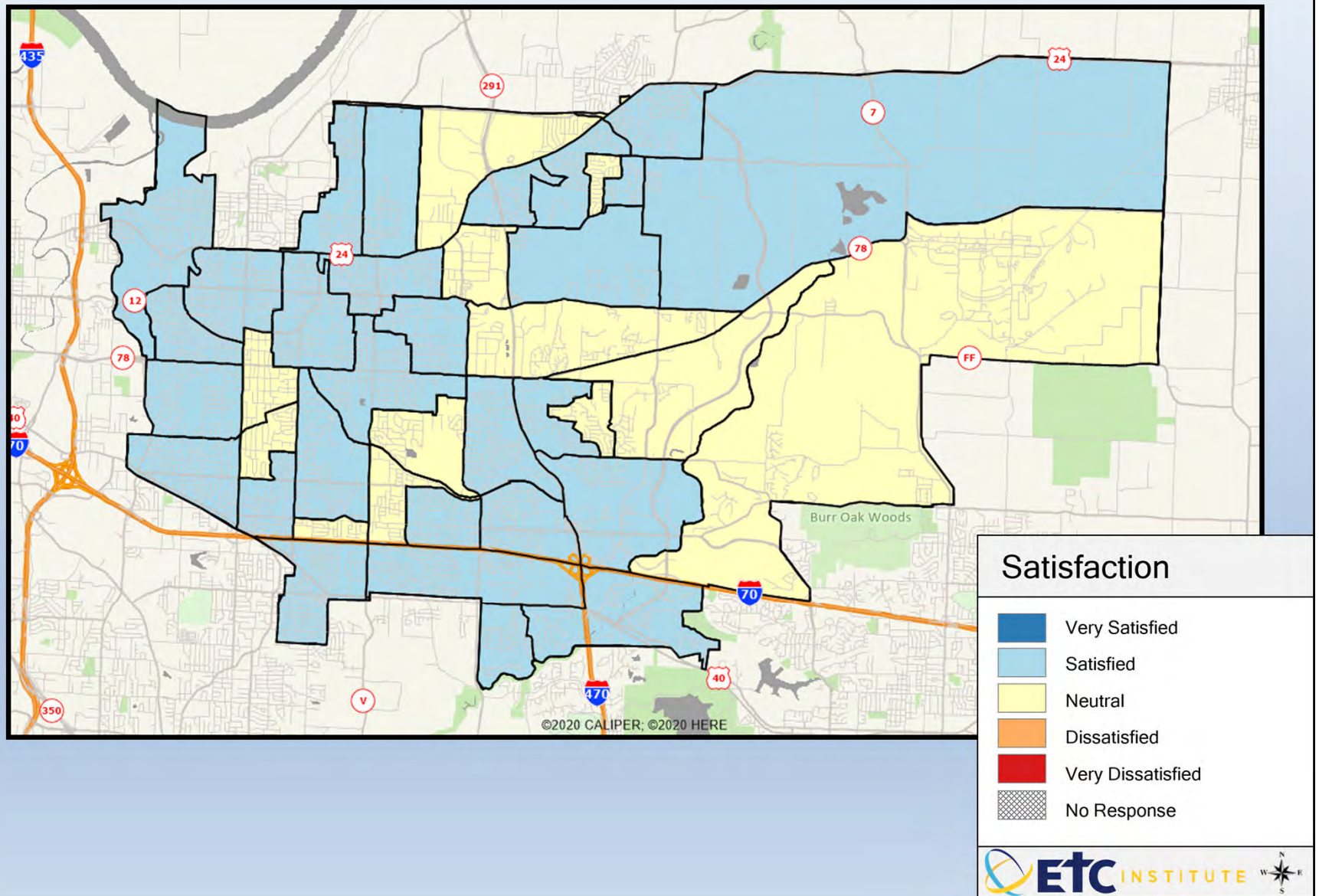
Q15-11. Availability and condition of sidewalks



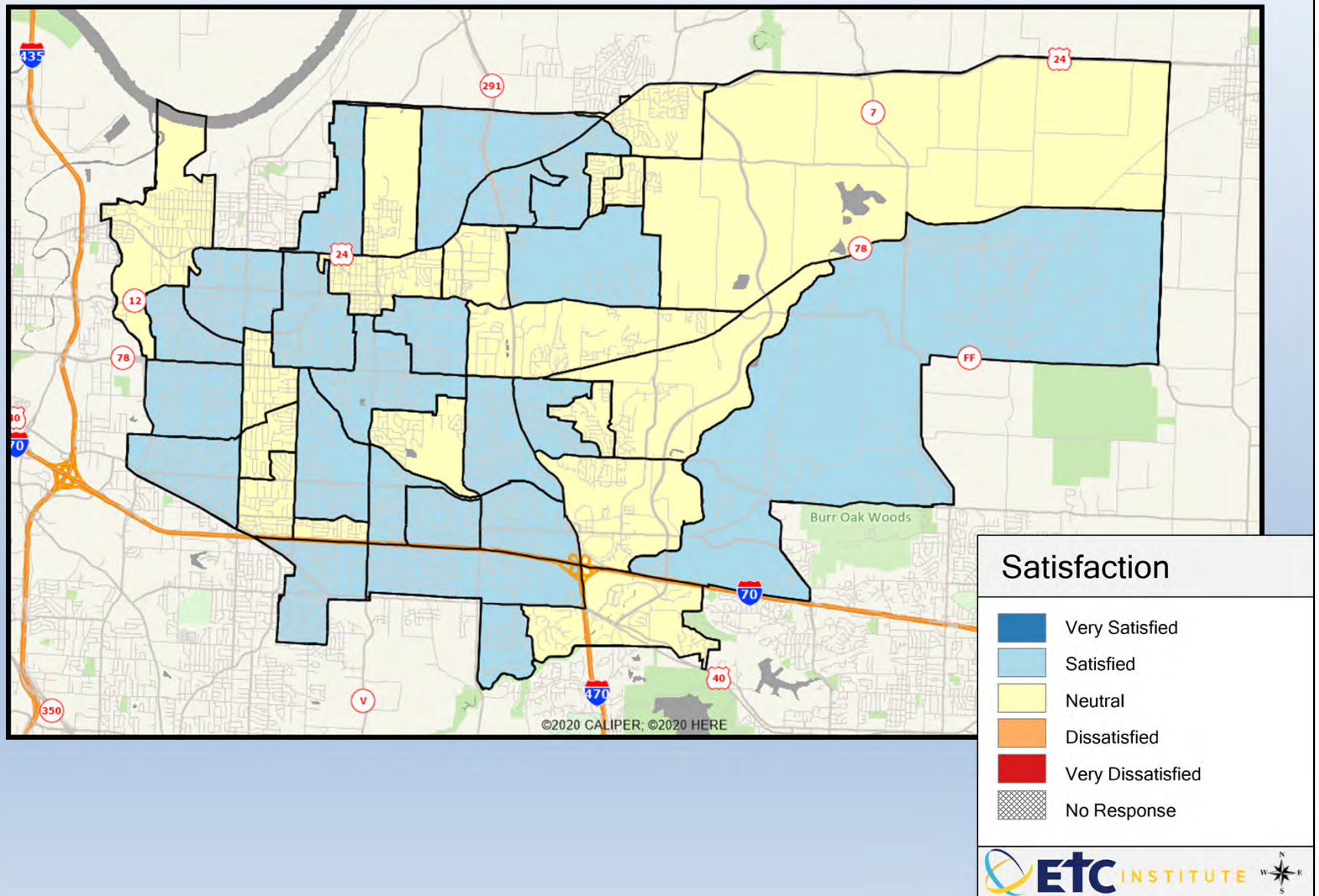
Q15-12. Maintenance and condition of city buildings



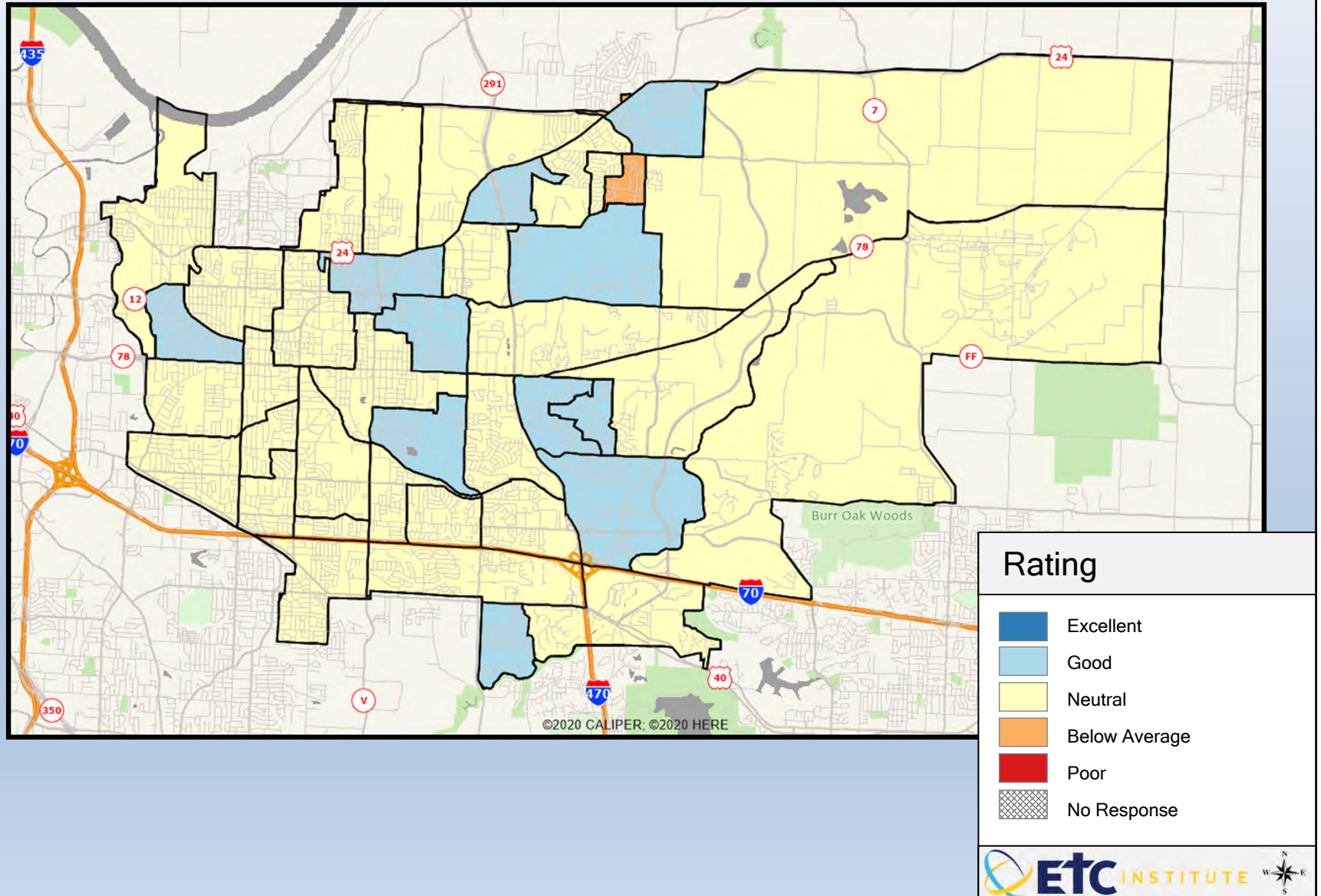
Q15-13. Maintenance and preservation of Independence Square



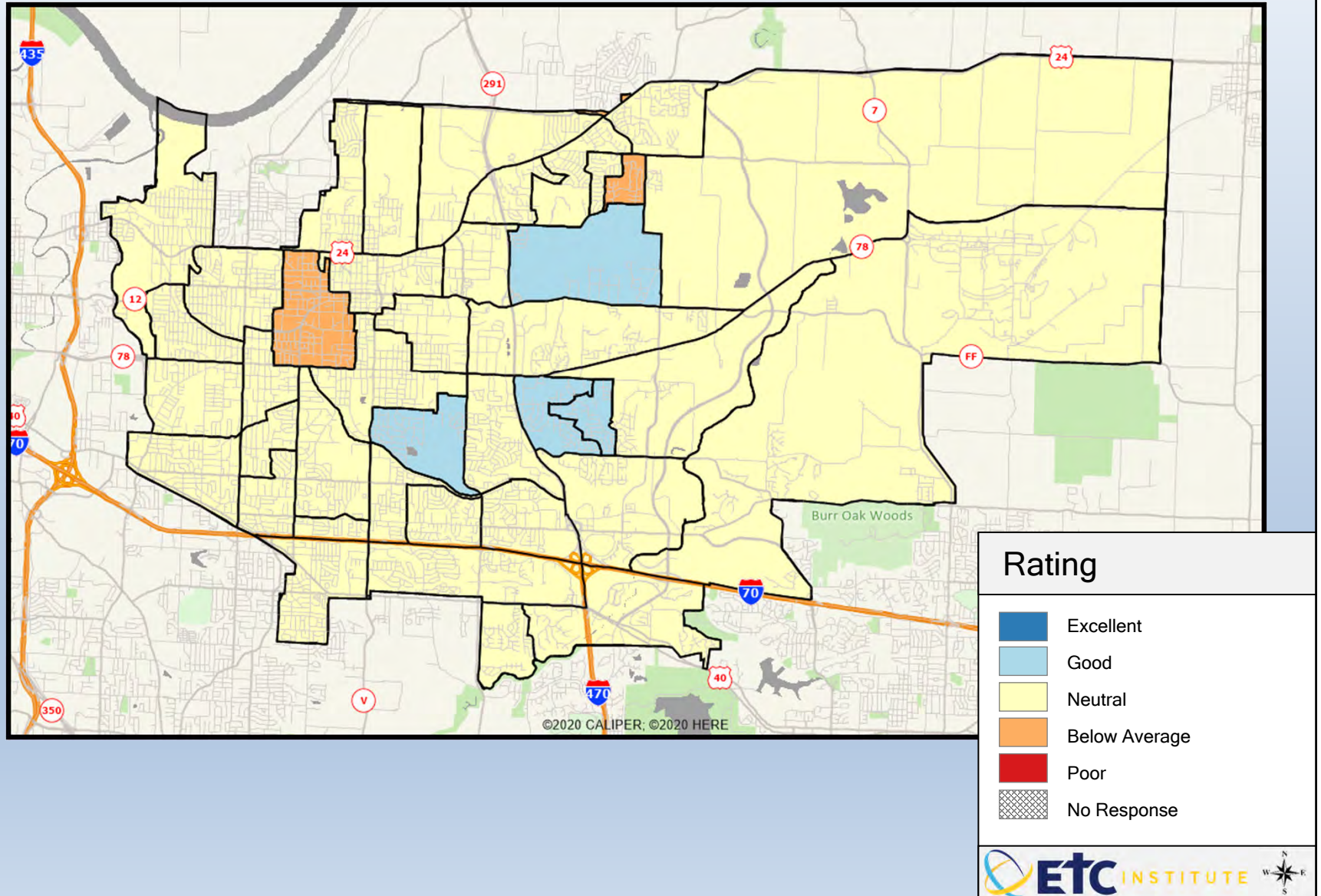
Q15-14. Maintenance and preservation of Englewood Arts District



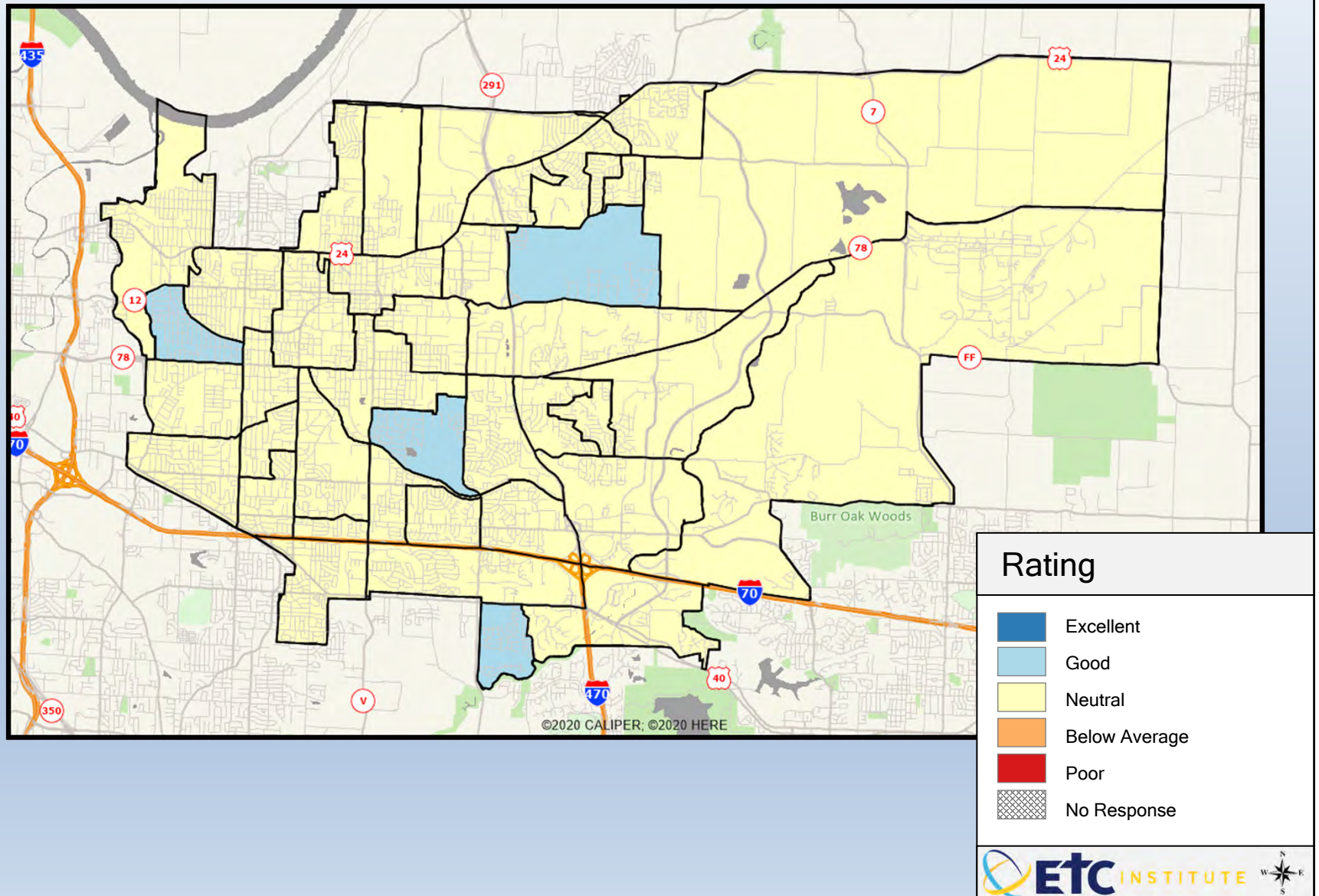
Q18-1. As a place to live



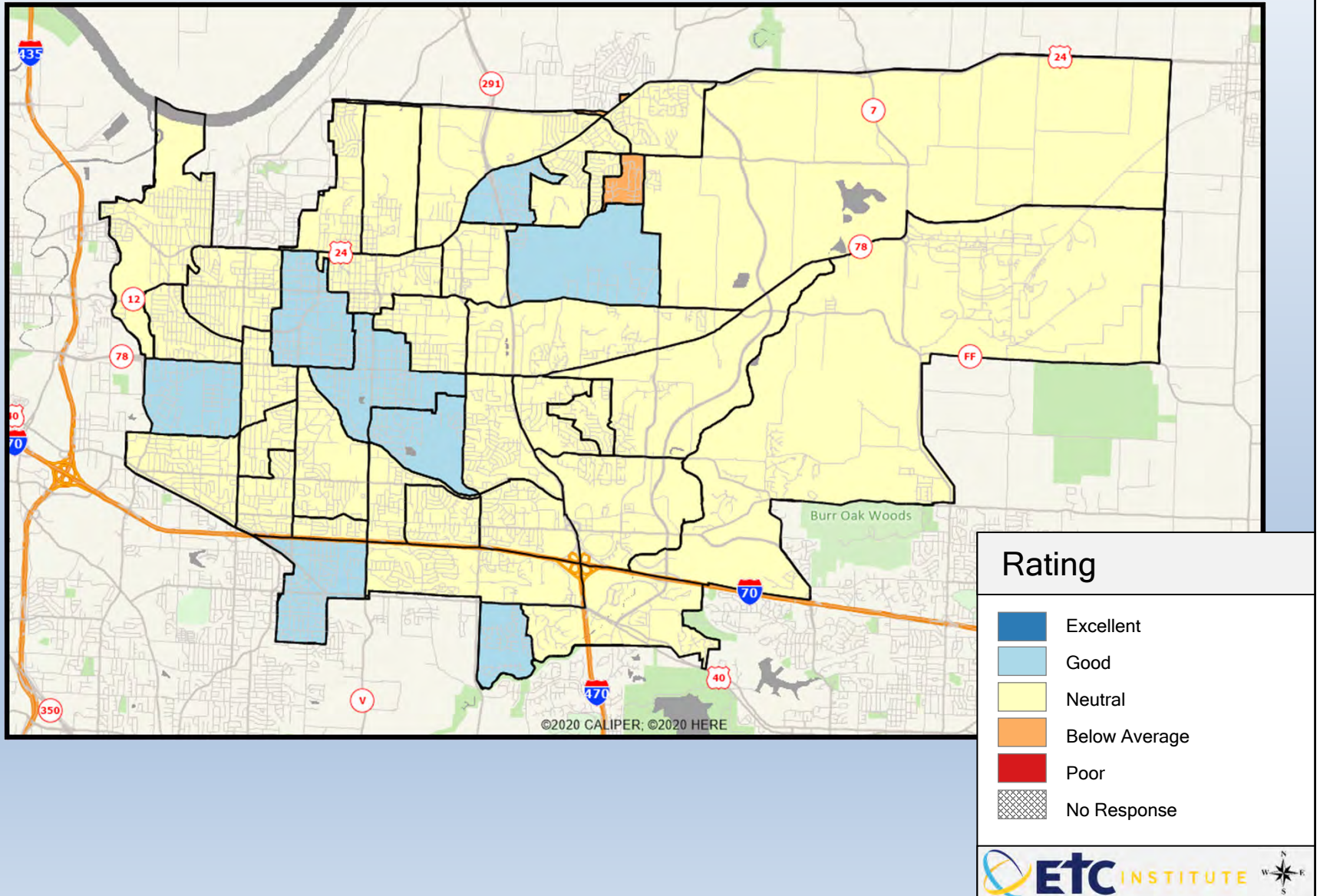
Q18-2. As a place to raise children



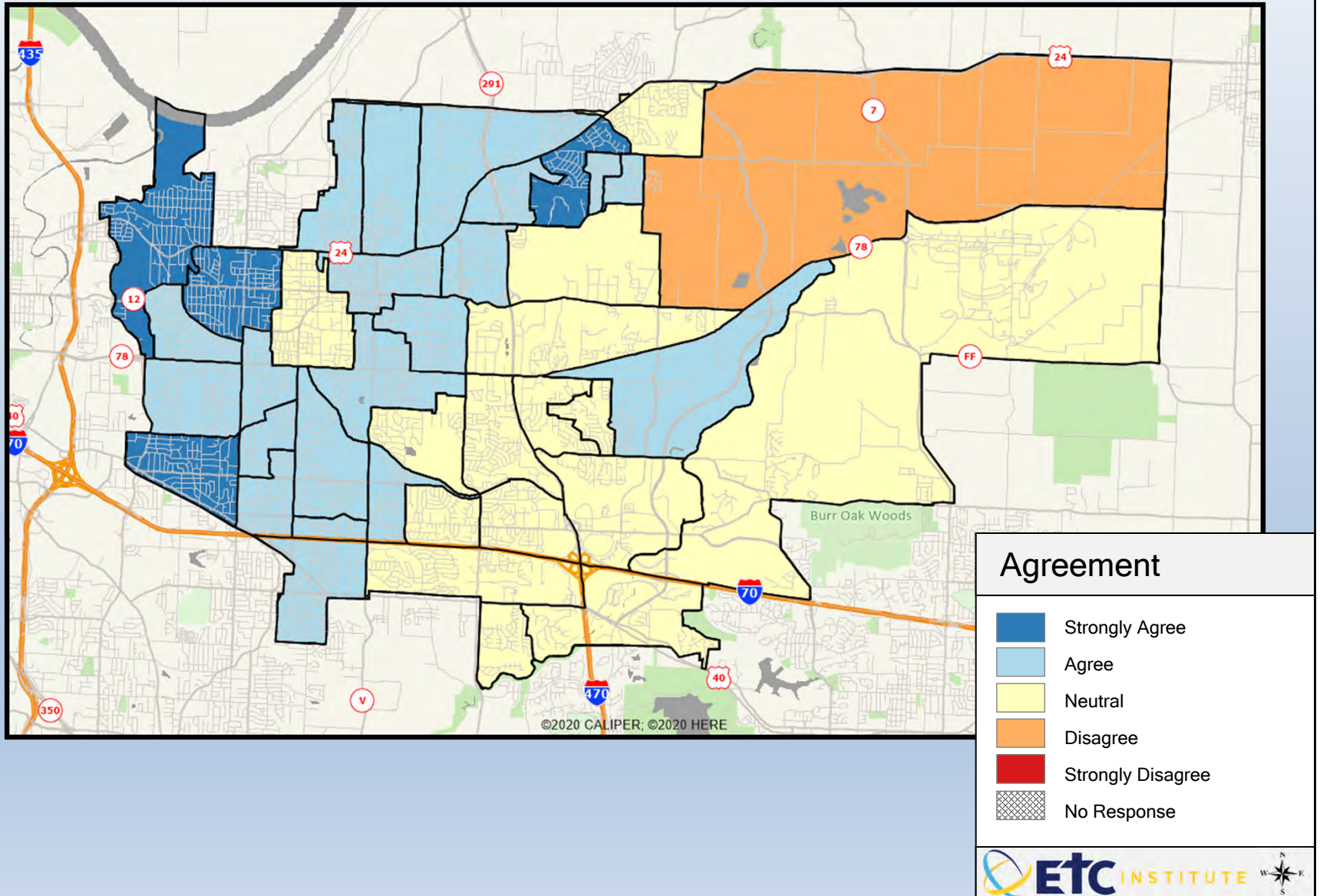
Q18-3. As a place to work



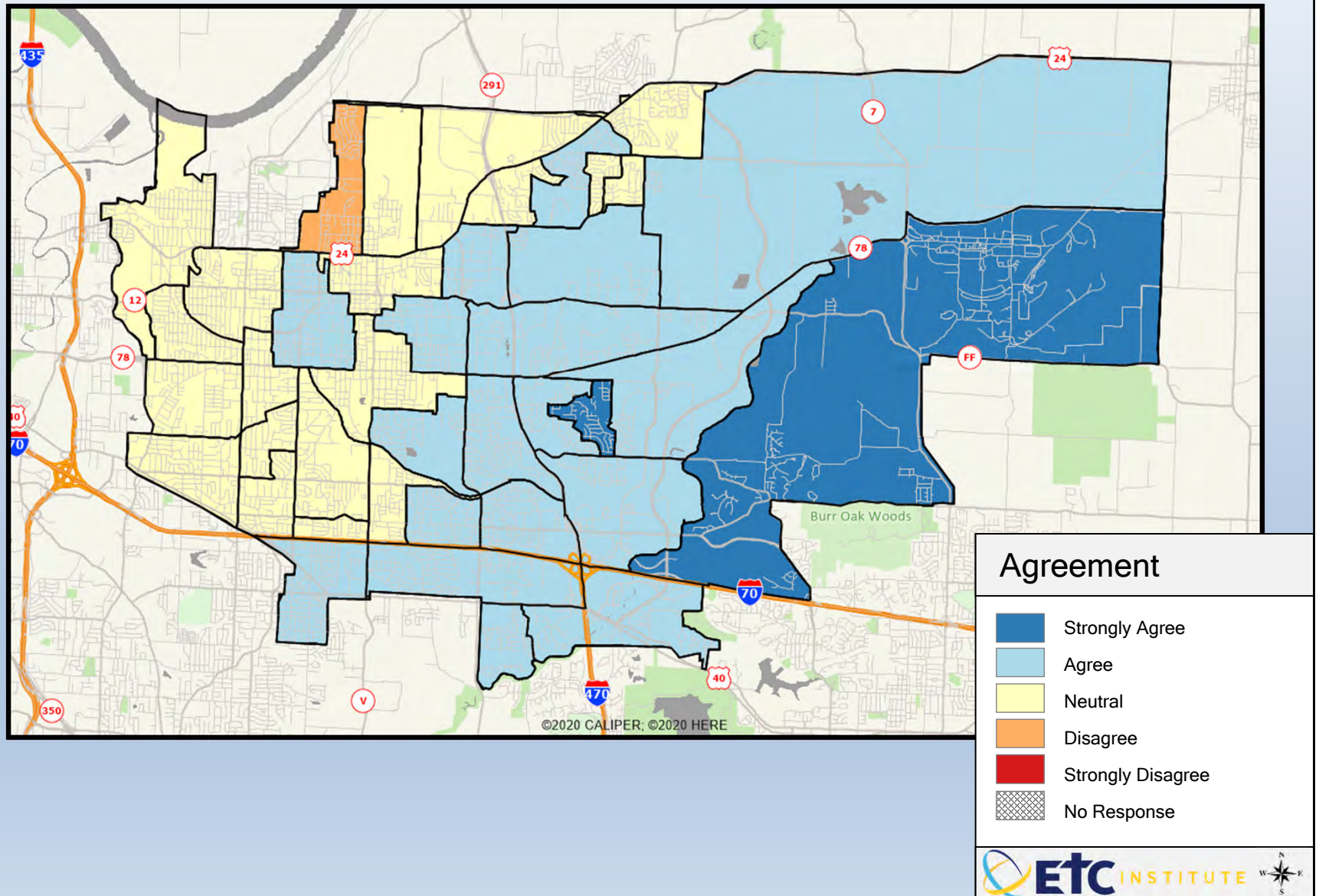
Q18-4. As a place to visit



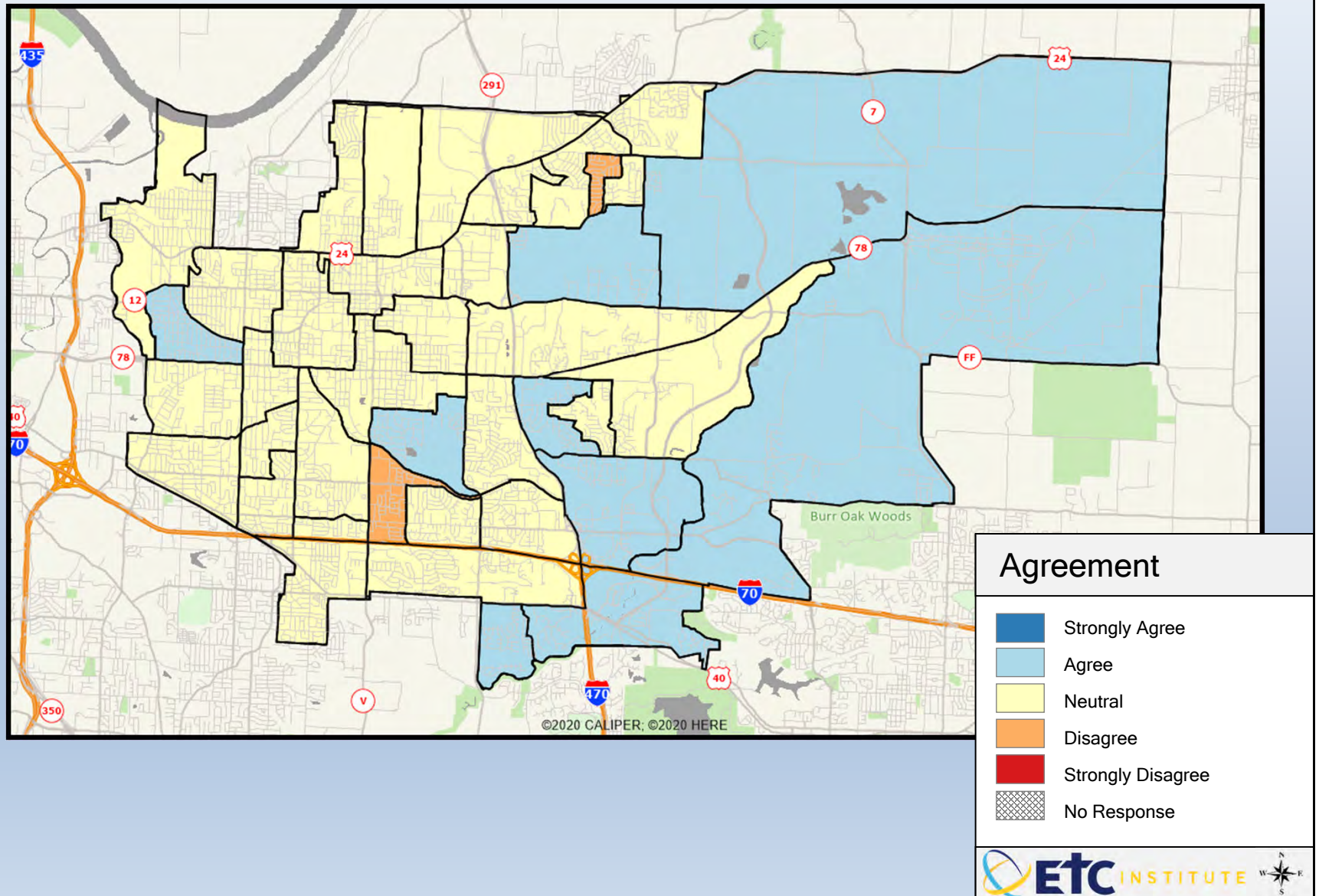
Q19-1. My neighborhood needs to be improved



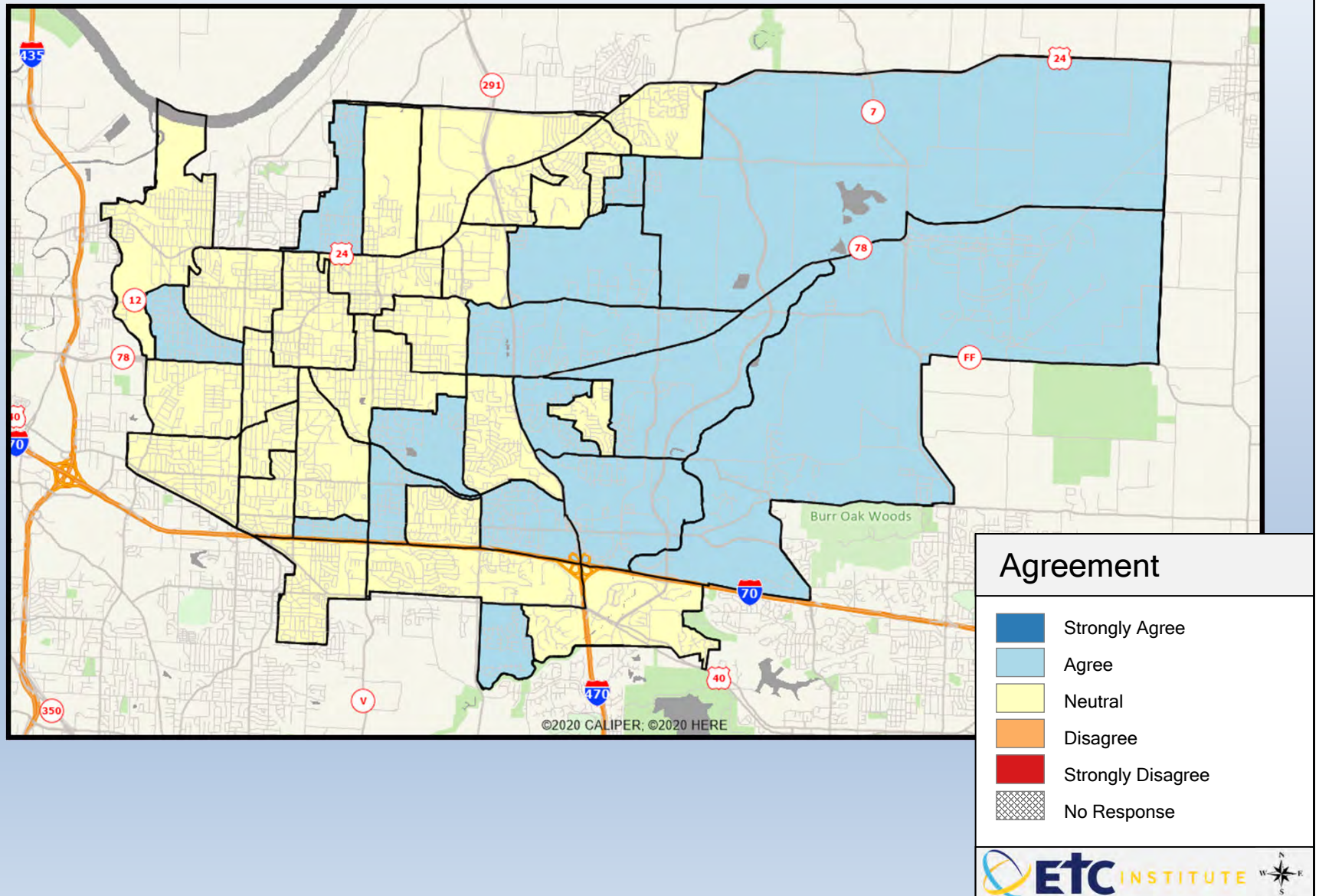
Q19-2. Housing in my neighborhood is well-maintained



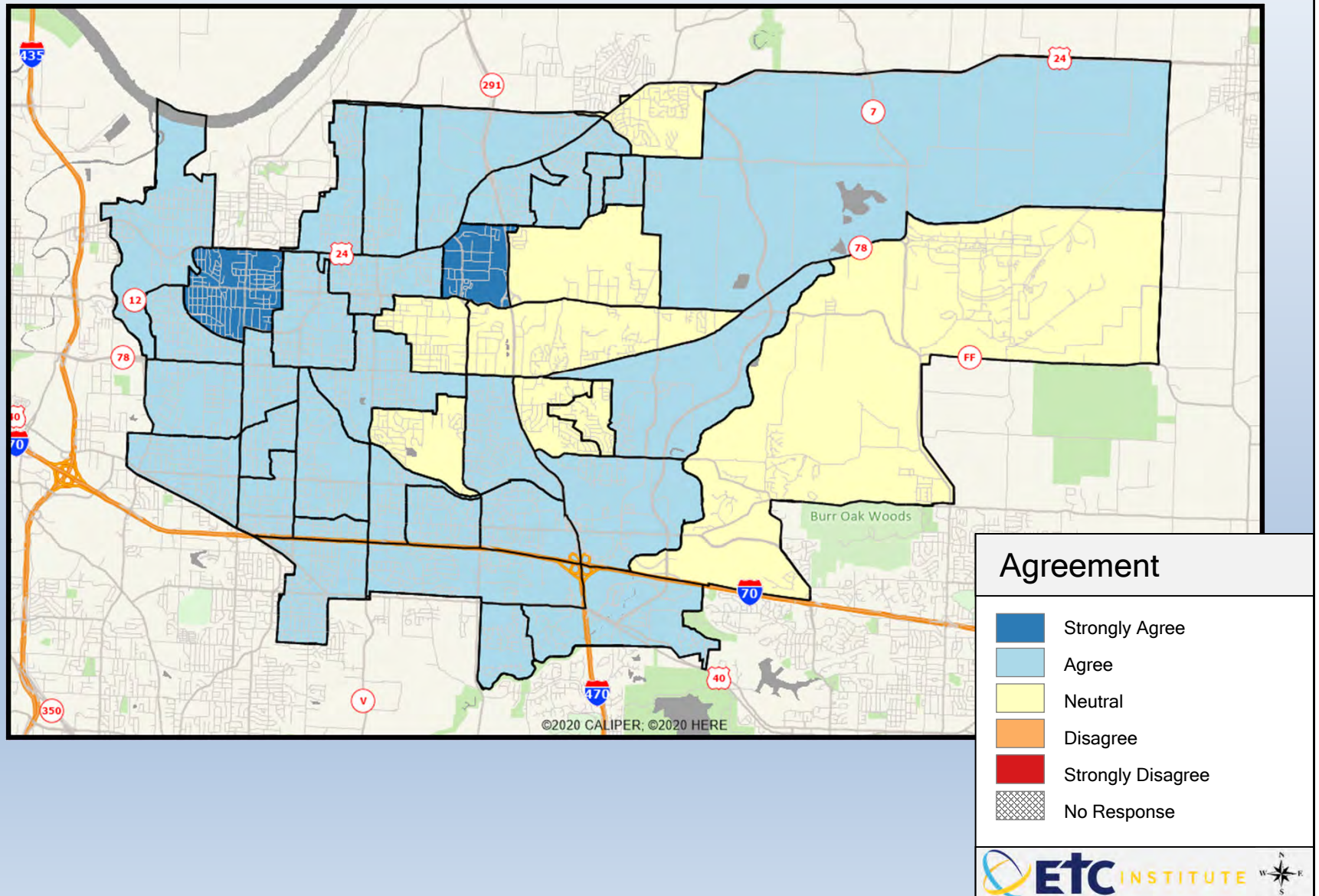
Q19-3. I am optimistic about the future of my neighborhood



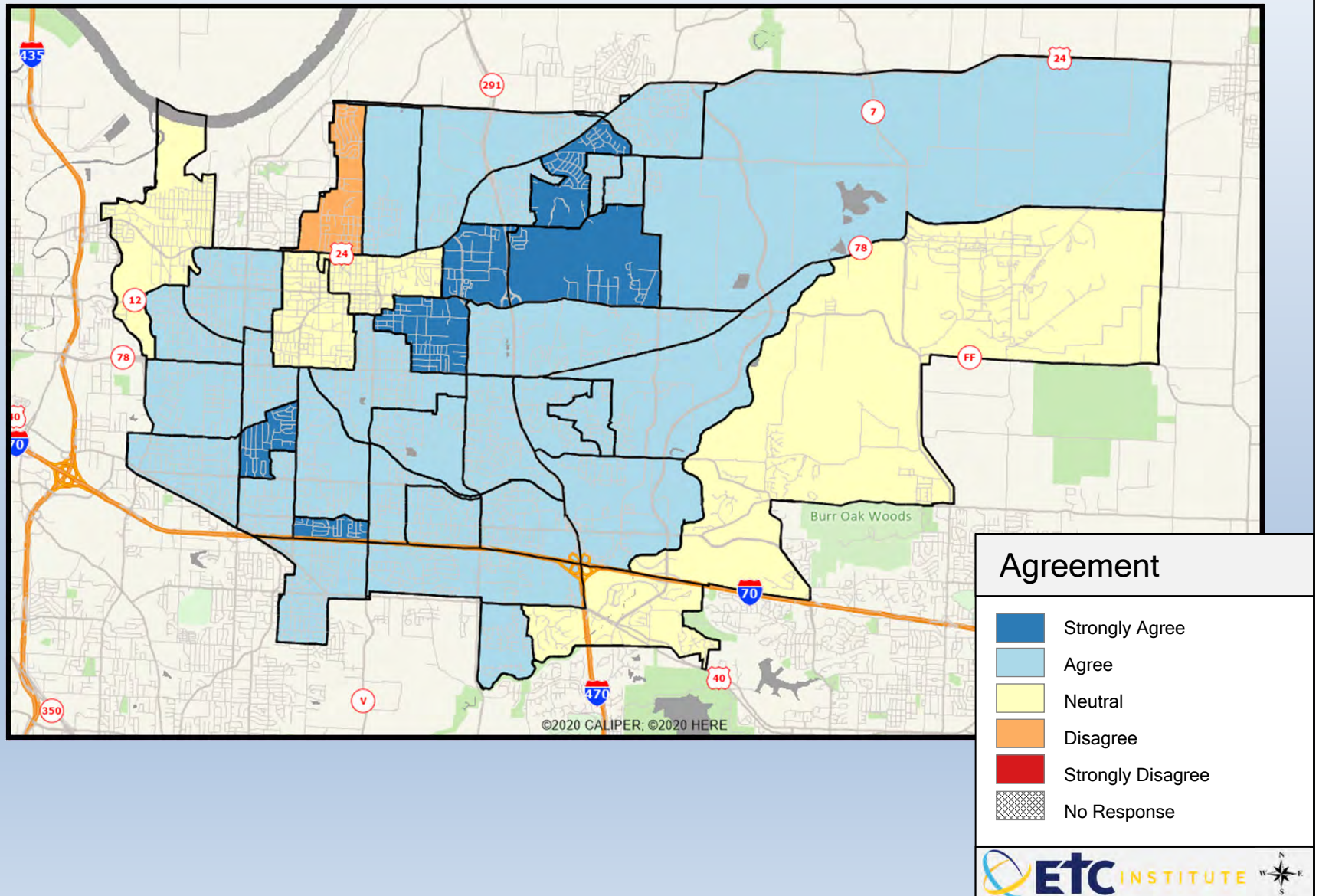
Q19-4. I expect the value of my home to increase during the next five years



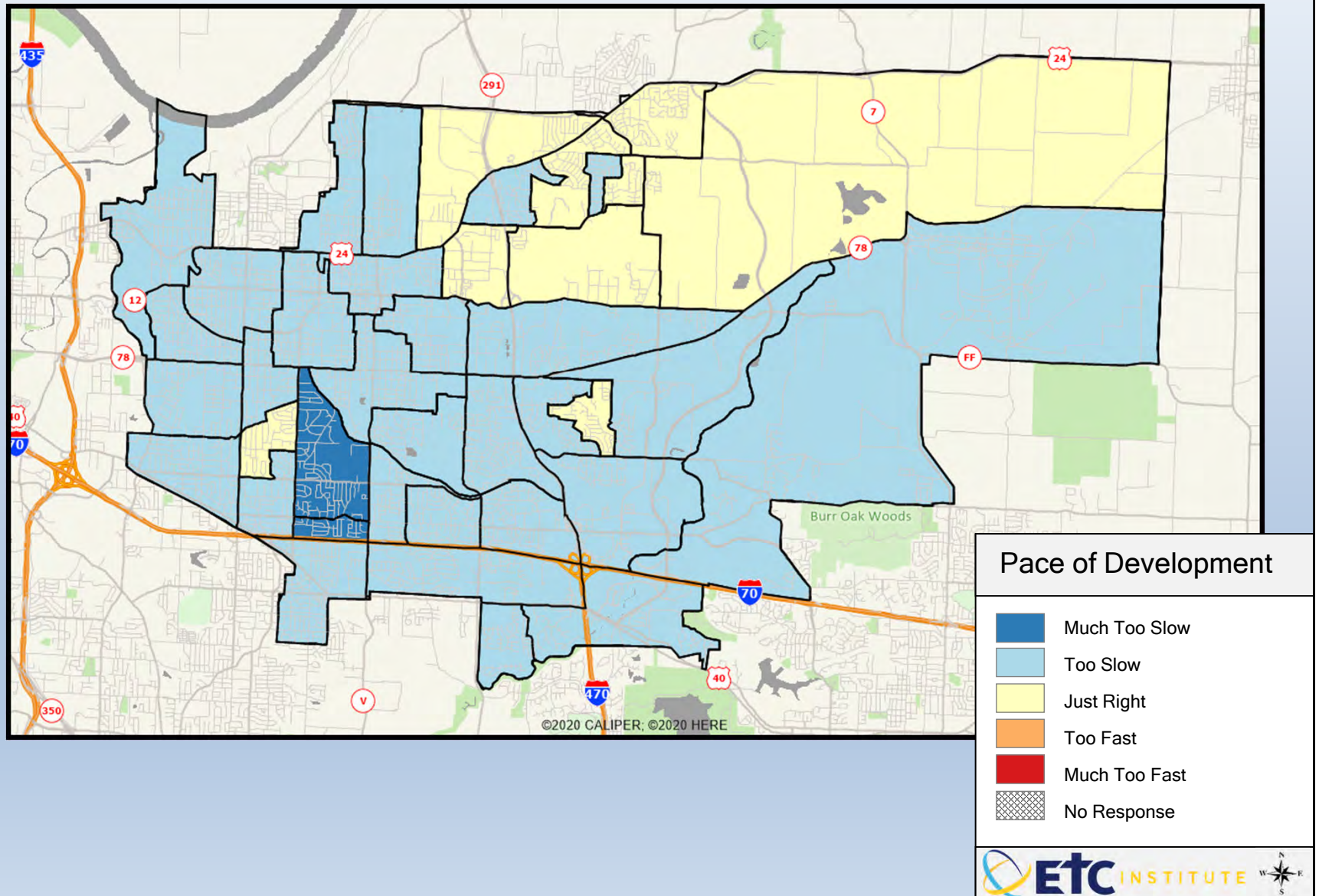
Q19-5. I am concerned about potential crime problems in my neighborhood



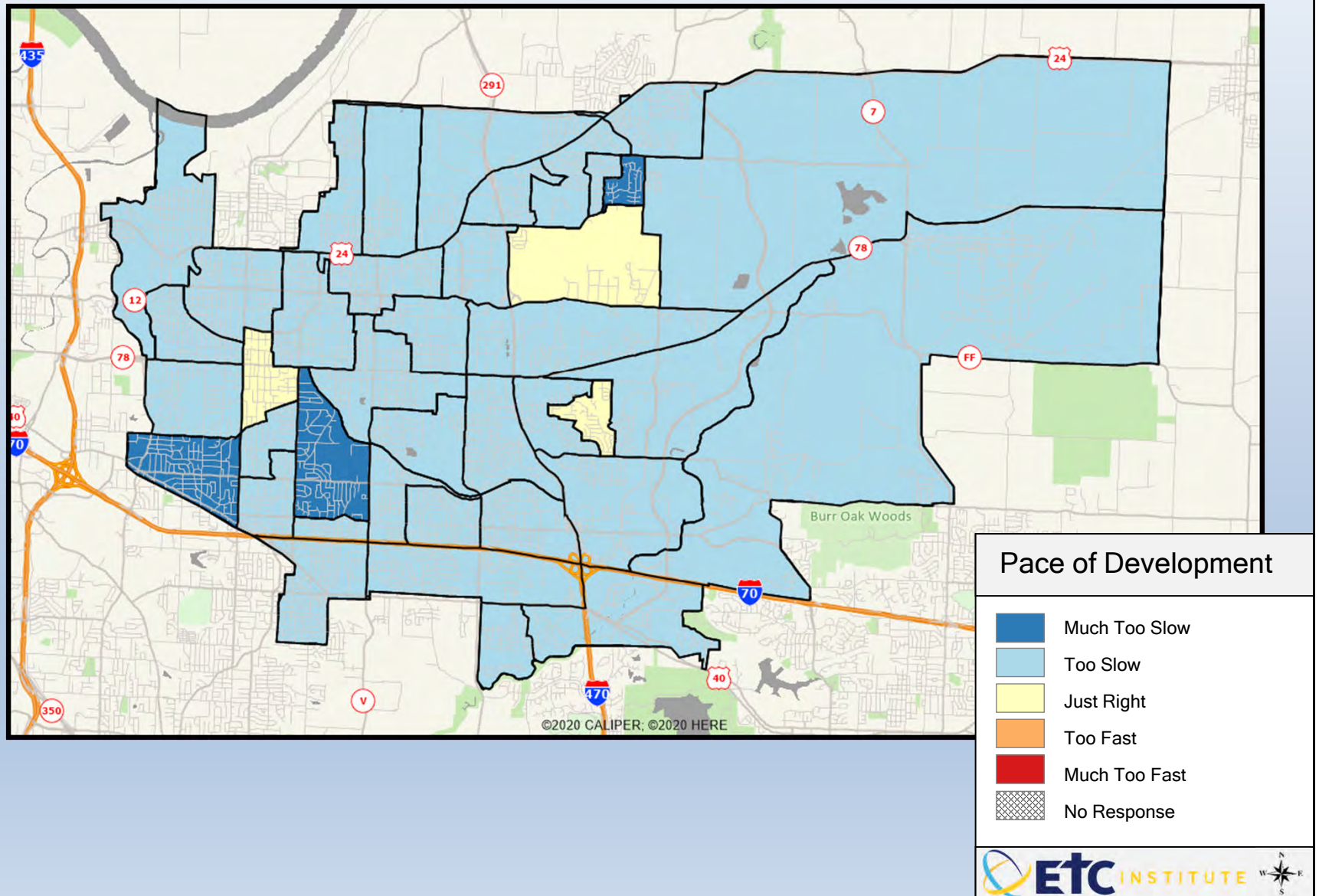
Q19-6. I am satisfied with convenient access to grocery and drug stores



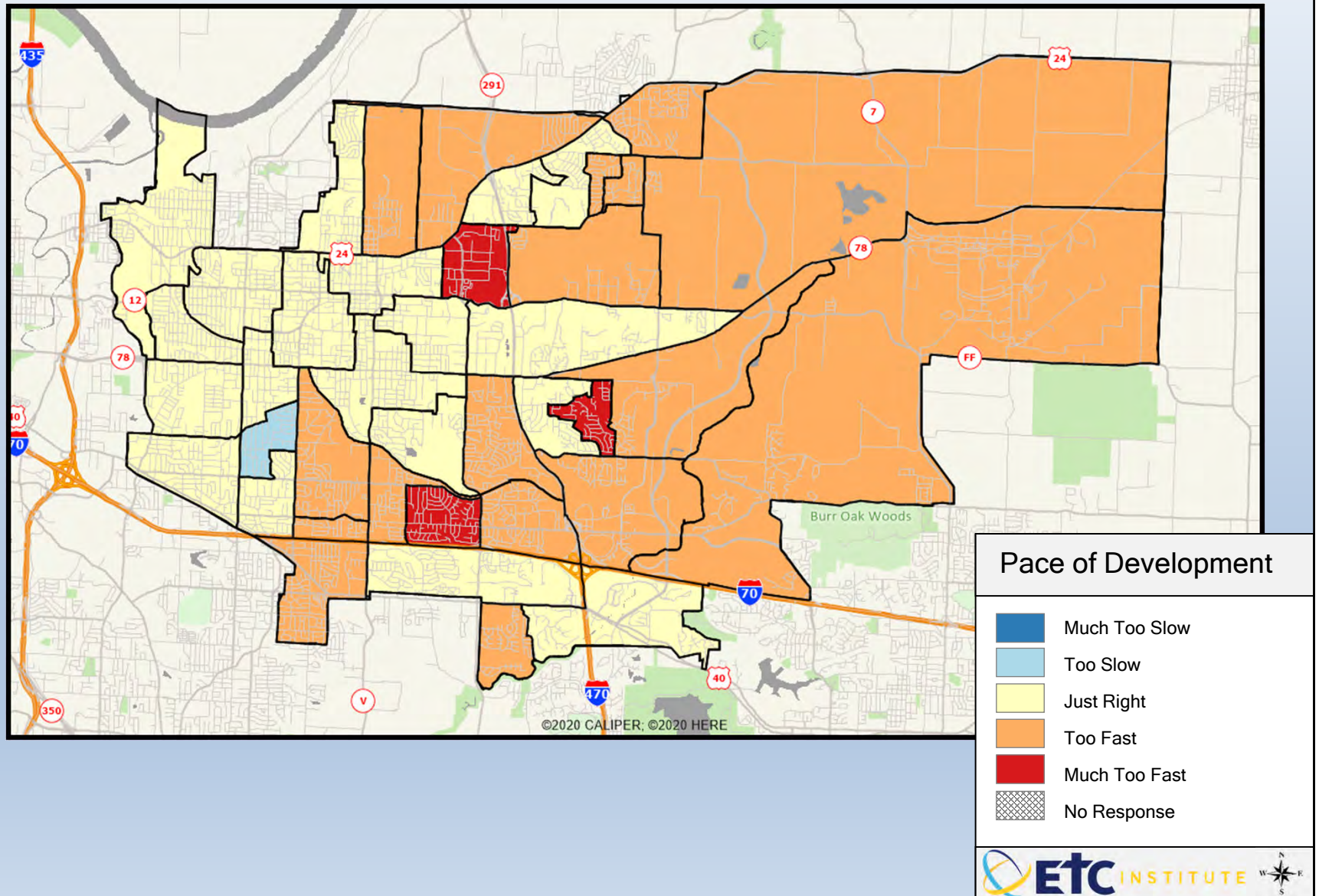
Q22-1. Single-family residential development



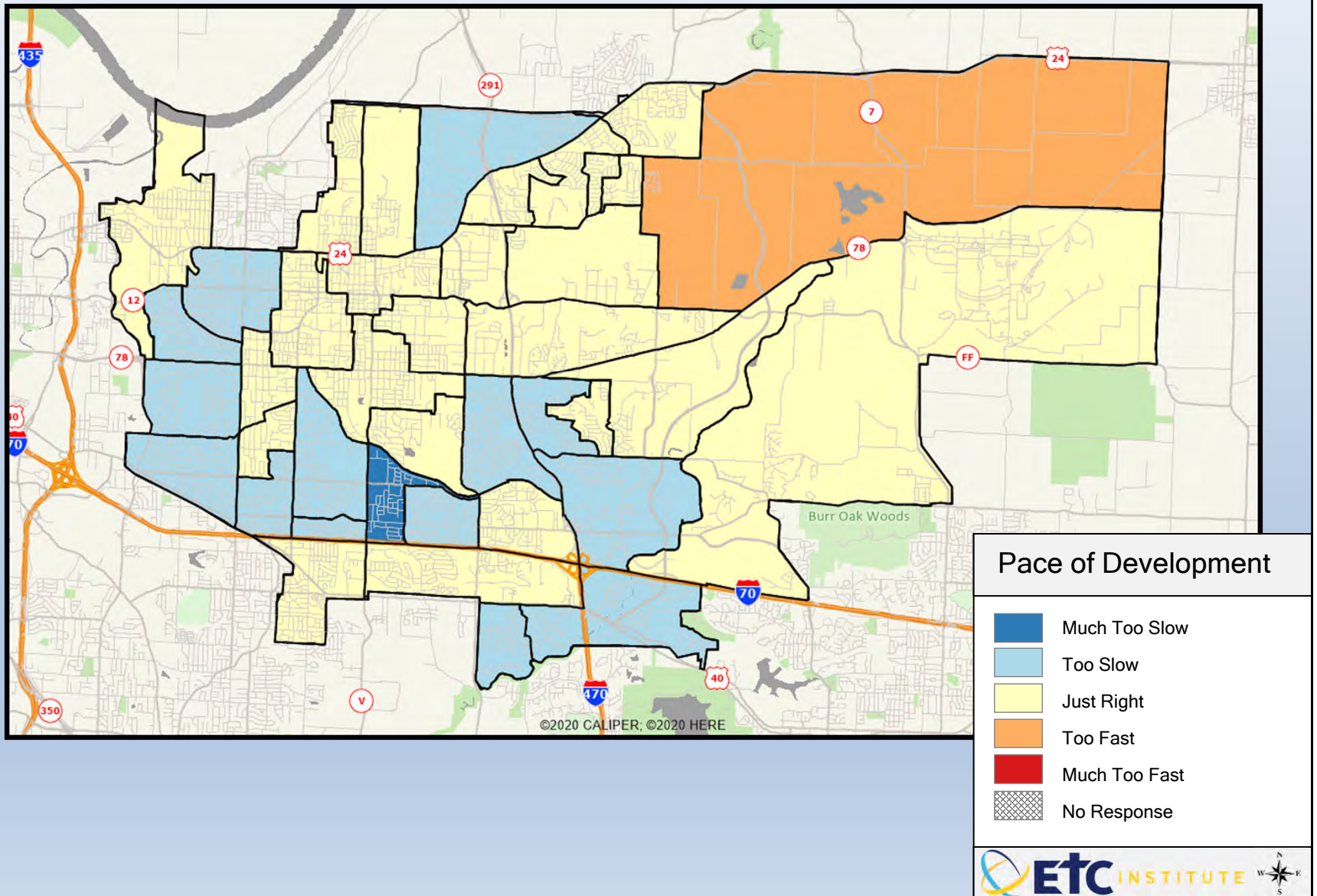
Q22-2. Pace and quality of redevelopment



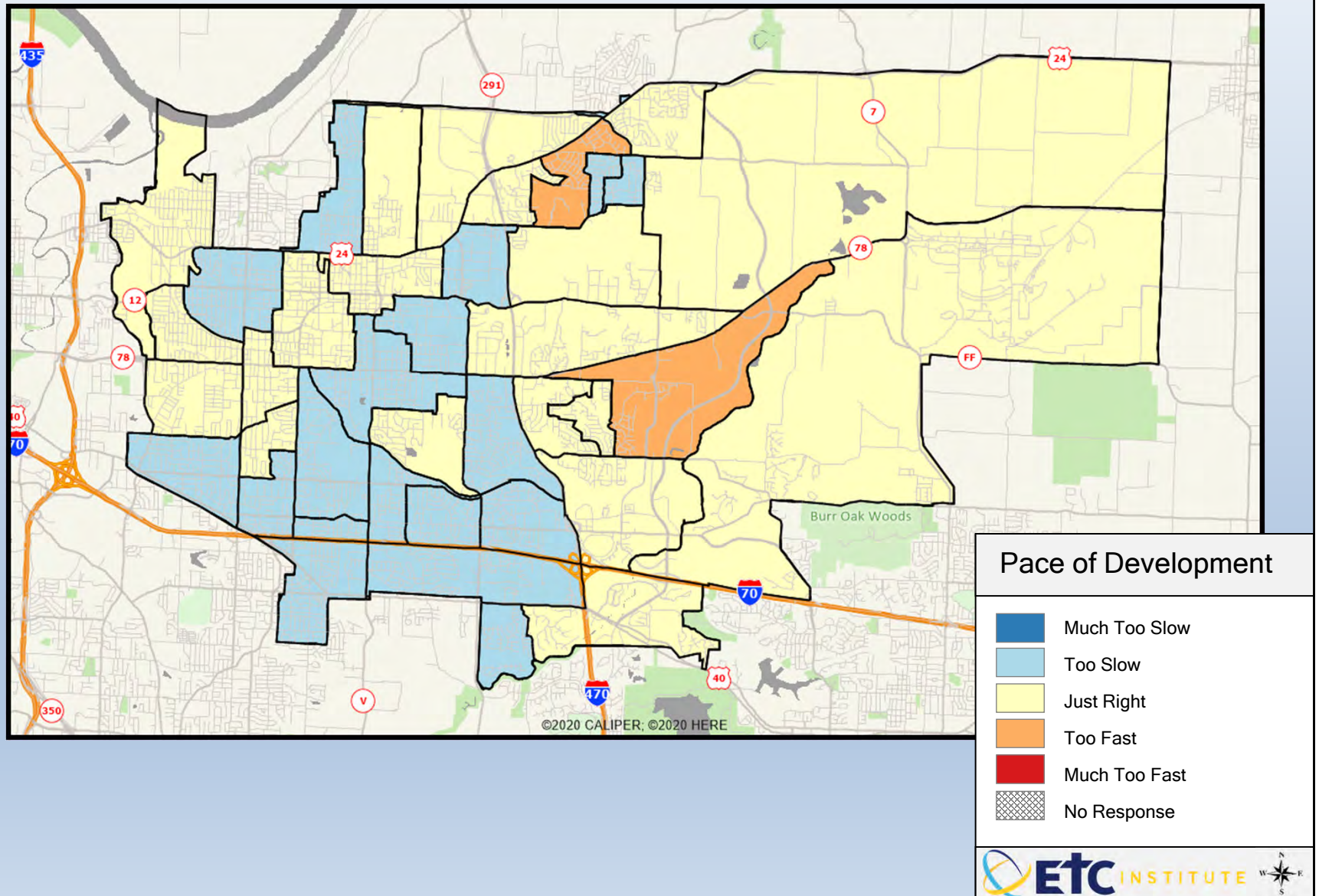
Q22-3. Market-rate multi-family residential development designed to be renter-occupied



Q22-4. Office development



Q22-5. Industrial development



Q22-6. Retail development

